

Wisconsin Department of Health Services

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|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                    |                                                                                                                                                                                                                                                   | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>0017670</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING _____                                                    |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>06/24/2024</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>HEARTIS VILLAGE NORTH SHORE</b> |                                                                                                                                                                                                                                                   |                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>100 W RIVER WOODS PKWY<br/>GLENDALE, WI 53212</b>                            |  |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                               | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                      | ID<br>PREFIX<br>TAG                                                         | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                                           |
| N 000                                                                  | <p>Initial Comments</p> <p>On 06/24/2024, Surveyor completed a complaint investigation and self-report at Heartis Village North Shore. As a result, no deficiencies were identified, and the complaint was unsubstantiated.</p> <p>Census: 96</p> | N 000                                                                       |                                                                                                                          |  |                                                                    |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE