STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017154	A. BUILDING: _____ B. WING _____	C 07/19/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PARK HILLS WEST	5910 S 118TH ST HALES CORNERS, WI 53130

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 07/19/2023, Surveyor completed 2 complaint surveys at Park Hills West. One deficiency was identified. Two of 2 complaints were substantiated. Census: 19	N 000		
N 400	83.37(1)(a) Written order for medications, supplements. Practitioner ' s order. There shall be a written practitioner ' s order in the resident ' s record for any prescription medication, over-the-counter medication or dietary supplements administered to a resident. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 1 of 1 resident's (Resident 1) record contained a physician's order for medication received. Resident 1 received 5 liters of oxygen without evidence of a physican's order in the record. Resident 1 was administered 5 liters of oxygen (O2) when he/she should have been administered between 2-3 liters of oxygen. Findings include: On 07/10/2023 and 07/12/2023, the Department received complaints alleging a resident did not receive his/her medication in the interval and dosage that was prescribed. On 07/19/2023, Surveyor reviewed Resident 1's record. Resident 1 was admitted on 3/15/2021.	N 400		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 400	Continued From page 1 Resident 1 was diagnosed with morbid obesity, major depressive disorder, obstructive sleep apnea, type 2 diabetes, narcolepsy, and chronic carbon dioxide (CO_2) retention. Surveyor reviewed a physician order, dated 05/25/2021, which stated, "DISCONTINUE oxygen at 2 liters/NC (nasal canula) on at HS (at bedtime) remove Q (every) am (morning). START oxygen PRN (as needed) at 2-3 liters/NC/CPAP (continuous positive airway pressure) route. Continue CPAP Q HS and w/naps ..." Surveyor reviewed Resident 1's physician note, dated 05/31/2023. The physician note stated, " ... [He/She] presents in Park Hills ALF (assisted living facility) private room in electric hospital bed w/ (with) rails on 3L (liters) O_2 (oxygen) ... [Resident 1] does not currently have an order for portable oxygen. [He/She] was provided the portable O_2 by the facility last week. [He/She] was originally placed on 5L O_2 via NC and has weaned down to 3L O_2 via NC. Facility RN attempted to wean and sats (saturation) dropped to low 80s, visible labored breathing, unable to complete full sentence, and altered mental status. [He/She] was placed on 3L O_2 via NC and recovered ..." Surveyor reviewed Resident 1's physician note, dated 07/06/2023. The physician note stated the following: " ...[He/She] notes [he/she] is having a lot of difficulty breathing and it is 'up and down, up and down.' [He/She] notes even the smallest movement makes [him/her] short of breath. [His/Her] O_2 is noted to be at 73% and [he/she] is laying at about 30 degrees incline. Assisted to a 90-degree sitting position and increased oxygen to max, 5L/min. (minute). [He/She] came up to about 76% and that is the highest it can maintain. [Resident 1] is noted to have trouble forming	N 400		

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N 400	Continued From page 2 sentences, belly breathing and having retractions with nasal flaring. Recommended [he/she] go to the ER (emergency room) and [he/she] agreed. Upon calling facility nurse and owner, they wanted to try placing CPAP on [him/her] as they stated [he/she] "will use that for about 1-2 days and come above 90." Noted CPAPs are not meant for continuous use and based on physical exam, [he/she] should be evaluated and placed on higher delivery system. Facility staff note they have been concerned regarding these episodes for a few weeks ..." On 07/19/2023 at approximately 9:00 a.m., Surveyor interviewed Licensee A. Licensee A affirmed placing Resident 1 on 5 liters of oxygen without a physician order. Licensee A affirmed when Resident 1 had a hard time breathing, he/she would place Resident 1 on 3 liters of oxygen in conjunction with Resident 1's CPAP machine. Licensee A reported if that intervention did not raise Resident 1's oxygen saturation and Resident 1's oxygen saturation fell below 79, he/she would then have Resident 1 sent to the hospital for evaluation and treatment.	N 400		