

Wisconsin Department of Health Services

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0017091	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 01/06/2025
NAME OF PROVIDER OR SUPPLIER WALTERS SECOND CHANCE OF MILWAUKEE		STREET ADDRESS, CITY, STATE, ZIP CODE 3043 N 29TH ST MILWAUKEE, WI 53210		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 01/06/2025, Surveyor conducted a desk review for Walters Second Chance of Milwaukee. One deficiency was identified.	M 000		
M 122	88.03(4)(b) RENEWAL REQUIREMENTS To renew a license, the licensee shall submit to the licensing agency not less than 30 days prior to the date of expiration of the current license, a completed application form, a new program statement if there have been any program changes, the licensure fee required under s. 50.033(2), Stats., and any required fee for a criminal records check. If the license is not renewed, the licensing agency shall give the licensee written notice before expiration of the license. The notice shall clearly and concisely state the reasons for not renewing the license and shall inform the licensee of the opportunity for a hearing under sub. (7). This Rule is not met as evidenced by: Based on record review and interview, the licensee did not ensure the biennial report and license fee were submitted to the department within 30 days prior to the license expiration date. Findings include: On 05/28/2024, the department sent a notice to Licensee A informing them the license for Walters Second Chance of Milwaukee, would expire on 07/31/2024. The notice indicated the biennial	M 122		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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M 122	Continued From page 1 report and license fee were due to the department by 07/01/2024. On 07/15/2024, the department sent a second notice to Licensee A by email, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 08/30/2024, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 07/15/2024, the department received a confirmation of delivery. On 07/15/2024, the department sent a third notice to Licensee A by certified letter, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 08/30/2024, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 07/20/2024, the USPS returned the letter to sender and notified the department of a forwarding address. On 08/22/2024, the department sent a fourth notice to Licensee A by certified mail, indicating the biennial report and license fee were past due. The notice indicated if the biennial report and license fee were not received by 08/30/2024, the Division of Quality Assurance will proceed with enforcement action, which may include license revocation. On 08/24/2024, the Department received a confirmation of delivery.	M 122		

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M 122	Continued From page 2 On 11/25/2024, at 8:35 AM, a department representative interviewed Licensee A to inquire about the status of the biennial report and fee. Licensee A stated the biennial report was not received and s/he would look into it and pay the amount due. Licensee A reported a different mailing address than the one the Department had on file. On 11/25/2024, at 8:51 AM, Surveyor emailed Licensee A requesting the updated mailing address. As of 01/06/2025, Licensee A has not responded to the email. On 01/06/2025, Surveyor attempted phone contact with Licensee A, and received no response; a voice message was left. On 11/25/2024, Surveyor reviewed the Wisconsin Department of Financial Institutions (WDFI) website to review the corporate records of the license. According to the WDFI, Walters Second Chance of Milwaukee was restored to good standing on 05/21/2020. On 01/06/2025, Surveyor reviewed department records and found no evidence a biennial report and license fees were received from the provider. The license expired on 07/31/2024.	M 122		