STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0016768	A. BUILDING: _____ B. WING _____	R-C 01/28/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BEST HOME CARE OF WI 2	**2524 DONNA AVE RACINE, WI 53404**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{M 000}	INITIAL COMMENTS On 01/28/2025, Surveyor conducted a standard survey, verification visit, and a complaint investigation at Best Home Care of WI 2 LLC. One complaint was unsubstantiated Two deficiencies were identified. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee will be assessed. Census: 3	{M 000}		
M 262	88.05(2)(a) DIFFICULTY WALKING If a resident is not able to walk at all or able to walk only with difficulty, or only with the assistance of crutches, a cane, or walker or is unable to easily negotiate stairs without assistance: 1. The exits from the home shall be ramped to grade with a hard surfaced pathway with handrails. 2. All entrance and exit doors and interior doors serving all common living areas and all bathrooms and bedrooms used by a resident not able to walk at all shall have a clear opening of at least 32 inches. 3. Toilet and bathing facilities used by a resident not able to walk at all shall have enough space to provide a turning radius for the resident's wheelchair and provide accessibility appropriate to the resident's needs. This Rule is not met as evidenced by:	M 262		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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M 262	Continued From page 1 Based on observation and interview, the provider (AFH) did not ensure 1 of 2 required exits from the home were ramped to grade for 3 of 3 residents who were not able to walk without use of a wheelchair. There was an elevated lip, approximately 1-2 inches high, on the floor transition piece in the doorway to exit the home. Findings include: On 01/28/2025, at approximately 10:00 AM, Surveyor observed all 3 residents residing in the facility required wheelchairs for mobility. The back (2nd) exit out of the facility had an elevated lip between the kitchen and the outside of the house that measured over an inch in height. On 01/28/2025, at 11:00 AM, Surveyor interviewed Licensee A. Licensee A confirmed there was a 1-2-inch rise to get over to exit the facility, and it had been there since initial licensure. Licensee A reported s/he assisted all residents through the doorway. Licensee A reported the elevated lip would be removed.	M 262		
M 570	88.10(3)(l) Safe Physical Environment Individuals, except for correctional residents, have basic rights which they do not lose when they enter an adult family home. A resident shall have a safe environment in which to live. The adult family home shall safeguard residents who cannot fully guard themselves from environmental hazards to which they are likely to be exposed, including conditions which would be hazardous to anyone and conditions which would be or are hazardous to a particular resident because of the resident's condition or disability.	M 570		

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M 570	Continued From page 2	M 570		

This Rule is not met as evidenced by:
Based on observation and interview, the provider did not ensure hot water was kept at a safe temperature for 3 of 3 residents in the home. The hot water at the bathroom faucet was measured at 129° Fahrenheit (F).

Findings include:

The adult family home was licensed by the department, effective 01/10/2018, to admit up to 3 residents in the client groups of physically disabled, irreversible dementia/Alzheimer's Disease, emotionally disturbed/mental illness, advanced aged, public funding, developmentally disabled, and traumatic brain injury.

On 01/28/2025 at 10:30 AM, Surveyor measured the temperature of the hot water in the residents' bathroom. The hot water measured at 129° F.

Exposure to hot water is a potential environmental danger for clients. Elderly clients and clients with mental and physical disabilities may have neurological conditions that prevent instant recoil from hot water. Because these individuals do not instantly react to dangerous temperature levels, they are at particular risk for injury. Hot water can cause scalding, e.g., second and third degree burns in which the skin blisters and swells. In such instances, skin does not return to normal and forms scar tissue upon healing. These burns may lead to permanent disability. (DQA publication P-01942, Hot Water Temperatures in Adult Family Homes, 08/2017).

On 01/28/2025 at 11:00 AM, Surveyor interviewed

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M 570	Continued From page 3 Licensee A regarding the hot water temperatures. Licensee A confirmed the temperature was too high for resident safety. Licensee A stated that s/he will be working to have the temperature corrected right away and have staff monitor water temperatures at least weekly.	M 570		