STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018628	A. BUILDING: _____ B. WING _____	C 06/06/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ABRIDGE CARE COTTAGE OF KEWAUNEE	1100 BAUMEISTER DR KEWAUNEE, WI 54216

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 06/05/2024 with additional information gathered through 06/06/2024, Surveyor conducted a complaint investigation at Abridge Care Cottage of Kewaunee. As a result, the complaint was substantiated and 1 deficiency was identified. Census: 15	N 000		
N 481	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a living environment that was safe, clean, comfortable and homelike. Findings Include: On 05/31/2024, the department received a complaint alleging concerns with cleanliness in resident bathrooms. On 06/05/2024 at 10:15 AM, Surveyor and Medication Passer A toured Resident 1's bathroom. Surveyor observed dried fecal matter splattered on his/her high-rise toilet seat and the inside of the toilet bowl was dirty. Medication Passer A acknowledged Surveyor's concern. At 10:20 AM, Surveyor interviewed Medication	N 481		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 481	Continued From page 1	N 481		

Passer A who confirmed staff clean resident rooms and bathrooms on shower days. Medication Passer A stated staff will clean in between the shower days if needed. Medication Passer A reported s/he was not sure when Resident 1's bathroom was cleaned last, but suspected about 2 weeks ago.

At 10:40 AM, Surveyor toured Resident 2's bedroom and bathroom and observed the following:
*outlet cover that appeared to be for a phone line was not secured and hanging off the wall near the front of Resident 2's bed
*dried fecal matter in toilet

When Surveyor asked about the hanging outlet cover, Resident 2 stated it was like that when s/he moved in and s/he thought they were going to fix it. While Surveyor was speaking with Resident 2, Resident Care Coordinator B walked into the room and s/he confirmed maintenance would be able to fix it tomorrow. Surveyor verified Resident 2 moved into the facility on 02/23/2022.

At 10:50 AM, Surveyor toured Resident 3's bedroom and bathroom and observed the following:
*several black spots approximately 3 inches in diameter on carpet near Resident 3's bed
*dried feces on high rise toilet seat
*pink-like substance on the back of the toilet seat
*inside of toilet bowl was dirty

When Surveyor asked Resident 3 about the black spots on his/her carpet, s/he stated, "Those have been here since I moved in. That's not from me." Surveyor verified Resident 3 moved into the facility on 03/01/2023.

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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N 481	Continued From page 2 At 11:30 AM, Surveyor observed a broken toilet seat in the first shower room in the main hallway. There was a handwritten sign taped to the back of the toilet stating the seat was broken and to "sit with caution." On 06/06/2024 at approximately 2:50 PM, Surveyor received an email from Administrator C confirming Resident 1's toilet was not cleaned, "because [s/he] was sent out on 5/28/24, [s/he] would have missed her shower for that week since [s/he] was out at the hospital. That would also explain why [his/her] housekeeping wasn't completed." On 06/07/2024 at 9:30 AM, Surveyor interviewed Administrator C who acknowledged Surveyor's concerns. Administrator C stated s/he was aware of Resident 2's hanging outlet in his/her bedroom and has asked maintenance to fix it numerous times. S/he believed maintenance already fixed it, but would follow up. Administrator C reported Resident 2 was recently relocated to that bedroom, so s/he has not been in that bedroom since s/he moved in. Administrator C reported resident bedrooms are always cleaned prior to a resident moving in, so s/he was not aware of the black spots on Resident 3's carpet. Administrator C stated s/he will have Resident 3's carpet cleaned. Administrator C reported the toilet seat in the shower room recently broke and it was on the list for maintenance to fix. Administrator C stated, "I was aware we were going to be cited for this. I already have a plan in place." Administrator C reported s/he will be increasing weekly bathroom cleanings to three times per week.	N 481		