

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0009563	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/04/2026
NAME OF PROVIDER OR SUPPLIER REM EPONYMOUS		STREET ADDRESS, CITY, STATE, ZIP CODE W8137 HWY 33 PORTAGE, WI 53901		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 05/29/2026 to 06/04/2026, Surveyor conducted a standard survey at REM Eponymous. Three deficiencies were identified. One of 3 deficiencies was a repeat violation. See Statement of Deficiency (SOD) 0VIE11, dated 10/25/2023. Census: 4	M 000		
M 276	88.05(3)(a) Homelike Environment An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the home was well-maintained, and a homelike environment. This is a repeat deficiency. See Statement of Deficiency (SOD) 0VIE11, dated 10/25/2023. Findings include: On 05/29/2026 at 8:11 AM, Surveyor toured the home and observed the following: Basement Bathroom:	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 276	Continued From page 1 -The faucet was coated in soap scum and beard trimmings. The top of the vanity was covered in a yellowish/black material as well beard trimmings. -The black trash bin was overflowing with used toilet paper spilling onto the floor. -The carpet was covered in small torn pieces of toilet paper. -The ceiling tile above the sink was discolored with brown circular stains. Basement common area: -The carpet had many stains. -The carpet along the sliding glass door was covered in dirt and debris. Main level: -The door handle to the back door was loose. Bedrooms: -Resident 1's bathroom ceiling vent was covered in dust. -Resident 1's shower area near the drain had a large orangish/brown stain. Caregiver C reported s/he tried to scrub the area, and it would not come up. The grout lines of the shower area were covered in a orangish/black material. -Resident 3's and Resident 4's shared bathroom had a large orangish stain near the shower drain. The grout lines of the shower area were covered in a orangish/black material. On 05/29/2026 at 8:15 AM, Surveyor interviewed Caregiver C. Caregiver C reported Resident 2 was the only resident who used the basement bathroom and s/he did not always clean up after themselves. Caregiver C reported staff encourage residents if able to clean up their personal space, but it was staff's responsibility to ensure cleaning was completed. Caregiver C acknowledged the basement bathroom was not	M 276		

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M 276	Continued From page 2 cleaned or maintained. On 05/29/2026 at 10:30 AM, Surveyor interviewed Program Director B and Caregiver C. Both staff confirmed there were areas in the house that needed to be cleaned and maintained. Program Director B acknowledged staff encouraged residents to clean their own personal space, but it was the responsibility of the scheduled caregivers to ensure the facility was kept clean.	M 276		
M 278	88.05(3)(b) FREE OF HAZARDS The home shall be free from hazards and kept uncluttered and free of dangerous substances, insects and rodents. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the home was free of hazards, insects and rodents for 4 of 4 residents. There were dead mice, mice feces, and ants observed while on survey. Findings include: On 05/29/2026 at 8:11 AM, Surveyor toured the facility with Caregiver C and observed the following: -Three dead mice in the basement -Mouse droppings covering the perimeter of rooms in the basement	M 278		

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M 278	Continued From page 3 -One of 2 water heaters was visibly leaking with a large puddle of water on the floor trailing towards the wall of the room -Mouse traps in the basement that appeared corroded -Mouse droppings observed under the kitchen sink -Ants in Resident 1's bathroom On 05/29/2026 at 10:30 AM, Surveyor interviewed Program Director B and Caregiver C. Both staff acknowledged an understanding of the concerns. Program Director B reported the provider had pest control services coming out quarterly to the home. Program Director B stated s/he would contact pest control to come out monthly until the pest and rodent problem was addressed. Program Director B reported s/he was not aware the water heater was leaking and would call someone.	M 278		
M 570	88.10(3)(I) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability. This Rule is not met as evidenced by:	M 570		

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M 570	Continued From page 4 Based on observation, record review, and interview, the provider did not ensure residents were safeguarded from environmental hazards. The provider's dryer vent was equipped with an aluminum foil duct and semi-rigid duct. The provider's well water testing for 2024 and 2025 showed Coliform was present and the provider did not safeguard residents from environment hazards. Findings include: The provider is licensed to care up to 4 residents in the following client group: developmentally disabled. On 05/29/2026, Surveyor conducted a standard survey and observed the following: Example 1: Dryer vent On 05/29/2026 at 8:55 AM, Surveyor toured the provider's home and observed the provider's dryer vent was equipped with an aluminum foil duct. The aluminum foil duct was connected to the back of the dryer approximately 8 inches long before being connected to rigid material that perforated through the floor. Example 2: Well water testing On 05/29/2026, Surveyor reviewed the provider's 2024 and 2025 well water testing reports. The following was found: "-10/15/2024 Bacteria Results: Coliform Present and E-Coli Absent-Coliform Bacteria are common in the open environment their presence in drinking water is unnatural and indicates a potential issue with your well or system. See back	M 570		

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M 570	Continued From page 5 of report for more information. Explanation of Results: If your Bacteria results is "Coliform Present and E-Coli Absent" Coliform bacteria were found in this sample. No E. coli bacteria were found. We suggest finding an alternative source of potable water until the problem can be rectified. Any coliform bacteria in drinking water is unnatural and can indicate a well problem or contaminated water supply. After the well has been treated for the bacteria problem, follow up samples must be taken to determine if the water is potable. -12/17/2025 Bacteria Results: Coliform Present and E-Coli Absent-Coliform Bacteria are common in the open environment their presence in drinking water is unnatural and indicates a potential issue with your well or system. See back of report for more information. Explanation of Results: If your Bacteria results is "Coliform Present and E-Coli Absent" Coliform bacteria were found in this sample. No E. coli bacteria were found. We suggest finding an alternative source of potable water until the problem can be rectified. Any coliform bacteria in drinking water is unnatural and can indicate a well problem or contaminated water supply. After the well has been treated for the bacteria problem, follow up samples must be taken to determine if the water is potable." Interviews: On 05/29/2026 at 9:30 AM, Surveyor interviewed Caregiver C regarding the well water testing results. Caregiver C reported the provider has a contract with Culligan who supplies 5-gallon jugs of drinking water for the home. Caregiver C reported the home used the well water for bathing and cooking.	M 570		

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M 570	Continued From page 6 On 05/29/2026 at 10:30 AM, Surveyor interviewed Program Director B and Caregiver C. Surveyor requested copies of the well water testing for 2024 and 2025. Program Director B reiterated the home does not drink the well water. Surveyor noted s/he wanted to review the results with a DQA consultant. On 06/03/2026 at 9:48 AM, Surveyor sent the following email to Area Director A: " Also, after reviewing the well water reports for 2024 and 2025, the bacteria results indicate Coliform is present. Can you provide what the facility does about this and if any steps were taken to rectify the situation? On 06/03/2026 at 11:18 AM, Area Director A sent the following email: Hello ! We use Culligan for the drinking/cooking water, would you like me to provide documentation for that service? On 06/03/2026 at 12:32 PM, Surveyor sent the following email to Area Director A: Yes, I will take that documentation. I still have a concern with using the water for bathing needs. The vulnerable population the facility serves is still at risk for ingestion. Was there any plans to rectify the well or have the water treated? On 06/03/2026 at 2:46 PM, Area Director A sent the following email: Yes! We have a call out to Schepp Plumbing and Pumps! Pure water labs suggested we have the water treated, retested and then that will decide whether we need a new well or not! I have attached the last invoice and the delivery report for Culligan!"	M 570		

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M 570	Continued From page 7 On 06/03/2026 at 3:34 PM, Surveyor conducted an exit conference and shared findings with Area Director A. Area Director A reported the provider's Culligan service provided the home with drinking water and water to cook with. Area Director A confirmed residents still used the well water for cares. Surveyor questioned Area Director A when follow-up was completed regarding the well water testing results since the 2024 and 2025 reports indicated Coliform was present. Area Director A stated s/he called a plumbing company today and his/her business office manager might have called on another date, but that information was not available. Surveyor expressed concern for the lack of urgency to rectify the well water and continuing to allow residents to bathe in the water. Area Director A acknowledged residents served in the home were vulnerable and could be at risk for ingestion while bathing alone. Area Director A stated the provider plans to address the well water concerns as soon as possible. Surveyor discussed the provider's dryer vent. Area Director A stated the home's dryer vent was replaced on 05/29 following the survey. Area Director A stated s/he would send the Surveyor a picture. On 06/04/2026 at 4:14 PM, Area Director A sent the Surveyor a picture of the dryer vent. The picture displayed a semi-rigid duct was installed to the back of the dryer. On 06/04/2026 at 4:25 PM, Surveyor sent the following email to Area Director A: "Thanks for sending. The dryer vent is still incorrect. The hard rigid metal towards the floor needs to be piped all the way to the back of the dryer. Currently, you still have a flexible duct attached to the dryer. This will be a concern now."	M 570		

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M 570	Continued From page 8 "Test for total coliforms. If the total coliform count is high in your water, it is likely that harmful germs-including certain viruses, bacteria, and parasites-are also in your water. Coliform bacteria live in people's and animals' digestive systems (guts), in soil, on plants, and in surface water like lakes or rivers. These bacteria generally will not make you sick. However, coliform bacteria typically get into your water the same way as germs that do cause disease (for example, from a sewage leak), and are much easier to test for." (Source: Centers for Disease Control and Prevention website, Drinking Water, 07/01/2024, https://www.cdc.gov/drinking-water/safety/guidelines-for-testing-well-water.html (retrieval date-June 3rd, 2026).)	M 570		