STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016492	A. BUILDING: _____ B. WING _____	C 02/10/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MAKE A DIFFERENCE HOMES 4135 130TH ST	4135 130TH ST CHIPPEWA FALLS, WI 54729

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 02/10/2026, Surveyor completed a complaint investigation and abbreviated licensure survey. The complaint was unsubstantiated. One deficiency was identified. Census: 4	M 000		
M 276	88.05(3)(a) Homelike Environment An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a safe, clean, well maintained, and homelike environment. Findings include: On 02/10/2026, Surveyor toured the home and noted significant cleanliness and maintenance concerns. Both the front and back entry doors were covered in a black residue, which was also present on all surrounding walls. The kitchen walls, dining room wall, living room walls, upstairs hallway, and bathroom walls all contained widespread dark staining and black particulate residue. Dust	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 276	Continued From page 1 accumulation was observed along the trim throughout the entirety of the home. Numerous sections of the trim exhibited chipped paint. The ceiling fans in both the dining and living room were covered in dust. A mop bucket that contained water that appeared dark gray/black in color was observed sitting next to the refrigerator in the dining room. The living room carpet had a large tear next to the couch approximately two feet in length, creating a potential trip hazard. Additionally, there was a square section of carpet that appeared to have been cut out and then placed back down, leaving visible gaps that also created a potential trip hazard. The middle bedroom located in the upstairs hallway contained multiple pieces of duct tape lining the door frame. There was also a strip of duct tape located on the top of the door as well. The downstairs laundry room floor was covered in dirt and debris, with noticeable black dust accumulating along the trim. The walls of the laundry room also contained dark staining and black particulate residue. The tops of both the washer and dryer also contained excessive lint and dirt build up. A pile of clothing was observed on the laundry room floor in front of the washer, appearing soiled. At approximately 11:30 AM, Program Director (PD) A moved the clothes out of the way and stated it looked like they had some laundry they needed to do. An air vent located to the right of the stairwell downstairs was rusted and covered with dust.	M 276		

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M 276	Continued From page 2 In the downstairs bedroom, a square section approximately 2' by 2' of the ceiling was missing, exposing piping. PD A stated that s/he had previously repaired the hole and was unaware that the patch had become undone, which had resulted in the hole being open again. Trim surrounding the basement storage door frame was peeling away from the frame. At approximately 12PM, Surveyor interviewed PD A about routine cleaning performed at the house. PD A stated that staff were responsible for daily household cleaning tasks. Surveyor asked PD A if there was a schedule or specific cleaning tasks assigned. PD A stated the expectation was that they just do the basic cleaning tasks and that s/he was present in the building often and if additional things need to be done s/he would remind staff. Surveyor expressed the multiple cleanliness concerns observed. PD A acknowledged the cleanliness concerns and inquired if s/he could hire a professional cleaning company to come in and send over the invoice instead of receiving a citation. PD A sent an e-mail to Surveyor at 3:21 PM and stated "Today we did start painting the second bedroom. I also called [sic] professional painter who will be here tomorrow to give us an estimate on painting everything. I also have a carpenter coming tomorrow to do some repairs you pointed out."	M 276		