STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017864	A. BUILDING: _____ B. WING _____	C 12/11/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERITAGE HOME MENOMONIE	2407 4TH AVE N MENOMONIE, WI 54751

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 12/10/2024, Surveyor conducted a complaint investigation and standard licensing survey at Heritage Home Menomonie. Data was collected through 12/11/2024. The complaint was unsubstantiated. Three violations were identified. Census: 4	M 000		
M 458	88.07(3)(a) PRESCRIPTION MEDICATIONS Every prescription medication shall be securely stored, shall remain in its original container as received from the pharmacy and be stored as specified by the pharmacist. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure all prescription medication remained in the original pharmacy packaging. Findings include: On 12/10/2024 at 2:20 PM, Surveyor observed the provider's medication storage and found a clear sandwich bag with 18 capsules in it. Administrator A stated the medication was a	M 458		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 458	Continued From page 1 digestive enzyme called Zenpep that belonged to Resident 1. Administrator A stated the medication was an as-needed medication, and the capsules in the baggie were left over from past medication cycles. Administrator A stated s/he removed the extra medication from pharmacy packaging and placed it in the bag. Administrator A stated s/he was aware medication needed to remain in pharmacy packaging.	M 458		
M 464	88.07(3)(d) MEDICATION- WRITTEN ORDER Before the licensee or service provider dispenses or administers a prescription medication to a resident, the licensee shall obtain a written order from the physician who prescribed the medication specifying who by name or position is permitted to administer the medication, under what circumstances and in what dosage the medication is to be administered. The licensee shall keep the written order in the resident's file. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure Resident 2's record included a written authorization from Resident 2's physician, indicating who and under what circumstances Resident 2's medication could be administered. Findings include: On 12/10/2024, Surveyor reviewed 2 resident records. One of 2 records did not include a	M 464		

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M 464	Continued From page 2 written authorization to administer medications. Resident 2 was admitted on 11/03/2023. His/her record indicated staff administered medication to him/her daily. The record did not include a written order from Resident 2's prescribing physician, indicating who was permitted to administer Resident 2's medication and when. On 12/11/2024 at 12:10 PM, Surveyor interviewed Administrator A. Administrator A stated s/he was unable to find a written authorization in Resident 2's record. Administrator A inquired about the requirement, stating s/he did not believe this was something the provider did. Administrator A stated s/he had not obtained this since s/he became administrator in 2019, but s/he would ensure all residents had orders indicating who was authorized to administer their medications going forward.	M 464		
Z 023	50.065(4m) (b) intro CAREGIVER HIRING AND CONTRACTING PROCESS Notwithstanding s.111.335, and except as provided in sub. (5), an entity may not hire or contract with a caregiver or permit to reside at the entity a nonclient resident if the entity knows or should have known any of the following: 1. That the person was convicted of a serious crime. 3. That a unit of government or a state agency, as defined in s. 16.61 (2) (d), has made a finding that the person has abused or neglected any client or misappropriated the property of any client.	Z 023		

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Z 023	Continued From page 3 4. That a determination has been made under s. 48.981 (3) (c) 4. that the person has abused or neglected a child. 5. That, in the case of a position for which the person must be credentialed by the Department of Safety and Professional Services, the person's credential is not current, or is limited so as to restrict the person from providing adequate care to the client. This Rule is not met as evidenced by: Based on record review and interview, the provider hired Caregiver C when they knew or should have known Caregiver C was convicted of a serious crime. Findings include: The provider is licensed to care for 4 residents in the client groups traumatic brain injury and developmentally disabled. On 12/10/2024, Surveyor reviewed Caregiver C's file. Caregiver C was hired on 06/22/2022. Caregiver C's record included a criminal report from the Department of Justice (DOJ), dated 06/02/2022. Caregiver C was charged with 948.21(2) - Neglecting a Child on 10/17/2021. The DOJ report did not include final disposition, and Caregiver C's file did not include additional details on the charge. The Wisconsin Department of Health Services publication, Wisconsin Background Check and	Z 023		

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Z 023	Continued From page 4 Misconduct Program: Offenses Affecting Eligibility (P-00274), reads: "Requirements to Obtain Criminal Complaint and Judgement of Conviction Entities are required to obtain the criminal complaint and, if convicted, a judgment of conviction from the Clerk of Courts in the county where the person was convicted, in any of the following circumstances: ... The criminal history record obtained from the DOJ indicates the individual was charged for a crime in TABLE I... but the individual has not yet been convicted or the charges have not yet been dismissed." Table I reads, "The following convictions and offenses render a person ineligible for employment or contracting as a caregiver... Finding by a government agency of child abuse or neglect." At 2:58 PM, Surveyor interviewed Administrator A. Administrator A stated s/he reviewed caregiver background checks. Surveyor asked if s/he reviewed Caregiver C's DOJ. Administrator A stated s/he had, and s/he did ask about Caregiver C's neglect charge during his/her interview. Administrator A stated s/he did not seek out additional information from the court system before they hired Caregiver C, and s/he was unaware Caregiver C's DOJ report did not include a final disposition. Administrator A stated s/he received a notice from The Center of Independent Living (CIL) about a year into Caregiver C's employment, indicating Caregiver C could not work as a caregiver due to his/her criminal record. Administrator A stated Caregiver C had since completed the rehabilitation review process.	Z 023		

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Z 023	Continued From page 5 Administrator A provided Surveyor the email correspondence from CIL. CIL contacted the provider on 05/08/2023, approximately 11 months after Caregiver C's date of hire. CIL contacted the provider on 07/11/2023 to notify them that Caregiver C's rehabilitation review was complete and was eligible to work as a caregiver again.	Z 023		