STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018918	A. BUILDING: _____ B. WING _____	C 04/02/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
AGAPE ACRES	**3737 BLUEBERRY RD WARRENS, WI 54666**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 03/29/2024, Surveyor conducted a complaint investigation and a standard licensure survey at Agape Acres. Information for this survey was received and reviewed through 04/02/2024. The complaint was unsubstantiated. Three deficiencies related to the standard survey were identified. Census: 11	N 000		
N 481	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe, clean, comfortable and homelike environment. There were dead insects in the light of the kitchen and several dusty heating vents by the kitchen and in the living room area. Findings include: On 03/29/2024 at approximately 9:00 AM, Surveyor toured the physical environment. OBSERVATIONS:	N 481		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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N 481	Continued From page 1 There were two dusty/dirty heating vents in the living room and two dusty/dirty heating vents near the kitchen. All vents were located in the ceiling. The kitchen lights were located in the ceiling above the area where food for the residents is prepared. Three light fixtures in the kitchen had dead insects in the light covers. On 03/29/2024 at approximately 1:30 PM, Surveyor re-toured the facility with Manager A. Surveyor discussed the above concerns with Manager A. Manager A acknowledged the dirty vents and the insects in the ceiling lights in the kitchen and stated they would be cleaned.	N 481		
N 488	83.44(1)(c) Clothes dryers enclosed and vented Clothes dryers. The CBRF shall enclose any clothes dryer having a rated capacity of more than 37,000 Btu/hour in a one-hour fire resistive rated enclosure. If the clothes dryer requires a vent, the CBRF shall use dryer vent tubing that is of rigid material with a fire rating that exceeds the temperature rating of the dryer. The dryer vent tubing shall be clean and maintained. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the clothes dryer vents were rigid metal material. Findings include: The provider is licensed to care for up to 15 residents in the client groups of advanced aged, irreversible dementia/Alzheimer's disease, developmental disabilities, terminally ill,	N 488		

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N 488	Continued From page 2 emotionally disturbed/mental illness, traumatic brain injuries and physical disabilities. On 03/29/2024 at approximately 9:30 a.m., Surveyor observed the laundry room located in the west hall of the facility. Surveyor noted the dryer vent was a flexible tube and not rigid. On 03/29/2024 at approximately 1:30 PM, Surveyor re-toured the facility with Manager A. Survey discussed the above concern with Manager A. Manager A acknowledged the dryer venting was not rigid metal material. Manager A stated s/he knew the venting was not what it should be and knew it needed to be replaced.	N 488		
N 526	83.47(2)(e) Other evacuation drills. Other evacuation drills. Tornado, flooding, or other emergency or disaster evacuation drills shall be conducted at least semi-annually. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure 2 evacuation drills (other than fire) were conducted annually in 2023. Findings include: The provider is licensed to care for up to 15 residents in the client groups of advanced aged, irreversible dementia/Alzheimer's disease, developmental disabilities, terminally ill, emotionally disturbed/mental illness, traumatic brain injuries and physical disabilities. On 03/29/2024, at approximately 11:30 AM, Surveyor reviewed the provider's evacuation drills	N 526		

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N 526	Continued From page 3 for 2023. The provider conducted 1 "other" evacuation drill in 2023. At approximately 1:00 PM, Surveyor interviewed Manager A. Surveyor asked Manager A if any other emergency drills were conducted in 2023. Manager A stated s/he could only locate one "other" emergency drill in 2023 and it was the one s/he provided to the Surveyor.	N 526		