

Wisconsin Department of Health Services

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>0010357</b>            | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>04/16/2026</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>RIDGESTONE COURT INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1025 S SECOND ST<br/>DELAVER, WI 53115</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                        | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ID<br>PREFIX<br>TAG                                                                    | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| U 000                                                           | INITIAL COMMENTS<br><br>From 04/13/2026 to 04/16/2026, Surveyor<br>conducted a complaint investigation at<br>Ridgestone Court, an RCAC in Delavan.<br><br>One deficiency was identified.<br><br>The complaint was unsubstantiated.<br><br>Census: 21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | U 000                                                                                  |                                                                                                                          |                                                                    |
| U 210                                                           | 89.28(5) RISK AGREEMENT<br><br>SIGNED AND DATED. The risk agreement<br>shall be signed and dated by both an<br>authorized representative of the<br>residential care apartment complex and<br>by the tenant or the tenant's guardian<br>and agents designated under an<br>activated power of attorney for health<br>care under ch. 155, Stats., and<br>durable power of attorney under<br>s.243.10, Stats., if any.<br><br>This Rule is not met as evidenced by:<br>Based on record review and interview, the<br>provider did not update Tenant 1's risk agreement<br>when their service needs or condition changed in<br>a way that affected risk.<br><br>Findings include:<br><br>On 04/01/2026, the department received a<br>complaint alleging a tenant did not receive prompt<br>medical care.<br><br>On 04/13/2026 at approximately 3:00 p.m.,<br>Surveyor reviewed tenant records.<br><br>Tenant 1: | U 210                                                                                  |                                                                                                                          |                                                                    |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Wisconsin Department of Health Services

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| U 210                                                           | <p>Continued From page 1</p> <p>Tenant 1 was admitted to the provider on 12/30/2025 with a diagnosis including end stage renal kidney disease. Tenant 1's comprehensive assessment, dated 04/13/2026, documented Tenant 1's independence with dialysis and Tenant 1's scheduled dialysis days of Tuesday, Thursday and Saturday. The plan indicated that Tenant 1 needed assistance with getting up and ready for transport.</p> <p>Tenant 1's progress notes indicated the following:</p> <p>-02/11/2026 9:45 p.m., "[Tenant 1] was sent to the ER (emergency room) via ambulance. [S/he] is being transferred to [hospital] for treatment and observation of fistula..."</p> <p>-02/24/2026 6:45 a.m., "[Tenant 1] did not go to dialysis today, stated [s/he] wasn't feeling well."</p> <p>-03/05/2026 4:45 a.m., "[Tenant 1] refused to go to dialysis this morning due to not feeling well..."</p> <p>-03/09/2026 7:30 p.m., "[Tenant 1] stated that something is wrong with [his/her] phone, so [s/he] has no alarm. Would you please go into [Tenant 1's] bedroom and shake [him/her] to wake [him/her] up. [S/he] stated that [s/he] cannot miss another dialysis appointment."</p> <p>On 04/13/2026 at approximately 3:00 p.m., Surveyor interviewed Resident Service Manager B. Resident Service Manager B stated that Tenant 1 was [his/her] own person and took care of the dialysis appointments. Resident Service Manager B stated that Tenant 1 did cancel appointments in early February 2026 and ended up in the hospital.</p> <p>Surveyor reviewed Tenant 1's risk agreement. The risk agreement did not address Tenant 1's diagnoses of end stage renal kidney disease and</p> | U 210                                                                                  |                                                                                                                          |                                                                    |

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| U 210                                                           | Continued From page 2<br><br>Tenant 1 managing his/her own dialysis care.<br><br>On 04/13/2026 at approximately 4 :00 p.m.,<br>Surveyor discussed concern with Director A and<br>Resident Service Manager B that Tenant 1's risk<br>agreement did not address his/her specific risk.<br>Director A stated that s/he thought that the end<br>stage renal kidney disease was in risk<br>agreement. After reviewing the risk agreement<br>with Surveyor, Director A acknowledged<br>Surveyor's concern and stated that the kidney<br>disease and dialysis care should be in the risk<br>agreement. Director A stated that the risk<br>agreement would be updated as soon as<br>possible. | U 210                                                                       |                                                                                                                          |  |                                                                    |