STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015335	A. BUILDING: _____ B. WING _____	R-C 07/12/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HAMILTON PARK PLACE	2525 HAMILTON STREET PORTAGE, WI 53901

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N 000	Initial Comments On 06/26/2024, Surveyor conducted 1 verification visit and 3 complaint investigations at Hamilton Park Place. Four deficiencies were identified. Three of 4 deficiencies were repeat violations. See Statement Of Deficiency (SOD) WHTX11, dated 05/25/2022, SOD WHTX12, dated 12/12/2022, SOD WHTX13, dated 05/09/2023, SOD WHTX14, dated 09/27/2023, and SOD WHTX15, dated 03/21/2024. Three of 5 deficiencies from SOD WHTX15, dated 03/21/2024 were corrected. Two of 3 complaints were substantiated, and 1 complaint was unsubstantiated. Under statutory provisions of Wis. Stat. ch. 50, a $200 revisit fee is being assessed. Census: 24	N 000		
{N 352}	83.32(3)(h) Rights of Residents: Receive medication In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Receive medication. Receive all prescribed medications in the dosage and at intervals prescribed by a practitioner. The resident has the right to refuse medication unless the medication is court ordered. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the resident right to receive all prescribed medications in the dosage	{N 352}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 352}	Continued From page 1 and at intervals prescribed by a practitioner. Staff administered Resident 11's carbidopa-levodopa for Parkinson symptoms and gabapentin for pain late. On 06/08/2024, Resident 11 did not receive carbidopa-levodopa within the prescribed time frame, fell and had a seizure. Resident 11 was diagnosed with a closed nondisplaced fracture of 5th cervical (C5) vertebra. This is a repeat deficiency. See Statement Of Deficiency: WHTX11, dated 05/25/2022; WHTX12, dated 12/12/2022; WHTX13, dated 05/09/2023; WHTX14 dated 09/27/2024; and WHTX15 dated 03/21/2024. Findings include: On 06/08/2024 the Department received a complaint regarding medication administration. According to the Mayo Clinic, " ...Carbidopa and levodopa combination is used to treat Parkinson's disease, sometimes called shaking palsy or paralysis agitans. Parkinson's disease is a disorder of the central nervous system (brain and spinal cord) ... Proper Use. Take this medicine exactly as directed, and every time that you are supposed to take it ...You may experience a "wearing-off" effect towards the end of the dosing interval. You should tell your doctor if you have problems with this that affect your everyday life. Your doctor may want to adjust your dose ... (Source: https://www.mayoclinic.org/drugs-supplements/carbidopa-and-levodopa-oral-route/proper-use/drg-20095211 (retrieval date 07/10/2024)). On 06/26/2024, Surveyor reviewed Resident 11's	{N 352}		

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{N 352}	Continued From page 2	{N 352}		

record. S/he was admitted 09/07/2023. S/he remained his/her own health care decision maker. Diagnoses included: parkinsonism; seizure disorder; chronic arterial ischemic stroke; and (principal) functional neurological symptom disorder with weakness or paralysis.

Facility observation note dated 05/09/2024 at 1:30 PM by RN P- "UW rehab Clinic [sic] called and [Resident 11] is ready for discharge. Discharge paper work has been faxed to us and new medication request faxed to pharmacy...during discussion with [managed care organization staff] that [his/her] Parkinson's medication be given at exactly the prescribed time."

Facility observation note dated 06/08/2024 at 8:45 AM- "resident [sic] was found on the floor unresponsive. Staff called management and my choice [sic] and [Family Member X] due to having to send resident out via EMS."

Facility observation note dated 06/10/2024 9:45 AM- "Saw resident today. Sitting in chair with cervical collar on ...Asked [him/her] about [his/her] pain level and responded it is off the chart ...Asked resident about [his/her] fall and seizure and [s/he] stated that [s/he] doesn't remember anything ...DX [diagnoses] from hospital was stable cervical spine fracture and seizure adult."

Facility Incident Report dated 06/08/2024 8:45 AM- " ...Incident Classification Fall-Unwitnessed ...Resident Room ...Staff [Caregiver X] was on the way to bring resident [his/her] medication. Resident was found on floor having a seizure ... Response to Incident First Aid Given? No ...Transferred to hospital or ER? Yes ...""

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{N 352}	Continued From page 3 Facility Incident Report dated 06/08/2024 10:16 AM- " ...Incident Classification Medication Error ...Resident Room ...Resident not given [his/her] L-dopa until 8:45 am when care giver [Caregiver X] arrived into room. That was at the time [s/he] had fallen and had a seizure. So consequently, the medication was not given. The caregiver/med passer pulled the medication at 8:15 ...First Aid Given? Yes Notes: EMS called ...Transferred to hospital or ER? Yes ..." Physician orders included: carbidopa-levodopa 25-100 MG ½ tablet 3 times daily at 7:00 AM, 2:00 PM and 7:00 PM for parkinsonism (start date 03/25/2024) and gabapentin 300 MG 2 capsules 3 times daily at 8:00 AM, 2:00 PM and 8:00 PM for pain. Topiramate 100 MG twice daily in morning and bedtime for seizures, levetiracetam 750 MG 2 tablets twice daily in morning and at bedtime for seizure disorder; Baclofen 5 MG 1 tablet 3 times daily in morning, afternoon and bedtime for spasticity; januvia 100 MG each morning for type 2 diabetes. Medication Administration Record (MAR) dated 04/02/2024-06/24/2024: Staff documented late administration of carbidopa-levodopa and gabapentin on the following dates: Example 1: carbidopa-levodopa (to be administered 7:00 AM, 2:00 PM, 7:00 PM): 06/24/2024 9:38 AM by Caregiver V 06/23/2024 9:35 PM 06/22/2024 3:36 PM by Caregiver X 06/11/2024 8:24 AM by Caregiver V 06/08/2024 8:45 AM Held/refused by Caregiver X 06/07/2024 8:51 AM by Caregiver V 06/06/2024 3:50 PM by Caregiver V 06/06/2024 8:22 AM by Caregiver V	{N 352}		

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{N 352}	Continued From page 4 06/04/2024 8:20 PM by Caregiver X 06/02/2024 8:01 AM 05/31/2024 8:32 PM by Caregiver X 05/31/2024 3:03 PM by Caregiver X 05/27/2024 4:27 PM by Caregiver X 05/26/2024 3:10 PM by Caregiver V 05/25/2024 5:04 PM by Caregiver X 05/19/2024 3:10 PM by Caregiver V 05/19/2024 9:05 AM by Caregiver V 05/18/2024 3:04 PM by Caregiver V 05/18/2024 8:14 AM by Caregiver V 05/17/2024 3:40 PM by Caregiver X 05/16/2024 8:42 PM 05/16/2024 3:08 PM 05/14/2024 8:41 PM 05/14/2024 8:25 AM by Caregiver V 05/12/2024 8:15 PM 05/11/2024 8:10 PM 05/11/2024 8:29 AM by Caregiver V 05/09/2024 8:39 PM No charting 04/19/2024 - 05/09/2024 (hospitalized) 04/19/2024 9:25 PM 04/18/2024 9:25 PM 04/16/2024 8:22 PM 04/15/2024 9:15 AM by Caregiver V 04/13/2024 8:12 AM 04/12/2024 9:13 AM 04/11/2024 8:28 PM 04/06/2024 8:02 AM by Caregiver V 04/04/2024 8:50 PM 04/03/2024 8:31 PM 04/03/2024 8:53 AM by Caregiver V 04/02/2024 8:09 PM 04/02/2024 8:18 AM by Caregiver V Example 2- gabapentin (to be administered 8:00 AM, 2:00 PM, and 8:00 PM) 06/23/2024 9:35 PM 06/22/2024 4:27 PM by Caregiver X	{N 352}		

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{N 352}	Continued From page 5 06/19/2024 9:13 AM by Caregiver V Pain Level :9 06/16/2024 9:53 AM by Caregiver V Pain Level 10 06/15/2024 9:13 AM by Caregiver V Pain Level: 10 06/06/2024 3:50 PM by Caregiver V 05/31/2024 3:03 PM by Caregiver X 05/26/2024 3:10 PM by Caregiver V 05/27/2024 4:27 PM by Caregiver X 05/25/2024 5:04 PM by Caregiver X 05/19/2024 3:10 PM by Caregiver X 05/19/2024 9:05 AM by Caregiver V 05/18/2024 3:04 PM by Caregiver V 05/17/2024 3:39 PM by Caregiver X 05/16/2024 3:08 PM 04/19/2024 9:25 PM 04/18/2024 9:25 PM 04/15/2024 9:15 AM by Caregiver V 04/12/2024 9:13 AM Individual Service Plan (ISP) dated 06/19/2024: In the area of General Questions "Medications administered by staff" On 06/26/2024 at 9:58 AM, Surveyor interviewed Resident 11 who stated s/he was to receive his/her carbidopa-levodopa at 7 AM, 2 PM, and 7 PM but often received it late. Resident 11 stated s/he fell on 06/08/2024 due to medication not administered timely and sustained a C5 fracture. Resident 11 stated since the C5 fracture, s/he had experienced: constant pain; difficulty sleeping flat so slept in recliner; difficulty walking due to pain and has been incontinent of bladder twice since s/he was unable to get self to toilet and staff did not answer the call light timely; and his/her mood worsened so antidepressant dose was increased. On 06/26/2024 at 1:29 PM, Surveyor interviewed	{N 352}		

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{N 352}	Continued From page 6 RN P who stated prior to Resident 11's fall on 06/08/2024, s/he walked independently with a walker and toileted self. Since the fall on 06/08/2024, Resident 11 required standby assistance with walking and assistance with toileting. RN P stated s/he emphasized to PM staff that Resident 11's carbidopa-levodopa needed to be administered as soon as they came on shift at 2:00 PM. On 06/26/2024 at approximately 3:25 PM, Surveyor discussed concern of Resident 11 not receiving medication as ordered with Nurse Consultant D, Regional Director H, Administrator M (via speakerphone), and RN P. Regional Director H stated they needed to retrain staff to administer the medications at the correct times. On 06/28/2024 at 9:54 AM, Surveyor interviewed Caregiver V who stated sometimes s/he administered Resident 11's carbidopa-levodopa and gabapentin late due to assisting other residents. On 06/28/2024 at 10:02 AM, Surveyor interviewed Administrator M who stated on 06/08/2024 Caregiver X was ready to administer Resident 11's AM medications when s/he found him/her on the floor. Administrator M stated s/he explained to each medication passer that carbidopa-levodopa was a special medication that needed to be administered timely and PM staff were to start their medication pass by administering it to Resident 11. Administrator M stated their practice was to administer the medication within 1 hour prior to 1 hour after the physician order's specified administration time. Administrator M stated MCO staff were obtaining a physician order for a 30 minute administration window for Resident 11's carbidopa-levodopa .	{N 352}		

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{N 352}	Continued From page 7 On 07/10/2024, Surveyor interviewed neurology clinic RN W, where Resident 11 was seen on 06/25/2024. RN W stated Resident 11 was prescribed carbidopa-levodopa due to Parkinson-like symptoms. RN W stated receiving late doses of carbidopa-levodopa may can cause "wearing off" symptoms such as poor balance and bradykinesia (slowed voluntary and involuntary movements), putting the patient at high risk for falls. On 07/12/2024 at 5:56 AM, Surveyor received 06/08/2024 EMS and ER reports and After Visit Summary each dated 06/08/2024 from hospital medical records department. The EMS record stated (summarized): Dispatched at 9:10 AM. Upon arrival to patient, patient was lying on his/her right side. Staff stated s/he was found lying on the floor by staff and had a seizure that lasted from 1 minute to 90 seconds, was newly diagnosed with seizures and had not had his/her morning medications yet. The ER report stated: " ...Chief Complaint: Falls (Patient presents via EMS after [s/he] was found down on the ground beside [his/her] bed by caregivers. Patient does have a known seizure disorder.) [sic] · Seizure(s) Staff reports that they witnessed a seizure after staff found [him/her] on the floor...Caregivers reports medications are often not given on time. ... History [Resident 11] presents to ER after being found on the ground and had sudden facility [sic]. Patient has history of CVA, Parkinson's, was recently diagnosed with epilepsy, currently on 1400 milligrams of Keppra b.i.d.. Patient is currently on Eliquis as well. Patient was in our ER last week for similar episode. Patient states [s/he] is currently	{N 352}		

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{N 352}	Continued From page 8 experiencing back pain, denies any headaches, denies any focal deficits compared to baseline. Patient states [s/he] does have chronic back pain but this episode seemed to be more intense compared to normal. When EMS arrived, patient is oriented x3, answering all questions and back at baseline. EMS also reports though there is a concerned [sic] the patient did not get [his/her] morning medications ..." After Visit Summary: " ...Diagnoses: Closed nondisplaced fracture of fifth cervical vertebrae ..."	{N 352}		
N 388	83.35(3)(c) Implement, follow the individual service plan Implementation. The CBRF shall implement and follow the individual service plan as written. This Rule is not met as evidenced by: Based on observation, record review and interview, the provider did not ensure the individual service plans (ISP) were implemented as written for 4 of 5 residents reviewed. Findings include: The facility is licensed as a Class CNA (nonambulatory) CBRF able to serve up to 27 residents within the client groups of irreversible dementia/Alzheimer's, advanced age and physically disabled. On 04/25/2024, the Department received a complaint alleging lack of cares including shaving. On 06/26/2024, Surveyor interviewed Resident 11. Surveyor observed Resident 11 had	N 388		

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N 388	Continued From page 9	N 388		

approximately ½ inch of scruffy, patchy beard. His/her mustache was longer then the scruffy beard and untrimmed. Resident 11 stated s/he usually did not wear a beard, only a mustache and had not been shaved for approximately 2 months since s/he experienced a stroke.

On 06/26/2024 at 11:07 AM, Surveyor interviewed Resident 12. Surveyor observed Resident 12 with heavily stubbled facial hair and uncombed hair. Resident 12 stated his/her facial hair was difficult to shave with an electric shaver.

On 06/26/2024 at 11:16 AM, Surveyor interviewed Resident 10. Resident 10 was unshaven with patchy whiskers. Resident 10 stated s/he needed a working razor.

On 06/26/2024 at 1:48 PM, Surveyor observed Resident 13 in the dining room unshaven with whiskers.

On 06/26/2024, Surveyor reviewed records of Resident 10, Resident 11, Resident 12, and Resident 13.

Example 1- Resident 10
Resident 10 was admitted 12/01/2023. Diagnoses included trigger finger, unspecified finger, pain in right hand, and pain in left fingers.

ISP not signed or dated:
In the area of Grooming- "Schedule: Daily @ Morning, Evening Resident's Needs: Resident requires staff monitoring and/or reminders and cues to complete grooming tasks to complete grooming tasks. Measurable Goals ...Maintain cleanliness and be well groomed."

Example 2- Resident 11

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N 388	Continued From page 10 Resident 11 was admitted 09/07/2023. Diagnoses included: parkinsonism; seizure disorder; chronic arterial ischemic stroke; and (principal) functional neurological symptom disorder with weakness or paralysis. ISP dated 06/19/2024: In the area of Grooming- "Schedule: Daily @ Morning, Evening Resident's Needs: Resident requires partial assistance from staff to complete grooming tasks. Measurable Goals ...Maintain cleanliness and be well groomed." Example 3- Resident 12 Resident 12 was admitted 06/05/2022. Diagnoses included dementia in other diseases classified elsewhere without behavioral disturbance and unspecified osteoarthritis, unspecified site. ISP (not signed or dated): In the area of Grooming- "Complete dependence on caregiver for grooming needs. Washing, men shaving and brushing hair. Schedule: Daily @ 8:00 AM, 8:00 PM, As Needed ..." Example 4- Resident 13 Resident 13 was admitted 10/28/2022. Diagnoses included vascular dementia with behavioral disturbance. ISP (not signed or dated): In the area of Grooming- Complete dependence on caregiver/hospice for grooming needs. Schedule: Daily @ 8:00 AM, 8:00 PM, As Needed ...Method for Delivering Care/Who IS Responsible: Caregiver must assist in all cares such as combing hair, brushing teeth, shaving ...Resident's Desired Outcomes: Resident will remain well-groomed with the team's assistance."	N 388		

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N 388	Continued From page 11 On 06/26/2024 at 11:25 AM, Surveyor interviewed Caregiver Y who stated Resident 11 had not commented about needing a shave and s/he thought the nurse or beautician shaved Resident 11. Caregiver Y stated s/he did not want to cut Resident 11 during shaving and did not know if Resident 11 had an electric shaver and Resident 11 completed his/her cares independently. Caregiver Y stated s/he had tried to shave Resident 12 in the past, but the electric shaver died and Resident 12's delicate skin made him/her (Caregiver Y) nervous. Caregiver Y stated caregivers were not assigned to assist specific residents, they just helped whoever needed help. On 06/24/2024 at 1:29 PM, Surveyor interviewed RN P who stated Resident 10 needed encouragement to shave, Resident 11 always needed assistance with grooming but staff would provide more assistance, Resident 12 should have been shaved by staff, and hospice staff shaved Resident 13. On 06/26/2024 from 3:15 PM-3:20 PM, Surveyor checked on Resident 10, Resident 11, Resident 12, and Resident 13. Resident 11 was clean shaven with a mustache. Resident 10, Resident 12, and Resident 13 were still unshaven. On 06/26/2024 at approximately 3:25 PM, Surveyor discussed concern of ISP's not implemented as written with Nurse Consultant D, Regional Director H, Administrator M (via speakerphone), and RN P. RN P stated if Resident 13 was willing staff shaved him/her between hospice visits, and the beautician shaved Resident 10 otherwise s/he was independent with shaving.	N 388		

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N 389	Continued From page 12	N 389		
N 389	83.35(3)(d) Service plans updated annually or on changes Individual service plan review. Annually or when there is a change in a resident ' s needs, abilities or physical or mental condition, the individual service plan shall be reviewed and revised based on the assessment under sub. (1). All reviews of the individual service plan shall include input from the resident or legal representative, case manager, resident care staff, and other service providers as appropriate. The resident or resident ' s legal representative shall sign the individual service plan, acknowledging their involvement in, understanding of and agreement with the individual service plan. This Rule is not met as evidenced by: Based on observation, interview and record review, the provider did not ensure annually or when there was a change in a resident's needs, abilities or physical or mental condition, the individual service plan (ISP) was revised. Resident 11's ISP was not revised when s/he developed skin issues (rash on neck, right great toe wound, gluteal skin ulcer, and sores on groin area), and behavior conference calls were discontinued. This is repeat deficiency. See Statement Of Deficiency (SOD) WHTX11, dated 05/25/2022. Findings include: On 06/26/2024 at 9:58 AM, Surveyor interviewed Resident 11 who stated s/he had a rash on the	N 389		

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	0015335	A. BUILDING: _____ B. WING _____	R-C 07/12/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
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back of his/her neck since s/he returned to facility from rehab stay in May 2024. Surveyor observed a reddened flaky rash under Resident 11's left ear that extended around the back of neck, down his/her back, under right ear and onto right side of face.

On 06/26/2024, Surveyor reviewed Resident 11's record. S/he was admitted 09/07/2023. S/he remained his/her own health care decision maker. Diagnoses included: parkinsonism; seizure disorder; chronic arterial ischemic stroke; and (principal) functional neurological symptom disorder with weakness or paralysis.

Resident was hospitalized 04/20/2024-04/24/2024, then admitted to a rehab facility and was discharged back to Hamilton Park Place on 05/09/2024. On 05/10/2024, RN P handwrote "Noted", signed, and dated "05/10/2024" on the front page of the discharge paperwork which included:
Hospital Discharge note dated 04/24/2024- " ...Active Wounds: Wound 04/25/2024 ...neck Posterior RASH/DERMATITIS ...Wound 04/26/2024 Diabetic Ulcer Toe ..."
After Hospital Care Plan dated 04/24/2024- " ...How Should You Care For Your Wound? TOE WOUND- R GREAT TOE- Wash with dilute CHG or Dial Gold Bar soap & water daily - pat dry well ..."

Facility observation notes:
05/09/2024 1:30 PM by RN P- "UW rehab Clinic [sic] called and [Resident 11] is ready for discharge. Discharge paper work has been faxed to us and new medication request faxed to pharmacy..."
06/02/2024- "Resident was given a spa bath and a skin check was done. [S/he] has lots of dry

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scaly patches around [his/her] skin from not being bathed, as resident often declines. Staff will monitor residents' skin and apply lotion to help heal [his/her] skin ..."
06/05/2024 11:15 AM by RN P- "Spoke with [name of home health agency] regarding [Resident 11] ...Concerned with possible coccyx breakdown."
06/07/2024 9:30 PM- "Resident was given a spa bath and a skin check was done. [S/he] has lots of red patches all over [his/her] neck and back as well as [his/her] chest. Staff put lotion on the bumps and redness to help ..."
06/12/2024 9:15 PM- " ...Skin check done and sores in groin area spotted ...[Name of home health agency] informed of this."
06/15/2024 4:30 AM- " ...Staff changed [his/her] brief and applied barrier cream to bottom."
06/17/2024 12:00 PM by Administrator M- "Received order from [physician] for Zinc Oxide Barrier and thin tegaderm [sic] to gluteal skin ulcer ..."
06/19/2024 9:45 AM by Nurse Consultant D- " ...Order received for desitin [sic] for wound on bottom but resident has open areas in groin, neck and scattered in other places. Requested dermatology referral ..."
06/20/2024 8:45 PM- "Has a skin rash on back of [his/her] neck dry and red. [Name of home health agency] informed of this concern."

ISP dated 06/19/2024:
In the area of General Questions- " ...NURSING PROCEDURES: None ..."

In the area of Behavior/Clinical Conference Call- " ...Nurse and/or Director to participate in conference calls to review resident status either behavioral and/or clinical concerns and discuss options on how to treat. The call is every 2 weeks

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and as needed until ..." issue/concern is resolved ...behavior/clinical call bi-weekly with a Behavior Management Consultant ..."

In the area of Chronic Illnesses- " ...Resident receives complete assistance/care with all treating and curing of chronic illnesses. [sic] (CVA, diabetes, Parkinson's, epilepsy,) [sic] ..."

In the area of Home Care- " ...PT/OT/RN provide services ..."

In the area of Recurring Illnesses- " ...Resident displays no signs of recurring illness ..."

In the area of Short Term Illnesses- "Resident displays no short term illnesses ..."

In the area of Soft Cervical Collar- "[Resident 11] wears a soft cervical collar as needed for pain management. [Resident 11] is independent with donning/doffing. [Resident 11] is able to ask for assistance from the team if needed."

Resident 11's ISP did not identify skin issues.

On 06/26/2024 at 1:29 PM, Surveyor interviewed RN P who stated skin needed to be addressed on Resident 11's ISP. RN P stated the rash appeared inflamed and dermatology referral was made on 06/19/2024. RN P stated the behavioral conference calls were discontinued 4-6 months ago.

On 06/26/2024 at approximately 3:25 PM, Surveyor discussed concern of Resident 11's ISP not updated with Nurse Consultant D, Regional Director H, Administrator M (via speakerphone), and RN P. RN P stated s/he overlooked it. Nurse Consultant D stated home health was making

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N 389	Continued From page 16 recommendations and refused to provide orders which the facility needed to direct staff. Cross Reference: N0408 DHS 83.37(1)(i) PRN Psychotropic Medication	N 389		
N 408	83.37(1)(i) PRN psychotropic medication. As needed (PRN) psychotropic medication. When a psychotropic medication is prescribed on an as needed basis for a resident, the CBRF shall do all of the following: 1. The resident ' s individual service plan shall include the rationale for use and a detailed description of the behaviors which indicate the need for administration of PRN psychotropic medication. 2. The administrator or qualified designee shall monitor at least monthly for the inappropriate use of PRN psychotropic medication, including but not limited to, use contrary to the individual service plan, presence of significant adverse side effects, use for discipline or staff convenience, or contrary to the intended use. 3. Documentation in the resident ' s record shall include the rationale for use, description of behaviors requiring the PRN psychotropic medication, the effectiveness of the medication, the presence of any side effects, and monitoring for inappropriate use for each PRN psychotropic medication given. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that the individual service plan (ISP) for 1 of 2 residents reviewed who was prescribed as needed (PRN) psychotropic medications included the rationale for use and a detailed description of the behaviors indicating	N 408		

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the need for their use.

The ISP for Resident 9, who was prescribed PRN Lorazepam, did not contain a rationale for its use and a detailed description of his/her behaviors indicating the need for its use.

This is a repeat deficiency. See Statement of Deficiency (SOD) WHTX13, dated 05/09/2023, SOD WHTX14, dated 09/27/2023, and SOD WHTX15, dated 03/21/2024.

Findings include:

Per 83.02(41) "Psychotropic medication means a prescription drug, as given in s. 450.01 (20), Stats., that is used to treat or manage a psychiatric symptom or challenging behavior".

On 06/26/2024, Surveyor reviewed Resident 9's record. S/he was admitted 10/20/2023. Diagnoses included anxiety and depression.

Physician orders included Lorazepam 1 MG 1 tablet once daily in the evening as needed for anxiety (start date 06/06/2024, last administered 06/23/2024 at 8:54 PM).

ISP (not signed or dated):
In the area of General Questions- " ...Medications administered by staff ..."

In the area of Behavior/Clinical Conference Call- " ...Nurse and/or Director to participate in conference calls to review resident status either behavioral and/or clinal concerns and discuss options on how to treat ..."

In the area of Chronic Illnesses- " ...Resident receives complete assistance/care with all

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N 408	Continued From page 18 treating and curing of chronic illnesses. [sic] (hypertension, depression, anxiety) ..." In the area of Attitude- " ...Resident requires monitoring and cuing to eliminate negative attitude ..." In the area of Self Concepts- " ...Resident receives light monitoring and assistance by the team when needed to maintain a healthy self-concept ..." Resident 9's ISP did not identify need for prn psychotropic medication or rational for use and detailed description of his/her behaviors indicating the need for its use. On 06/24/2024 at 1:29 PM, Surveyor interviewed RN P who stated since Resident 9 was started on melatonin for insomnia PRN lorazepam use decreased and Resident 9 only took 1 PRN lorazepam in the past month. RN P stated s/he probably overlooked addressing the PRN lorazepam on Resident 9's ISP. On 06/26/2024 at approximately 3:25 PM, Surveyor discussed concern of Resident 9's ISP not addressing PRN lorazepam on the ISP with Nurse Consultant D, Regional Director H, Administrator M (via speakerphone), and RN P. RN P stated s/he overlooked it. Cross Reference: N0389 DHS 83.35(3)(d) Service Plans Updated Annually Or On Changes	N 408		