Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016102	A. BUILDING: _____ B. WING _____	C 03/04/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BRIGHT HOME	**7326 NEW WASHBURN WAY MADISON, WI 53719**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 02/13/2026 with information gathered through 03/03/2026, Surveyor conducted a standard survey and 1 complaint investigation. One deficiency was identified. The complaint was unsubstantiated. Census: 3	M 000		
M 246	88.04(5)(b) TRAINING-8 HOURS ANNUALLY Except as provided in pars. (c) and (d), the licensee and each service provider shall complete 8 hours of training approved by the licensing agency related to the health, safety, welfare, rights and treatment of residents every year beginning with the calendar year after the year in which the initial training is received. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure each service provider completed required annual training in resident rights for 1 of 2 service providers reviewed. Caregiver 1 did not complete resident rights training in 2025. Findings include: On 02/13/2026, Surveyor reviewed Caregiver 1's 2024 and 2025 training documentation (received via email from Caregiver 1 on 02/13/2026 at 3:27	M 246		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 246	Continued From page 1 PM). No 2025 training in resident rights was documented. On 02/13/2026 at 4:44 PM, Surveyor received an email from Caregiver 1 stating s/he completed resident rights training in 2024 but not 2025 and would complete resident rights training after 03/01/2026 when Licensee A returned to the office. On 03/04/2026 at 10:00 AM, Surveyor discussed lack of training in resident rights with Licensee A who stated s/he probably forgot about it and Caregiver 1 is scheduled to take Resident Rights training within next couple of weeks.	M 246		