STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017424	A. BUILDING: _____ B. WING _____	C 06/30/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PK FAMILY GROUP HOME LLC	4428 WEST LLOYD STREET MILWAUKEE, WI 53208

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
M 000	INITIAL COMMENTS On 06/30/2023, Surveyor completed a complaint investigation at PK Family Group Home LLC. One deficiency was identified. One complaint was substantiated. Census: 2	M 000		
M 550	88.10(3)(b) Privacy Privacy. To have physical and emotional privacy in treatment, living arrangements and in caring for personal needs, including toileting, bathing and dressing. The resident, the resident's room, any other area in which the resident has reasonable expectation of privacy, and the personal belongings of a resident shall not be searched without the resident's permission or permission of the resident's guardian except when there is reasonable cause to believe that the resident possesses contraband. The resident shall be present for the search. This Rule is not met as evidenced by: Based on record review and interview, the provider did not ensure the physical and emotional right to privacy was provided for 1 of 1 resident. Ex-Caregiver B recorded Resident 1 on her/his cell phone when Resident 1 became agitated following comments made to Resident 1 by Ex-Caregiver B. Findings include:	M 550		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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M 550	Continued From page 1 On 05/09/2023, the Department received a complaint alleging a caregiver took photos on a personal phone of a resident and sent them to friends and family. The complaint did not indicate a date when this occurred. On 06/01/2023 at approximately 1:45 PM, Surveyor reviewed Resident 1's record. Resident 1 was admitted to the facility on 12/03/2022 with diagnoses of schizophrenia and vascular dementia with behaviors. Resident 1 had a history of being loud, becoming easily upset, and speaking aggressively. On 06/01/2023 at approximately 1:45 PM, Surveyor reviewed Ex-Caregiver B's record. Ex-Caregiver B was hired on 01/03/2023. A review of Ex-Caregiver B's record revealed all required training including resident rights and HIPPA were completed. On 06/21/2023 at approximately 2:00 PM, Surveyor interviewed Licensee C and Caregiver A. They informed Surveyor the incident mentioned in the complaint occurred on 01/31/2023. On 01/31/2023 at approximately 12:00 PM-1:00 PM, Ex-Caregiver B was sitting at the computer in the living room and Resident 1 was sitting on the sofa. Resident 1 asked Ex-Caregiver B "Why am I here?" Ex-Caregiver B answered, "Your family put you here." Upon hearing that, Resident 1 became agitated, began speaking loudly, and was visibly upset. Ex-Caregiver B began recording Resident 1 while on her/his personal cell phone. This was contradictory to the complaint which stated a caregiver took photos. When Licensee C asked Ex-Caregiver B why s/he recorded Resident 1, Ex-Caregiver B stated s/he wanted to show Licensee C Resident 1's behaviors. Ex-Caregiver	M 550		

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M 550	Continued From page 2 B showed the recording to Licensee C, sent it to Caregiver A, Resident 1's family and several of Ex-Caregiver B's family members. Licensee C asked Ex-Caregiver B why s/he recorded and sent it to so many people. Ex-Caregiver B did not give a reason. After seeing the recording, Resident 1's family was very upset and came to the facility to speak with Licensee C. After Licensee C's investigation, Ex-Caregiver B was terminated on 01/31/2023. Licensee C confirmed Resident 1's right to physical and emotional privacy was not ensured due to Ex-Caregiver B's comments to Resident 1 and recording Resident 1 while Resident 1 was agitated.	M 550		