

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0015398	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED R 09/17/2025
NAME OF PROVIDER OR SUPPLIER BAY HARBOR ASSISTED LIVING SUAMICO I			STREET ADDRESS, CITY, STATE, ZIP CODE 3136 LONGVIEW LN SUAMICO, WI 54173		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
{N 000}	Initial Comments On 09/11/2025, Surveyor conducted a verification visit at Bay Harbor Assisted living Suamico I. Additional information was gathered through 09/17/2025. Two of three deficient practices were corrected, and one repeat deficient practice was identified. Under statutory provisions, a \$200 revisit fee is being assessed for the follow-up licensing visit. Census:18	{N 000}			
{N 320}	83.29(4) Admission agreement not in conflict Conflict with this chapter. No statement of the admission agreement may be in conflict with any part of this chapter, unless the department has granted a waiver or variance of a provision of this chapter. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure all statements in the admission agreement were in compliance with Chapter 83. The admission agreement contained house rules that were not congruent with resident rights as defined in Chapter 83. This is a repeat deficient practice. See Statement of Deficiency (SOD) T0SY11, dated 06/26/2025. Findings include: History During the previous survey (SOD T0SY11,) on 06/26/2025 at approximately 1:45 PM, Surveyor reviewed a copy of the admission agreement which included house rules. Surveyor identified	{N 320}			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{N 320}	Continued From page 1 statements within the document that were not congruent with resident rights and required removal or modification of the language to be in compliance with the code. On 06/26/2025 at approximately 1:45 PM, Surveyor reviewed a copy of the admission agreement which included house rules. Surveyor identified statements within the document that were not congruent with resident rights and required removal or modification of the language to be in compliance with the code. Examples of statements/ rules that were identified as not in compliance with the code: "3. For security and safety reasons residents are not permitted outdoors between 10:00 PM and 6:00 AM. 4. Visitors will be asked to leave the building by 10:00 PM unless approved by management prior to visit ... 10. Residents are permitted to make personal phone calls using the facility phone ... if they do not have their own phone ... phone usage will be limited to 15 minutes ... Phone use is between the hours of 8:00 AM to 9:00 PM ... 12. No resident shall be in the kitchen without prior authorization ..." On 06/26/2025 at approximately 2:00 PM, Surveyor reviewed the identified statements within the admission agreement with Director A who verified his/her understanding of why the areas identified needed to be modified or removed. Director A had no questions and was in agreement that the statements identified needed to be modified or removed. Director A stated the	{N 320}			

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{N 320}	Continued From page 2 changes would be made and the admission agreements updated to reflect the changes. Repeat Deficient Practice On 09/11/2025, Surveyor conducted a verification visit. During an interview with Director A at 10:40 AM, Surveyor asked to review the changes made to the admission agreement. Director A stated to his/her knowledge, the changes to the admission agreement had not been made. Director A stated s/he e-mailed Licensee D on 08/08/2025 to notify him/her of the changes to be made and received an e-mail back noting it would be looked into on 08/13/2025, but nothing further. Surveyor asked for a copy of the admissions agreement and Director A stated nothing had changed since the last survey. Surveyor asked Director A to send any additional documentation or revisions that may have been made to Surveyor by 12:00 PM on 09/12/2025. As of 09/19/2025, no additional information regarding any changes made to the admission agreement were received.	{N 320}			