STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017746	A. BUILDING: _____ B. WING _____	C 08/23/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OAK PARK PLACE OF OAK CREEK	1980 W RAWSON AVE OAK CREEK, WI 53154

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 000	Initial Comments On 08/23/2023, Surveyor completed a complaint investigation at Oak Park Place of Oak Creek. As a result, 2 deficient practices were identified and the complaint was substantiated. Census: 41	N 000		
N 158	83.12(2)(a) Caregiver: Investigating abuse & neglect Investigating and reporting abuse, neglect, or misappropriation of property. Caregiver. 1. When a CBRF receives a report of an allegation of abuse or neglect of a resident, or misappropriation of property, the CBRF shall take immediate steps to ensure the safety of all residents. 2. The CBRF shall investigate and document any allegation of abuse or neglect of a resident, or misappropriation of property by a caregiver. If the CBRF ' s investigation concludes that the alleged abuse, or neglect of a resident or misappropriation of property meets the definition of abuse or neglect of a resident, or of misappropriation of property, the CBRF shall report the incident to the department on a form provided by the department, within 7 calendar days from the date the CBRF knew or should have known about the abuse, neglect, or misappropriation of property. The CBRF shall maintain documentation of any investigation. This Rule is not met as evidenced by: Based on record review and interview, the provider did not investigate the allegations of caregiver misappropriation for 1 of 1 resident. Resident 1 reported s/he was missing 6 pieces of jewelry. After learning the jewelry was misappropriated, the provider did not investigate.	N 158		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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N 158	Continued From page 1 Findings include: On 06/13/2023, the Department received a complaint alleging a resident had jewelry stolen in April 2023 and May 2023. On 08/15/2023, at 7:00 AM, Surveyor reviewed the provider's self-report, dated 04/18/2023, which indicated the following: On 04/10/2023, Resident 1 informed Interim-Director of Housing (I-DOH) B of the misplaced jewelry. On 04/10/2023, I-DOH B called Power of Attorney (POA) C regarding the jewelry. POA C reported s/he would contact Person D, child of Resident 1, regarding the jewelry. On 04/13/2023, I-DOH B followed up with POA C and left a voicemail for Person D. On 04/14/2023, Person D contacted I-DOH B and informed her/him the jewelry was stolen, not misplaced. I-DOH B contacted the police so Resident 1 could file a report. On 08/15/2023, at 10:30 AM, Surveyor interviewed Resident 1. Resident 1 confirmed s/he had jewelry taken from her/his room in April 2023. Resident 1 reported s/he was missing jewelry in May 2023 too. On 08/15/2023, at 12:05 PM, Surveyor requested the provider's documentation of the investigation into the misappropriation of Resident 1's jewelry. I-DOH B reported s/he sent an email correspondence to Regional Support Manager (RSM) A regarding the misappropriated jewelry. RSM A reported the police were called and a report was filed with them. RSM A reported they did not investigate the misappropriation of Resident 1's jewelry. RSM A stated, "We didn't do	N 158		

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N 158	Continued From page 2 an investigation, we called the police."	N 158		
N 348	83.32(3)(d) Rights of Residents: Free from mistreatment In addition to the rights under s. 50.09, Stats., each resident shall have all of the following rights: Freedom from mistreatment. Be free from physical, sexual and mental abuse and neglect, and from financial exploitation and misappropriation of property. This Rule is not met as evidenced by: Based on record review and record review, the provider did not ensure residents were free from misappropriation of property. On 04/10/2023, Resident 1's jewelry was stolen from her/his room. The provider did not implement any strategies to safeguard against future misappropriation of Resident 1's property. On approximately 05/30/2023, additional jewelry was stolen from Resident 1. Findings include: On 06/13/2023, the Department received a complaint alleging a resident had jewelry stolen from her/his room in April 2023 and May 2023. On 08/15/2023, at 7:00 AM, Surveyor reviewed the provider's self-report, dated 04/18/2023, which indicated on 04/10/2023, Resident 1 informed Interim-Director of Housing (I-DOH) B of the misplaced jewelry. On 04/14/2023, Person D contacted I-DOH B and informed her/him the	N 348		

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N 348	Continued From page 3	N 348		

jewelry was stolen, not misplaced. I-DOH B contacted the police so Resident 1 could file a report. IDOH B had "instructed the family that they should take the remaining jewelry home and put it in a secure place."

On 08/15/2023, at 7:00 AM, Surveyor reviewed the Oak Creek Police Department incident reports and identified the following:

Incident report #23-007952, dated 04/14/2023, indicated Resident 1 had jewelry stolen from her/his room. The following jewelry was missing from her/his room:
-14-karat white gold watch with diamonds, valued at $1000.
-14-karat gold necklace with 1 carat flawless diamond, valued at $5000.
-14-karat diamond tennis bracelet, valued at $4000.
-14-karat gold diamond necklace, unknown value.
-Sterling silver necklace with diamonds, unknown value.
-14-karat gold necklace with diamonds, unknown value.
-14-karat gold omega necklace, unknown value.
-Sterling silver earrings, unknown value.
-2 carat diamond cut emerald ring, unknown value.

Incident report #23-011797, dated 05/30/2023, indicated Resident 1 had jewelry stolen from her/his room. The following jewelry was missing from her/his room:
-1 carat diamond earrings, valued at $3000.
-Gold j-hoop earrings, valued at $1000.
-Gold bracelet, ¾ wide with 18 diamonds, valued at $5000.
-Two tennis bracelets, valued at $3000/each.

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N 348	Continued From page 4 On 08/15/2023, at 10:30 AM, Surveyor interviewed Resident 1 regarding the jewelry. Resident 1 confirmed her/his jewelry was taken from her/his room. Resident 1 was unable to identify who had taken her/his jewelry. On 08/15/2023, at 12:05 PM, Surveyor interviewed Regional Support Manager (RSM) A regarding the misappropriated jewelry on 04/10/2023. RSM A reported upon learning of the misappropriation, the police were called, and a report was filed. RSM A reported they did not investigate the 04/10/2023 misappropriation of Resident 1's jewelry. On 08/23/2023, at 9:50 AM, Surveyor interviewed Power of Attorney (POA) C regarding Resident 1's missing jewelry. POA C reported the family purchased a lock box in January 2023, when Resident 1 moved in. The lock box was stored in the bottom drawer of the dresser in Resident 1's bedroom and kept the key hidden in either a drawer or purse. POA C reported the family secured the lock box to the inside of the drawer with zip ties. POA C reported Resident 1 had discovered the zip ties were cut and observed pry marks on the box on 05/24/2023. POA C confirmed additional jewelry was misappropriated on approximately 05/30/2023. POA C reported family obtained a silver chain for Resident 1's key and s/he began wearing the key to her/his lock box around her/his neck. Cross Reference N0348 83.12(2)(a) Caregiver: Investigating Abuse & Neglect	N 348		