STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013999	A. BUILDING: _____ B. WING _____	05/13/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ST COLETTA OF WI NORRIS	405 PRAIRIE SONG DR WAUKESHA, WI 53188

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 05/06/2025, with information gathered through 05/13/2025, Surveyor conducted an abbreviated licensing survey at St. Coletta of WI Norris, a Community Based Residential Facility located in Waukesha, WI. As a result of the survey, 1 deficiency of Chapter DHS 83 was identified. Census: 8	N 000		
N 352	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on observation, record review, and interview, the provider did not ensure 2 of 2 residents received all prescribed medications in the dosage and intervals prescribed by the residents' physicians. Resident 1 missed over 50 doses of polyethylene glycol from February 2025 through April 2025. Resident 2 missed over 50 doses of polyethylene glycol from February 2025 through April 2025. Findings include: Example 1- Resident 1 On 05/06/2025, Surveyor reviewed Resident 1's	N 352		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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N 352	Continued From page 1 record and identified the following: Resident 1 admitted to the facility on 08/22/1990 and has a physician order that indicates Resident 1 was prescribed Polyethylene Glycol 3350 17 Gram/dose with instructions to take 17 grams (1 capful) dissolved in 8 oz of liquid by mouth in the morning for constipation **hold for loose stools**. A review of Resident 1's medication administration record (MAR) from 02/01/2025 - 04/30/2025 documented 75 of 89 potential doses as administered. On 05/06/2025, Surveyor observed the medication storage and found 1 bottle of Polyethylene Glycol on hand for Resident 1. The pharmacy label documented the bottle was filled on 12/20/2024. The bottle was about half-emptied. On 05/06/2025, Surveyor interviewed Residential Area Manager (RAM) A. RAM A explained Resident 1 does have loose stools on a regular basis, so the medication is often held per direction. RAM A could not provide explanation for why the MAR documents many doses as administered when the bottle on hand was dated 12/20/2024. On 05/13/2025, Surveyor interviewed Director of Sales (DS) B, who works for the provider's pharmacy. DS B informed Surveyor the last bottle of Polyethylene Glycol that was filled for Resident 1, was sent out on 01/21/2025, and that each bottle should be a 30-day supply if administered as prescribed. Example 2- Resident 2	N 352		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0013999	A. BUILDING: _____ B. WING _____	05/13/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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N 352	Continued From page 2 On 05/06/2025, Surveyor reviewed Resident 2's record and identified the following: Resident 2 admitted to the facility on 08/05/2020 and has a physician order that indicates Resident 2 was prescribed Polyethylene Glycol 3350 17 Gram/dose with instructions to take 17 grams (1 capful) dissolved in 8 oz of liquid by mouth in the morning for constipation. A review of Resident 2's medication administration record (MAR) from 02/01/2025 - 04/30/2025 documented 88 of 89 potential doses as administered. On 05/06/2025, Surveyor observed the medication storage and found 1 bottle of Polyethylene Glycol on hand for Resident 2. The pharmacy label documented the bottle was filled on 01/27/2025. The bottle was about half-emptied. On 05/06/2025, Surveyor interviewed RAM A. RAM A explained Resident 2 often experienced loose stools, so the medication was often held. RAM A could not provide explanation for why the MAR documents many doses as administered when the bottle on hand was dated 01/27/2025. On 05/13/2025, Surveyor interviewed DS B, who works for the provider's pharmacy. DS B informed Surveyor the last bottle of Polyethylene Glycol that was filled for Resident 2, was sent out on 01/27/2025, and that each bottle should be a 30-day supply if administered as prescribed.	N 352		