| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 0016312 | A. BUILDING: _____ B. WING _____ | R 03/29/2024 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| WILLOW WINDS IV | N 348 TWINKLING STAR RD WHITEWATER, WI 53190 |

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
|---|---|---|---|---|
| {M 000} | INITIAL COMMENTS<br><br>On 03/26/2024, with information gathered through 03/29/2024, Surveyor conducted a verification visit at Willow Winds IV. Two deficiencies were identified.<br><br>Four of the 7 deficiencies were repeat violations (see Statement of Deficiency (SOD) Z7JO11).<br><br>Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed.<br>Census: 4 | {M 000} | | |
| M 438 | 88.07(2)(b) SERVICES DIRECTED TO GOALS<br><br>Services shall be directed to the goal of assisting, teaching and supporting the resident to promote his or her health, well-being, self-esteem, independence and quality of life. The services shall include but are not limited to:<br><br>This Rule is not met as evidenced by:<br>Based on observation, record review, and interview, the provider did not provide services specified in 1 of 1 resident Individual Service Plan (ISP) and/or Behavior Support Plan (BSP).<br><br>Resident 8's ISP and/or BSP identified s/he required cueing for cleaning and/or daily tasks, which were not received.<br><br>Findings include:<br><br>On 03/26/2024, from approximately 1:35 PM to 2:45 PM, Surveyor toured the home and observed Resident 8's room which displayed:<br>-Beverage bottles laying on the floor | M 438 | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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| M 438 | Continued From page 1 | M 438 | | |

-Bag of garbage tipped over onto the floor
-What appeared to be food spilled out onto the floor
-Mattress pad had what appeared to be blood circular stains. The bed did not have a bedsheet.
-Pillow had a brown and red circular pattern where one would rest his/her head
-Soiled peri pads were lying on the floor
-Laundry baskets full of clothing stacked up in the closet
-Toilet had what appeared to be blood stains along the rim

On 03/26/2024, Surveyor reviewed Resident 8's record.

Resident 8 moved into the home, 12/31/2019, with diagnoses including developmental disability, anxiety, and depression.

Resident 8's ISP, dated 08/24/2023, documented: "Activities of Daily Living: Cleaning - Needs Supervision"

Resident 8's BSP, dated 08/10/2023, documented:
"Review the schedule with [Resident 8]: Help [Resident 8] to understand the daily schedule. Praise [Resident 8] for positive/appropriate behavior - even the small things."

On 03/26/2024, at approximately 2:30 PM, Surveyor toured Resident 8's room with Caregiver E. Caregiver E stated that staff should be assisting Resident 8 in maintaining his/her room.

On 03/29/2024 at 10:12 AM, Surveyor informed Administrator B that the condition of Resident 8's room was concerning. Administrator B stated, "The issue with [Resident 8's] room has been

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| M 438 | Continued From page 2<br>addressed." | M 438 | | |
| M 482 | 88.09(1)(a) RESIDENT RECORDS<br><br>The licensee shall maintain a record for each resident. Resident records shall be maintained in a secure location within the home to prevent unauthorized access.<br><br>This Rule is not met as evidenced by:<br>Based on observation and interview, the licensee did not maintain the records for 1 of 2 resident records reviewed in a secure location within the home.<br><br>Resident 3's current Individual Service Plans (ISPs) was not accessible to scheduled care staff.<br><br>Findings include:<br><br>On 03/26/2024, from approximately 1:35 PM to 2:45 PM, Surveyor toured the home, while Resident 3 came in and out of the home. At approximately 2:00 PM, Caregiver E arrived. Surveyor asked if Resident 3 is allowed to come and go from the home. Caregiver E stated, "[Resident 3] usually goes next door, sometimes to one of the other homes."<br><br>On 03/26/2024, Surveyor reviewed Resident 3's record.<br><br>Resident 3 was admitted to the facility on 03/14/2022 and has a guardian. | M 482 | | |

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| M 482 | Continued From page 3<br>Resident 3's record did not contain an ISP.<br><br>On 03/26/2024, at approximately 2:25 PM, Surveyor interviewed Caregiver E. Surveyor asked if Resident 3's had an ISP available in the home. Caregiver E stated, "If the ISP is not in the binder then it is because [Administrator B] is updating it and hasn't gotten the updated version back into the binder."<br><br>On 03/29/2024 at 10:12 AM, Surveyor informed Administrator B that Resident 3's ISP was not available during the onsite survey. Administrator B stated, "[Resident 3] was hospitalized for pneumonia. And my staff must have sent out [his/her] ISP instead of a face sheet and did not let me know." | M 482 | | |