STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0018569	A. BUILDING: _____ B. WING _____	R 03/18/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CLOVERCREST	503 CLOVERCREST CT WATERTOWN, WI 53094

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 03/18/2026, the Bureau of Assisted Living, Southern Regional Office, conducted a verification visit at Clovercrest, a community-based residential facility (CBRF) located in Watertown, WI. As a result of the survey, 1 deficiency was identified. The deficiency was a repeat deficiency. See Statement of Deficiencies (SOD) Z88P12, dated 11/14/2025, and SOD Z88P11, dated 08/15/2025. Under statutory provisions of Wis. Stat. Chapter 50, a $200 revisit fee is being assessed. Census: 3	{N 000}		
{N 416}	83.37(2)(e) Other administration given or delegated by RN Other administration. Injectables, nebulizers, stomal and enteral medications, and medications, treatments or preparations delivered vaginally or rectally shall be administered by a registered nurse or by a licensed practical nurse within the scope of their license. Medication administration described under sub. (2)(e) may be delegated to non-licensed employees pursuant to s. N 6.03(3). This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure that 4 of 11 staff reviewed were delegated by a registered nurse to administer medications via stomal or rectal administration. This is a repeat deficiency. See Statement of Deficiencies (SOD) Z88P12, dated 11/14/2025,	{N 416}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 416}	Continued From page 1 and SOD Z88P11, dated 08/15/2025. Findings include: On 03/18/2026, at approximately 10:23 a.m., Surveyor interviewed Coordinator of Administrator Services (Coordinator) A and Caregiver F. Caregiver F reported that staff administered Resident 4's medications through his/her gastrostomy tube (g-tube). Caregiver F reported that Resident 4 was prescribed rectal diazepam on an as-needed (PRN) basis to be used in response to him/her experiencing seizures. Coordinator A identified 2 recent occasions in which staff documented administering Resident 4's rectal diazepam as prescribed in response to him/her experiencing seizures - on 01/27/2026 and 02/23/2026. At approximately 10:28 a.m., Surveyor requested from Coordinator A the current nursing delegations for Caregiver T, Caregiver U, Caregiver V, and Caregiver W. At approximately 10:33 a.m., Coordinator A reported to Surveyor s/he was informed that Caregiver T, who was hired 02/16/2026, was on the schedule to be delegated by a registered nurse but that s/he was not currently delegated. At approximately 11:34 a.m., Surveyor observed Resident 4's rectal diazepam stored in the medication closet. The pharmacy label on the box in which it was packaged identified that there was 1 diazepam 10 mg gel package, prescribed to Resident 4, with the following prescription instructions: "Insert 10 mg rectally once for 1 dose for seizures (for seizures lasting longer than 5 minutes or for cluster of seizures)."	{N 416}		

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{N 416}	Continued From page 2 On 03/18/2026, Surveyor reviewed the staff schedules from 01/20/2026 - 03/18/2026. From the schedules, Surveyor identified that Caregiver T, Caregiver U, Caregiver V, and Caregiver W all worked at least 1 shift alone in the home. At approximately 11:18 a.m., Surveyor interviewed Coordinator A and Administrator S about the nursing delegations for Caregiver U, Caregiver, V, and Caregiver W. Regarding Caregiver W, who was hired 01/12/2026, Coordinator A confirmed that s/he was not currently delegated. Administrator S reported Caregiver W had been out on medical leave and was scheduled for nursing delegation-related training later in the week where s/he would then be delegated. Regarding Caregiver V, who was hired 12/15/2025 and employed with the provider until 01/31/2026, Coordinator A reported there was no evidence s/he had been delegated. On 03/18/2026, Surveyor reviewed resident prescriptions and identified the following prescribed medications: - Bisacodyl 10 mg suppositories prescribed to Resident 3 (active as of 09/15/2023) with the instructions, "Insert 1 suppository rectally once daily as needed for constipation." - Diazepam 10 mg gel (active as of 08/06/2025) prescribed to Resident 4 with the instructions, "Insert 10mg rectally once for 1 dose for seizures." - Bisacodyl 10 mg suppositories (active as of 09/20/2023) prescribed to Resident 4 with the instructions, "Insert 1 suppository rectally as needed if no bowel movement in 24 hours."	{N 416}		

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{N 416}	Continued From page 3 In reviewing Resident 4's prescriptions, Resident 4's scheduled medications included daily levothyroxine tablets and flaxseed oil capsules, Multi-Vite liquid, and senna liquid as well as twice daily clobazam tablets, docusate liquid, and levetiracetam solution. The orders for all these medications specified that they were to be administered via g-tube. Resident 4's order set indicated that medications via his/her g-tube were administered at 8:00 a.m. and 8:00 p.m. In reviewing the staff schedule again, Surveyor identified that Caregiver T worked alone from 3:00 p.m. - 11:00 p.m. (encompassing the period of Resident 4's 8:00 p.m. medication administration via g-tube) on 03/07/2026, 03/08/2026, 03/10/2026, 03/11/2026, 03/12/2026, 03/13/2026, 03/16/2026, and 03/17/2026. At approximately 1:15 p.m., Surveyor interviewed Administrator S and Licensed Practical Nurse (LPN) K. Administrator S confirmed that Caregiver T would have administered Resident 4's nighttime medications via his/her g-tube on the second shifts s/he worked alone. Both acknowledged Surveyor's concern that Caregiver T, Caregiver U, Caregiver V, and Caregiver W - who all had worked alone in the home - were not delegated to administer Resident 4's PRN rectal diazepam. Administrator S reported that since the last survey it had been the responsibilities of human resources staff to ensure staff were delegated but that this would have to be addressed.	{N 416}		