Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014807	A. BUILDING: _____ B. WING _____	08/27/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CATCHUCARE SERVICES	**4430 W ROOSEVELT DRIVE MILWAUKEE, WI 53216**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 08/27/2025, Surveyor attempted to complete a standard survey at Catchucare Services. As a result, 1 deficiency was identified.	M 000		
M 204	88.03(8)(a) MONITORING OF HOME The licensee shall comply with all department and licensing agency request for information about residents, services or operation of the home. This Rule is not met as evidenced by: Based on observation and interview, the provider did not comply with all department and licensing agency requests for information about residents, services or operation of the home. Findings include: On 08/22/2025, at 12:30 PM, Surveyor attempted to conduct a standard survey at the facility. Surveyor rang the doorbell and then knocked at the door. Surveyor did not observe any lights on within the home or cars in the driveway. At 12:46 PM, Surveyor called the facility phone number. The message indicated the line had been disconnected. Surveyor then called Licensee A's phone number. Surveyor left a voicemail for Licensee A to call Surveyor back as soon as possible. Surveyor left the home at 1:10 PM. On 08/26/2025, at 9:00 AM, Surveyor attempted a second visit to conduct a standard survey.	M 204		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 204	Continued From page 1 Surveyor rang the doorbell and then knocked at the door. The home appeared dark. Surveyor did not observe any cars in the driveway. At 9:17 AM, Surveyor called the facility phone number. The message again indicated the line had been disconnected. Surveyor again called Licensee A's phone number and left a voicemail for Licensee A to call Surveyor back immediately. At 9:22 AM, Surveyor sent Licensee A an email with a request of a call back as soon as s/he received the email. At 9:22 AM, Surveyor received a delivery receipt the email had been received by Licensee A's email. As of 08/27/2025, at 12:00 PM, Surveyor did not receive a response from Licensee A.	M 204		