

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0021096	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 04/21/2026
NAME OF PROVIDER OR SUPPLIER MITCHELL SUITES OF CUDAHY LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 3210 EAST RAMSEY AVE CUDAHY, WI 53110		
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N 000	Initial Comments On 04/21/2026, Surveyors completed a complaint investigation at Mitchell Suites of Cudahy LLC. As a result, 3 deficiencies were identified. The complaint was unsubstantiated. Census: 21	N 000		
N 243	83.21(1)-(3) All employee training. The CBRF shall provide, obtain or otherwise ensure adequate training for all employees in all of the following: Resident rights. Training shall include general rights of residents including rights as specified under s. DHS 83.32(3). Training shall be provided as applicable under ss. 50.09 and 51.61 and chs. 54, 55, and 304, Stats., and ch. DHS 94, depending on the legal status of the resident or service the resident is receiving. Specific training topics shall include house rules, coercion, retaliation, confidentiality, restraints, self-determination, and the CBRF 's complaint and grievance procedures. Residents ' rights training shall be completed within 90 days after starting employment. Client Group. Training shall be specific to the client group served and shall include the physical, social and mental health needs of the client group. Specific training topics shall include, as applicable: characteristics of the client group served, activities, safety risks, environmental considerations, disease processes, communication skills, nutritional needs, and vocational abilities. Client group specific training shall be completed within 90 days after starting employment. Client Group. In a CBRF serving more than one client group, employees shall receive training for each client group.	N 243		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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N 243	Continued From page 1 Recognizing, preventing, managing, and responding to challenging behaviors. Specific training topics shall include, as applicable: elopement, aggressive behaviors, destruction of property, suicide prevention, self-injurious behavior, resident supervision, and changes in condition. Challenging behaviors training shall be completed within 90 days after starting employment. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 3 of 3 employees reviewed, obtained all training as required within 90 days after starting employment. Caregiver B, Caregiver C, and Caregiver D did not have training related to challenging behaviors within 90 days after starting employment. Findings include: On 10/30/2025, the facility was licensed to provide care and services to residents within the client groups of irreversible dementia/Alzheimer's, advanced aged, terminally ill, physically disabled, and developmentally disabled. On 04/21/2026 at approximately 12:00 PM, Surveyor reviewed employee files. The following was identified: Caregiver B was hired on 10/30/2025. Caregiver B's file did not contain evidence of training related to challenging behaviors or evidence of meeting	N 243		

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N 243	Continued From page 2 an exemption for training related to challenging behaviors. Caregiver C was hired on 11/12/2025. Caregiver C's file did not contain evidence of training related to challenging behaviors or evidence of meeting an exemption for training related to challenging behaviors. Caregiver's employment application dated 10/21/2025 did not indicate Caregiver C had prior experience as a caregiver. Caregiver D was hired on 10/30/2025. Caregiver D's file did not contain evidence of training related to challenging behaviors or evidence of meeting an exemption for training related to challenging behaviors. Caregiver's employment application dated 04/22/2025 did not indicate Caregiver D had prior experience as a caregiver. On 04/21/2026 at approximately 1:00 PM, Surveyor interviewed Executive Director A and Administrator E. Executive Director A was not aware caregivers were to have training related to challenging behaviors within 90 days of hire. Executive Director A thought the training must be completed within a year of the caregiver's hire date.	N 243			
N 247	83.22(1)-(4) Task specific training. The CBRF shall provide, obtain or otherwise ensure adequate training for employees performing job duties in all of the following: Assessment of residents. All employees responsible for resident assessment shall successfully complete training in the assessment of residents prior to assuming these job duties. Specific training topics shall include: assessment methodology, assessment of changes in	N 247			

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N 247	Continued From page 3 condition, sources of assessment information, and documentation of the assessment. Individual service plan development. All employees responsible for service plan development shall successfully complete training in individual service plan development prior to assuming these job duties. Specific training topics shall include: identification of the resident 's needs and desired outcomes, development of goals and interventions, service plan evaluation and review of progress. Provision of personal care. All employees responsible for providing assistance with activities of daily living shall successfully complete training prior to assuming these job duties. Specific training topics shall include, as appropriate: bathing, eating, dressing, oral hygiene, nail and foot care, toileting and incontinence care, positioning and body alignment, and mobility and transferring. Dietary training. All employees performing dietary duties shall complete dietary training within 90 days after assuming these job duties. Specific training topics shall include: determining nutritional needs, menu planning, food preparation and food sanitation. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 3 of 3 employees reviewed obtained training related to personal cares. Caregiver B, Caregiver C, and Caregiver D was responsible for providing daily cares to the residents, did not have training related to	N 247		

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N 247	Continued From page 4 personal cares prior to or within 90 days after assuming personal care duties. Findings include: On 04/21/2026 at approximately 12:00 PM, Surveyor reviewed employee files. The following was identified: Caregiver B was hired on 10/30/2025. Caregiver B's file did not contain evidence of training related to personal cares or evidence of meeting an exemption for training related to personal cares. Caregiver C was hired on 11/12/2025. Caregiver C's file did not contain evidence of training related to personal cares or evidence of meeting an exemption for training related to personal cares. Caregiver's employment application dated 10/21/2025 did not indicate Caregiver C had prior experience as a caregiver. Caregiver D was hired on 10/30/2025. Caregiver D's file did not contain evidence of training related to personal cares or evidence of meeting an exemption for training related to personal cares. Caregiver's employment application dated 04/22/2025 did not indicate Caregiver D had prior experience as a caregiver. On 04/21/2026 at approximately 1:00 PM, Surveyor interviewed Executive Director A and Administrator E. Both Executive Director A and Administrator E confirmed Caregiver B, Caregiver C, and Caregiver D were responsible for providing personal cares for the residents. Executive Director A and Administrator A confirmed Caregiver B, Caregiver C, and Caregiver D have completed personal cares for residents since their date of hire. Executive	N 247			

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N 247	Continued From page 5 Director A was not aware caregivers were to have training related to personal cares prior to or within 90 days after assuming personal care duties. Executive Director A thought the training must be completed within a year of the caregiver's hire date.	N 247		
N 450	83.41(2)(c) Nutrition: menus. Menus. 1. The CBRF shall make reasonable adjustments to the menu for individual resident ' s food likes, habits, customs, conditions and appetites. 2. The CBRF shall prepare weekly written menus and shall make menus available to residents. Deviations from the planned menu shall be documented on the menu. This Rule is not met as evidenced by: Based on observation, record review and interview, the provider did not make menus available to 21 of 21 residents. Findings include: On 04/21/2026 at approximately 11:45 AM, Surveyor toured the community based residential facility. Surveyor observed the weekly menus located in the facility dining room, near the kitchen area. Surveyor observed the weekly menu to state, "Week 1 ...09/28/25, 10/26/25, 11/23/25, 12/21/25, 01/18/26, 02/15/26, 03/15/26, 04/12/26." Per "Week 1" menus, the following was to be served: "Creamy chicken tortellini, Italian blend vegetables, garlic toast, cake roll, milk." Surveyor observed a white board located next to the weekly menu that stated, "Tuna Sandwich, Chips, dessert, milk."	N 450		

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N 450	Continued From page 6 On 04/21/2026 at approximately 11:29 AM, Surveyor interviewed Resident 1. Resident 1 denied being provided with a weekly menu. Resident 1 stated if he/she would like an alternate meal, he/she is expected to provide a 2-hour notice. Resident 1 disclosed he/she cannot provide a 2-hour notice, as he/she is not aware of what is being served, due to not having a weekly menu. On 04/21/2026 at approximately 1:00 PM, Surveyor interviewed Executive Director A and Administrator E. Executive Director A disclosed weekly menus are posted within the dining room. Executive Director A believes the menu may not have been switched to the correct week. Executive Director A denied residents are expected to provide a 2-hour notice if they would like an alternate meal. Residents could request an alternate meal at the time meals are served.	N 450			