STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0008575	A. BUILDING: _____ B. WING _____	C 09/16/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VISTA CARE SOUTH 25TH STREET AFH	2503 LEON CT SHEBOYGAN, WI 53082

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 09/12/2024 with additional information gathered through 09/16/2024, Surveyor conducted an abbreviated survey and complaint investigation at Vista Care South 25th Street AFH. As a result, the complaint is substantiated and 1 deficiency was identified. Census: 4	M 000		
M 276	88.05(3)(a) HOME ENVIRONMENT An adult family home shall be safe, clean and well-maintained and shall provide a homelike environment. This Rule is not met as evidenced by: Based on observation and interview, the provider did not maintain a safe, clean, and homelike environment. Findings include: The provider is licensed to care for up to 4 residents who may have developmental and physical disabilities, traumatic brain injuries and/or emotionally disturbed/mental illness. On 04/09/2024, the Department received a complaint alleging environmental concerns at the home. On 09/12/2024 from approximately 9:30 AM to 11:45 AM, Surveyor was on site and observed the following:	M 276		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 276	Continued From page 1 Living room: *Two (2) of 4 recliner chairs had several pieces of fabric torn off. *The blinds and fan appeared to be dusty. *The floors were dusty and appeared to have lint and cobwebs in various places. Resident 1's bedroom: *There was a strong odor of urine which appeared to permeate the home. *The mattress pad on Resident 1's bed appeared to have yellow staining consistent with urine. Shared bathroom #1 near Resident 1, Resident 2 and Resident 3's bedrooms: *A catheter bag was hanging from the bathroom tub grab bar with a taped note above it stating, "Hang bag here please" with an arrow pointing down. The catheter bag appeared to not have been cleaned and had a small amount of urine left at the bottom of the bag. *The bottom of the tub appeared to be dirty and have soap scum build up. *The toilet paper holder appeared to be missing and there was no toilet paper nearby. *There was dried feces on the toilet seat and on the front of the toilet bowl. *The garbage can was full with what appeared to be urine soaked briefs and vinyl gloves. *There was a piece of the bathroom counter that appeared to be coming loose on the side near the toilet. *The bathroom counter surrounding the sink appeared to be discolored and showing wear. Kitchen:	M 276		

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M 276	Continued From page 2 *The kitchen table chairs were of different types of chairs. One (1) of 4 chairs was teal in color and appeared to be for an outdoor patio set. The other 3 chairs included a light wood colored chair, a dark black colored chair and another wood chair with a padded seat and a couch cushion on top. *The refrigerator had dried food splatter on the shelves and on the bottom. There was also an open ketchup bottle tipped over and it appeared to have leaked onto the shelf. *The artificial plants above the kitchen cabinets appeared to have a thick layer of dust. *The window near the kitchen table had dead flies on the windowsill and the blinds appeared to be dusty. *The kitchen closet door near the kitchen table appeared to have a thick layer of dust mostly on the inside. This closet had various games, crafts and holiday décor inside. Shared bathroom #2 near Resident 4's bedroom: *The vent on the floor below the bathroom counter was missing a cover. Basement: *There were cobwebs leading downstairs to the basement and on the ceiling throughout the basement. *The trim on the inside of the door leading downstairs appeared to be loose. At approximately 9:49 AM, Surveyor interviewed Regional Vice President (RVP) A and Residential Manager (RM) B who acknowledged Surveyor's concerns. RVP A acknowledged the strong odor of urine and stated, "I've been here several times	M 276		

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M 276	Continued From page 3 before and it has never smelled like this." When Surveyor asked about a staff cleaning schedule, RM B stated they do not have a set cleaning schedule, but all staff are responsible for cleaning the home. RVP A and RM B could not confirm when the last time the home was properly cleaned. The provider did not ensure the home was clean and well-maintained.	M 276		