STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018642	A. BUILDING: _____ B. WING _____	11/10/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CARDINAL VIEW SENIOR LIVING	3820 TRIBECA DRIVE MADISON, WI 53562

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 11/10/2025, Surveyors conducted an abbreviated survey at Cardinal View Senior Living, a CBRF in Middleton. Two deficiencies were identified. Census: 18	N 000		
N 423	83.37(3)(g) Medication storage: controlled substances. Controlled substances. The CBRF shall provide separately locked and securely fastened boxes or drawers or permanently fixed compartments within the locked medications area for storage of schedule II drugs subject to 21 USC 812 (c), and Wisconsin ' s uniform controlled substances act, ch. 961, Stats. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure schedule II drugs were kept separately locked in a securely fastened box, drawer, or permanently fixed compartment within the locked medication area. The provider had Morphine Sulfate tablets and Oxycodone HCl tablets that were not separately locked. Findings include: On 11/10/2025 at 12:23 p.m., Surveyors and Caregiver E reviewed the provider's medication storage areas. Caregiver E indicated medications are kept in a locked cabinet in residents' rooms and narcotics are kept in locked boxes at the nurses' station. Staff must use their badges to enter the nurses' station. Surveyors entered the nurses' station with Caregiver E and observed the	N 423		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 423	Continued From page 1	N 423		

narcotics storage area. The medications were stored in two metal gray boxes on a shelf. Each box had a lock on it. The medication boxes were labeled "scheduled" and "PRN" (as needed). The scheduled narcotic box had the lid propped open. Caregiver E indicated s/he believed the lock on that narcotics box had broken yesterday and had been reported to Maintenance Director D. Surveyors observed the following schedule II medication cards in the unlocked box:
-Resident 1's Morphine Sulfate IR (immediate release) 15 mg tablets
-Resident 2's Oxycodone HCl 5 mg tablets

On 11/10/2025 at 12:30 p.m., Surveyors interviewed Maintenance Director D, who indicated the broken lock on the narcotics box had been reported that morning by the assistant director of nursing.

On 11/10/2025 at 12:50 p.m., Surveyors interviewed Director of Health Services B and asked if s/he had been aware of the lock on the scheduled narcotics box being broken. Director of Health Services B indicated s/he had not been aware of this but would get Maintenance Director D to fix the lock. Director of Health Services B indicated all aides have access to the nurses' station; not only staff who pass medications.

On 11/10/2025 at 1:38 p.m., Surveyors shared concerns about the unlocked narcotics box with Executive Director A, Director of Health Services B, and Executive Director In-Training C. Director of Health Services B agreed the narcotics box with the broken lock should have been removed until it was fixed due to the number of staff members who had access to the nurses' station.

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N 617	Continued From page 2	N 617		
N 617	83.55(6)(b) Bath and toilet areas: water temperature The CBRF shall set the temperature of all water heaters connected to sinks, showers and tubs used by residents at a temperature of at least 140°F. The temperature of water at fixtures used by residents shall be automatically regulated by valves and may not exceed 115°F, except for CBRFs serving residents recovering from alcohol or drug dependency or clients of a government correctional agency. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure water fixtures used by residents did not exceed 115 degrees F. The water temperature reached 134.7 degrees F. Findings include: On 11/10/2055 at 9:50 a.m., Surveyors tested the water temperature in Resident 1's bathroom. All resident rooms in the facility have an attached private bathroom. Surveyor's thermometer reached a temperature of 133 degrees F. Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent	N 617		

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N 617	Continued From page 3 disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017). On 11/10/2025 at 12:20 p.m., Surveyors interviewed Caregiver E. Caregiver E indicated Resident 1 uses the attached bathroom sink to wash his/her hands with the assistance of a caregiver. On 11/10/2025 at 11:35 a.m., Surveyors interviewed Maintenance Director D. Maintenance Director D indicated each resident room has individual temperature control valves for the sinks, which can be adjusted. Maintenance Director D indicated the water temperature is only tested in resident rooms when there is a concern. Maintenance Director D provided a temperature log tracker dated November 2024 to November 2025. Water temperatures are tested regularly at various locations throughout the facility. Surveyors reviewed the temperature log. The temperature log indicated resident rooms in the CBRF were tested on the following dates during the past year: -12/18/2024: Room 105 / Temperature: 118 degrees -03/28/2025: Room 114 / Temperature: 118 degrees -04/03/2025: Room 114 / No temperature listed On 11/10/2025 at 12:33 p.m., Maintenance Director D tested the water temperature in Resident 1's bathroom with Surveyors. Maintenance Director D's thermometer reached a temperature of 134.7 degrees F. Maintenance Director D indicated that was "too hot" and said s/he would adjust the mixing valve for that sink. On 11/10/2025 at 1:38 p.m., Surveyors shared the concern with Executive Director A, Director of	N 617		

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N 617	Continued From page 4 Health Services B, and Executive Director In-Training C that the facility's water temperature exceeded 115 degrees F. Executive Director A documented Surveyors' concerns.	N 617		