Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0015201	A. BUILDING: _____ B. WING _____	R-C 04/03/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WATERFORD AT PLYMOUTH I (THE)	**2581 VALLEY RD PLYMOUTH, WI 53073**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 04/03/2025, Surveyor conducted a verification visit at Waterford At Plymouth I. As a result of the survey eight (8) of nine (9) deficiencies were corrected and one (1) deficiency was identified as a repeat violation. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 20	{N 000}		
{Y3235}	50.09(1)(f) Privacy (1) RESIDENTS' RIGHTS. Every resident in a nursing home or community based residential facility shall, except as provided in sub. (5), have the right to: (f) Physical and emotional privacy in treatment, living arrangements and in caring for personal needs, including, but not limited to: This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure the privacy of each resident.	{Y3235}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE

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{Y3235}	Continued From page 1 This is a repeat violation. See Statement of Deficiency (SOD) Y51W11, dated 09/30/2024. Findings include: On 04/03/2025 at approximately 9:30 AM, Surveyor interviewed Executive Director (ED) B. ED B confirmed the locks/keys for resident rooms had not been corrected yet. ED B stated s/he is working with a vendor, but they do not have a timeline for the locks/keys to be corrected. ED B emailed Surveyor a copy of the email from the company they were working with. The email stated, "We are working on this and once I have a firm date I will let you know." ED B acknowledged s/he did not request an extension to allow additional time to correct this tag. The provider did not ensure the privacy of each resident by providing residents with keys specifically keyed to each individual room.	{Y3235}		