

Wisconsin Department of Health Services

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>0018835</b>           | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>03/24/2025</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>DAYTON CARE CENTER</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>521 59TH STREET<br/>KENOSHA, WI 53140</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | ID<br>PREFIX<br>TAG                                                                   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| N 000                                                         | Initial Comments<br><br>On 03/20/2025 with information gathered through 03/24/2025, Surveyor conducted three complaint investigations at Dayton Care Center, a Community-Based Residential Facility (CBRF) in Kenosha, WI.<br><br>Three deficiencies identified.<br><br>Two of 3 complaints substantiated.<br><br>Census: 77                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | N 000                                                                                 |                                                                                                                          |                                                                    |
| N 161                                                         | 83.12(3)(a) Investigate injuries of unknown source.<br><br>Investigating injuries of unknown source. A CBRF shall investigate any of the following: 1. An injury that was not observed by any person. 2. The source of an injury to a resident that cannot be adequately explained by the resident. 3. An injury to a resident that appears suspicious because of the extent of the injury or the location of the injury on the resident.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the provider did not investigate an injury of unknown source that was not observed by any person for Resident 1. Resident 1 was found with injuries to his/her face and needed to be sent out to the emergency room (ER).<br><br>Findings include:<br><br>On 03/20/2025, Surveyor requested to review Resident 1's record.<br><br>Resident 1 had an incident report dated 02/17/2025 at 9:15 AM. The incident report | N 161                                                                                 |                                                                                                                          |                                                                    |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Wisconsin Department of Health Services

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>DAYTON CARE CENTER</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>521 59TH STREET<br/>KENOSHA, WI 53140</b> |                                                                                                                          |                                                                    |
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| N 161                                                         | Continued From page 1<br><br>stated the following:<br>-"Date of event: 02/17/2025, Location of Occurrence: [His/her room], Was EMT personnel called: Yes, Please provide a brief description of incident: Staff observed injuries to residents face (floor/rug burns). Resident had blood on shirt and in [his/her] floor in [his/her] room indicating a nose bleed."<br><br>On 03/20/2025 at approximately 1:00 PM, Surveyor interviewed Administrator A about the incident. Administrator A stated Resident 1 was not able to tell staff what had happened to him/her. Administrator A stated staff thought maybe Resident 1 went out the night before and got in an altercation with someone and then came home and that is how staff found him with the floor/rug burn and blood on his shirt and floor. Surveyor asked Administrator A if s/he had conducted an investigation on the incident due to none of the staff or resident being able to identify what had happened to Resident 1 and how s/he was injured. Administrator A stated no s/he did not. Surveyor asked Administrator A if Resident 1 was able, alert and oriented and Administrator A stated yes s/he was and would have been able to tell them what happened if s/he was asked. | N 161                                                                                 |                                                                                                                          |                                                                    |
| N 352                                                         | 83.32(3)(h) Rights of Residents: Receive medication<br><br>In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | N 352                                                                                 |                                                                                                                          |                                                                    |

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| N 352                                                         | <p>Continued From page 2</p> <p>This Rule is not met as evidenced by:<br/>Based on record review and interview, the provider did not ensure 2 of 2 residents (Resident 2 and Resident 3) reviewed received all prescribed medications in the dosage and at the intervals prescribed by a practitioner. Resident 2 and Resident 3 received double doses of his/her PM medications.</p> <p>Findings include:</p> <p>On 03/20/2025, at approximately 10:30 AM, Surveyor reviewed Resident 2's record. Resident 2's Incident Report dated 09/24/2024 at bedtime stated the following:<br/>"-Please provide a brief description of incident: Resident was accidentally given night time meds twice, 2 doses of Coreg, Atorvastatin and Hydralazine. Resident was told right away, head nurse called. Resident stated [s/he] felt "fine", no complaints of dizziness, weakness. BP checked 4 times.</p> <p>On 03/20/2025, at approximately 11:00 AM, Surveyor reviewed Resident 3's record. Resident 3's Incident Report dated 03/11/2025 stated the following:<br/>"-Please provide a brief description of incident: Resident questioned [his/her] meds and was shown another cup to show they were the same but then [s/he] ended up taking the second cup. Resident received 2 doses of 8:00 PM meds as follows: Buspar 20 milligrams (mg), Atorvastatin 20 mg, Clonidine 0.3 mg, Seroquel 200 mg and Trazodone 50 mg. Resident refuses to have doctor or any one contacted. Resident stated [s/he] did this once when living on [his/her] own and had no adverse effect."<br/>"-Please describe actions taken to prevent further incident and protect health and safety of all:</p> | N 352                                                                                 |                                                                                                                          |                                                                    |

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| N 352                                                         | Continued From page 3<br><br>when showing someone meds for any reason if<br>not giving them for the resident to take hold on to<br>the cup of meds you are not giving."<br><br>On 03/20/2025, at approximately 2:00 PM,<br>Surveyor interviewed Administrator A and<br>Business Office Manger C. Administrator A<br>acknowledged Resident 2 and Resident 3<br>received more medications than prescribed.<br>Administrator A and Business Office Manager C<br>stated they are working on fixing their medication<br>system from the last survey with a new<br>medication system and a new pharmacy.                                                                                                                                                                                                                                                                                                                                                                                                      | N 352                                                                                 |                                                                                                                          |                                                                    |
| N 356                                                         | 83.32(3)(I) Rights of Residents: Least restrictive<br>env<br><br>In addition to the rights under s. 50.09, Stats.,<br>each resident shall have all of the following rights:<br>Least restrictive environment. Have the least<br>restrictive conditions necessary to achieve the<br>purposes of the resident ' s admission. The<br>CBRF may not impose a curfew, rule or other<br>restriction on a resident ' s freedom of choice.<br><br>This Rule is not met as evidenced by:<br>Based on observation, record review and<br>interview, the provider did not ensure each<br>resident's right to the least restrictive environment<br>by implementing that all resident's had to come<br>down to the medication room window to receive<br>his/her medications. Resident 4 was not brought<br>his/her medications to his/her room when s/he<br>was not feeling well because it was facility policy<br>that resident's come down to the medication room<br>window to receive their prescribed medications. | N 356                                                                                 |                                                                                                                          |                                                                    |

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| N 356                                                         | <p>Continued From page 4</p> <p>Findings include:</p> <p>On 02/07/2025, the Department received a complaint alleging the provider refused to deliver medications to Resident 4's room because s/he has to come down to the medication room to receive his/her medications.</p> <p>On 03/20/2025 at 10:03 AM, Surveyor requested to review Resident 4's record. Surveyor identified the following:<br/>-Resident 4's Medication Administration Record (MAR) for March 2025 on 03/04/2025 and 03/14/2025 was initialed and circled.<br/>The reason on the back for no passing the medications stated the following:<br/>-"03/04/2025 0820 no show meds"<br/>-"03/15/2025 0800 no show meds"</p> <p>On 03/20/2025 at approximately 10:15 AM, Surveyor interviewed Licensed Practical Nurse (LPN) D and LPN E. LPN E stated they are to come down to the medication room to receive their medications but sometimes they do not so they will miss their medications. LPN D stated s/he could not recall the exact circumstance with Resident 4 but sometimes when residents are not feeling well, they will take the medications to the resident. LPN D stated the facility also does not have medication carts to go to everybody's room to pass their medications.</p> <p>On 03/20/2025 at approximately 2:00 PM, Surveyor interviewed Administrator A and Business Office Manager (BOM) C. Administrator A and BOM C acknowledged resident's have the right to stay in his/her room and staff are still responsible to pass the medications. Administrator A and BOM C</p> | N 356                                                                       |                                                                                                                          |  |                                                                    |

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| N 356                                                         | Continued From page 5<br><br>acknowledged it could not be a house rule that all<br>resident's had to come down to the medication<br>room window for their medications. Administrator<br>A and BOM C stated they are currently working<br>on a new system and process since the last<br>survey they had. | N 356                                                                                       |                                                                                                                          |                                                                    |