STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0014721	A. BUILDING: _____ B. WING _____	05/08/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
FOX HOLLOW	W7126 FOX HOLLOW GREENVILLE, WI 54942

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments An abbreviated survey was conducted at Fox Hollow on 05/08/2024. As a result of this survey 3 deficiencies were identified. Census: 8	N 000		
N 544	83.48(4)(d) Smoke detector in common use rooms Pursuant to s. 50.035(2)(b), Stats., all facilities shall have at least one smoke detector located at each of the following locations: In each common use room, including a living room, dining room, family room, lounge and recreation room, but excluding a kitchen, bathroom or laundry room. This Rule is not met as evidenced by: Based on observation, staff interviews, and record review the provider did not ensure smoke detectors were in place in the main living room, dining room, and 2 of 2 hallways to resident rooms having the potential to affect all 8 residents. The smoke detectors in these areas had been removed and covered with metal plates where the smoke detectors had once been. Findings include: This facility is licensed as a Class C non-ambulatory (CNA). A class C non-ambulatory CBRF serves residents who are ambulatory, semi-ambulatory or non-ambulatory, but one or more of whom are not physically or mentally capable of responding to a fire alarm by exiting the CBRF without help or verbal or physical prompting. This facility serves residents who are advanced aged, developmentally disabled, physically disabled, or who have irreversible dementia or Alzheimer's, mental	N 544		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 544	Continued From page 1	N 544		

illness/emotional disturbance, or traumatic brain injury.

On 05/08/2024 at approximately 10:00 a.m., Surveyor toured the facility with CG (Caregiver) - A and noticed the smoke detectors in both hallways to residents' rooms and in the living room and dining room had been removed and had a round metal plate covering the hole where there should have been a smoke detector. The kitchen, dining room, and living room all had a vaulted ceiling and was an open concept.

In interviews with CG - A and CG - B at 10:45 a.m. on 05/08/2024, both confirmed the smoke detectors had been removed by MD (Maintenance Director) - D as the alarms went off too frequently. Each of the resident rooms, an office, and a small TV room off of the living room did have smoke detectors in place. CG - B confirmed all the smoke detectors were battery operated and not interconnected.

CG - B indicated the smoke alarms were going off too frequently for no reason. CG - B indicated Cintas Fire Protection said they must have a problem with their wiring and they would start charging for the frequency of being called to the building. CG - B said MD - D then took some of the heat and smoke detectors down and put metal covers over the holes. CG - B thought that was less than a year ago but was not sure exactly when they were removed.

A review of the annual Cintas Fire Inspection by Surveyor on 05/08/2024 showed the following:

01/28/2022 - Smoke detectors in hall by office, hall by room 2, hall by room 4, hall by room 6, and hall by room 8. All passed. Smoke detectors

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N 544	Continued From page 2 in living room and dining room passed. 12/01/2023 - Smoke detectors in hall by room 2, hall by room 4, hall by room 6. Passed. There was no mention of the hall smoke detectors by the office, or by room 8. There was no mention of smoke detectors in the dining room or large living room. There was mention of the small TV living room having a smoke detector which passed. This report noted: "Various devices have been removed from the field and have had cover plates installed in their place. These devices have been removed from the current inspection report." On 05/08/2024 at approximately 1:00 p.m., Surveyor discussed the concern over the missing smoke detectors in the hallways, dining room, and living room with OSM (Operation Support Manager) - C who confirmed with Surveyor and CG's A and B that these smoke detectors had been removed by MD - D due to concerns of the alarms going off too frequently.	N 544		
N 550	83.48(6)(a) Integrated heat detector in kitchen. CBRFs shall have at least one heat detector integrated with the smoke detection system at all of the following locations or in accordance with the heat detector manufacturer ' s specifications: Kitchen. This Rule is not met as evidenced by: Based on observation, staff interview, and record review the provider did not ensure a heat detector was in place in the kitchen having the potential to affect all 8 residents in this facility. The kitchen had a metal plate covering where the heat	N 550		

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N 550	Continued From page 3	N 550		

detector had once been.

Findings include:

This facility is licensed as a Class C non-ambulatory (CNA). A class C non-ambulatory CBRF serves residents who are ambulatory, semi-ambulatory or non-ambulatory, but one or more of whom are not physically or mentally capable of responding to a fire alarm by exiting the CBRF without help or verbal or physical prompting. This facility serves residents who are advanced aged, developmentally disabled, physically disabled, or who have irreversible dementia or Alzheimer's, mental illness/emotional disturbance, or traumatic brain injury.

On 05/08/2024 at approximately 10:00 a.m., Surveyor toured the faciity with CG (Caregiver) - A and noticed the kitchen had no heat detector. The vaulted ceiling had a round metal plate covering the hole where there should have been a heat detector right outside the door to the laundry room.

In interviews with CG - A and CG - B at 10:45 a.m. on 05/08/2024, both confirmed the heat detector had been removed by MD (Maintenance Director) - D as the alarms went off too frequently.

CG - B indicated the smoke alarms were going off too frequently for no reason. CG - B indicated Cintas Fire Protection said they must have a problem with their wiring and they would start charging for the frequency of being called to the building. CG - B said MD - D then took the heat and extra smoke detectors down and put metal covers over the holes. CG - B thought that was

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N 550	Continued From page 4 less than a year ago but was not sure exactly when they were removed. A review of the annual Cintas Fire Inspection by Surveyor on 05/08/2024 showed the following: 01/28/2022 - Heat detector outside of laundry room - pass. This was the kitchen heat detector. The laundry room opened to the kitchen. 12/01/2023 - There is no mention of a heat detector outside the laundry room in the kitchen in this report. This report noted: "Various devices have been removed from the field and have had cover plates installed in their place. These devices have been removed from the current inspection report." On 05/08/2024 at approximately 1:00 p.m. Surveyor discussed the concern over the missing heat detector in the kitchen with OSM (Operation Support Manager) - C who confirmed with Surveyor and CG's A and B that this heat detector had been removed by MD - D due to concerns of the alarms going off too frequently.	N 550		
N 554	83.48(6)(e) Integrated heat detector in laundry room. CBRFs shall have at least one heat detector integrated with the smoke detection system at all of the following locations or in accordance with the heat detector manufacturer ' s specifications: Laundry room. This Rule is not met as evidenced by: Based on observation, staff interview, and record review the provider did not ensure a heat detector in 1 of 2 laundry rooms. The enclosed laundry	N 554		

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N 554	Continued From page 5	N 554		

room off the kitchen had a metal plate covering where the heat detector had once been.

Findings include:

This facility is licensed as a Class C non-ambulatory (CNA). A class C non-ambulatory CBRF serves residents who are ambulatory, semi-ambulatory or non-ambulatory, but one or more of whom are not physically or mentally capable of responding to a fire alarm by exiting the CBRF without help or verbal or physical prompting. This facility serves residents who are advanced aged, developmentally disabled, physically disabled, or who have irreversible dementia or Alzheimer's, mental illness/emotional disturbance, or traumatic brain injury.

On 05/08/2024 at approximately 10:00 a.m., Surveyor toured the facility with CG (Caregiver) - A and noticed the enclosed laundry room that opened to the kitchen had no heat detector. The ceiling inside the laundry room had a round metal plate covering the hole where there should have been a heat detector.

In interviews with CG - A and CG - B at 10:45 a.m. on 05/08/2024, both confirmed the heat detector had been removed by MD (Maintenance Director) - D as the alarms went off too frequently. A second enclosed laundry room did have the heat detector in place.

CG - B indicated the smoke alarms were going off too frequently for no reason. CG - B indicated Cintas Fire Protection said they must have a problem with their wiring and they would start charging for the frequency of being called to the building. CG - B said MD - D then took the heat

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N 554	Continued From page 6 and extra smoke detectors down and put metal covers over the holes. CG - B thought that was less than a year ago but was not sure exactly when they were removed. A review of the annual Cintas Fire Inspection by Surveyor on 05/08/2024 showed the following: 01/28/22 - Heat detector in 1st laundry room - pass. Heat detector in 2nd laundry room - pass. 12/01/23 - Heat detector in 2nd laundry room - pass. No mention of a heat detector in the 1st laundry room. This report noted: "Various devices have been removed from the field and have had cover plates installed in their place. These devices have been removed from the current inspection report." On 05/08/2024 at approximately 1:00 p.m., Surveyor discussed the concern over the missing heat detector in the laundry room with OSM (Operation Support Manager) - C who confirmed with Surveyor and CG's A and B that this heat detector had been removed by MD - D due to concerns of the alarms going off too frequently.	N 554		