STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	0017970	A. BUILDING: _____ B. WING _____	R-C 06/09/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ROLLING MEADOWS OF STRUM	208 ELM STREET PO BOX 182 STRUM, WI 54770

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{N 000}	Initial Comments On 06/09/2026, Surveyor conducted a two-complaint investigation and verification visit at Rolling Meadows of Strum. One of the 2 complaints were substantiated. Two deficiencies were identified. One of the 2 deficiencies were repeat violations; see Statement of Deficiency ZY4718, dated 02/20/2026. Under statutory provisions of Wis. Stat. Ch. 50, a $200 revisit fee is being assessed. Census: 24	{N 000}		
{N 452}	83.41(3)(b) Food safety. Food safety. Whether food is prepared at the CBRF or off-site, the CBRF shall store, prepare, distribute and serve food under sanitary conditions for the prevention of food borne illnesses, including food prepared off-site, according to all of the following: 1. The CBRF shall refrigerate all foods requiring refrigeration at or below 40°F. Food shall be covered and stored in a sanitary manner. 2. The CBRF shall maintain freezing units at 0°F or below. Frozen foods shall be packaged, labeled and dated. 3. The CBRF shall hold hot foods at 140°F or above and shall hold cold foods at 40°F or below until serving.	{N 452}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{N 452}	Continued From page 1 This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure hot food was held at 140 degrees Fahrenheit (F) or above when food was prepared in the upstairs kitchenette. The provider had multiple food items beyond the best by dates in the upstairs kitchen. This had the potential to affect 24 of 24 residents. This is a repeat deficiency. See Statement of Deficiency ZY4718, dated 02/20/2026. Findings include: On 06/09/2026 at approximately 12:00 PM, Surveyor interviewed Resident 1. Resident 1 stated his/her meals were sometimes cold. On 06/09/2026 at approximately 12:35 PM, Surveyor observed the main kitchen located in the basement and interviewed Cook A about meal service. Cook A stated s/he had been preparing meals downstairs in the basement kitchen and transported them on a rolling cart upstairs to the kitchenette in the dining room. Cook A stated s/he put the hot food in the oven at 250 degrees F until staff were ready to serve. Cook A stated s/he had a working thermometer and checked food temperatures upstairs prior to each meal and documented them in a binder. On 06/09/2026 at 1:30 PM, Surveyor observed the upstairs kitchenette and the food temperature log. Food temperatures were documented almost daily for breakfast and lunch from 05/08/2026 to 06/09/2026. Surveyor observed the food temperatures documented for dinner and found only 4 dates with the last date on 04/01/2026. At	{N 452}		

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{N 452}	Continued From page 2	{N 452}		

the time of observations, Cook A was sweeping the dining room floor. Surveyor asked Cook A about the lack of food temperatures documented for dinner. Cook A stated s/he recorded food temperatures for every meal s/he served, which was typically breakfast and lunch. Cook A clarified if a food temperature was not recorded for a day, it probably meant s/he was not working that day. Cook A stated other staff were responsible for checking food temperatures at dinnertime.

On 06/09/2026 at 3:28 PM, Surveyor observed the upstairs kitchenette with Caregiver B. Surveyor observed in the refrigerator the following:
-bottle of supplemental beverage with an open date of 04/09/2026
-takeout container without a date
-package with an egg roll without a date
-summer sausage in a plastic bag with an open date of 04/21/2026
-deli ham meat in a plastic bag with an open date of 05/14/2026
-cottage cheese container with an expiration date of 03/12/2026.

Surveyor asked Caregiver B how old the takeout container of food was, and s/he stated it was from Friday 06/05/2026.

On 06/09/2026, Surveyor reviewed the Food Temperature policy and procedure. The document indicated staff were to ensure food temperatures were being checked and hot food was kept at or above 140 degrees F to prevent bacterial growth.

On 06/09/2026 at 4:00 PM, Surveyors interviewed Registered Nurse (RN) C, Executive Director (ED) D, Licensee E, and Licensee F. ED D stated

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{N 452}	Continued From page 3 Cook A would check food temperature prior to transporting food upstairs to the kitchenette and all staff were responsible to check food temperatures prior to serving. ED D stated most of the dinner meals were cooked upstairs in the kitchenette oven and not transported from the basement kitchen. ED D stated Cook A was responsible for monitoring that food temperatures were being logged by staff and typically would inform ED D if there were not. ED D stated everyone was responsible for monitoring and removing outdated food in the refrigerator. ED D stated the food that was outdated belonged to certain residents and thought maybe staff were "afraid" to dispose a resident's personal food.	{N 452}		
N 481	83.43(1) Environment safe, clean, and comfortable Environment. The CBRF shall provide a living environment that is safe, clean, comfortable, and homelike. All common dining and living areas shall contain furnishings appropriate to the intended use of the room. This Rule is not met as evidenced by: Based on observation and interview, the provider did not ensure a living environment that is safe, clean, comfortable, and homelike. Findings include: On 02/23/2026, the Department received a complaint with facility cleanliness concerns. The provider is licensed to care for 50 residents in the client groups advanced aged, terminally ill,	N 481		

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N 481	Continued From page 4 physically disabled, and irreversible dementia/Alzheimer's disease. On 06/09/2026 at approximately 12:00 PM, Surveyor observed Resident 1's room. Surveyor observed two dark stains on Resident 1's bed sheets. When Surveyor asked Resident 1 about them, s/he stated they were from staff dropping chocolate pudding on his/her bed when they administered his/her medications two days ago. Surveyor observed a dried and sticky splatter on the floor next to his/her bed and nightstand. Surveyor asked Resident 1 about the dried splatter, and s/he stated s/he did not know what it was from or how long it had been there. Resident 1 brought up his/her laundry basket had gone missing, and s/he had been putting his/her dirty clothes on the bathroom floor for a long time before the provider got him/her a new laundry basket. Resident 1 stated the housekeeper used to come almost daily, but the housekeeper had not been in his/her room for 1 week. Surveyor observed Resident 1's bathroom and observed stool smeared on the inside and outside the toilet and debris all over the floor. Surveyor asked Resident 1 if the bathroom cleanliness was an average day and s/he confirmed it was. Surveyor asked Resident 1 how long the stool had been on the toilet, and s/he responded a "couple" days. Surveyor observed Resident 1 had a full laundry basket of dirty clothes in his/her bathroom. On 06/09/2026 at 12:24 PM, Surveyor observed Resident 2's room and noted a strong odor upon entrance. Surveyor observed a large pile of dirty laundry on the bathroom floor causing a potential trip hazard. Surveyor observed toilet paper and stool sitting in the toilet bowl. Surveyor observed the garbage can in the bathroom was full and overflowing. Surveyor observed debris all over	N 481		

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N 481	Continued From page 5	N 481		

the floor of Resident 2's room. Surveyor asked Resident 2 when housekeeping had last been in his/her room. Resident 2 stated it had been a couple weeks since housekeeping cleaned his/her room.

On 06/09/2026 at 12:30 PM, Surveyor observed the shower room next to Resident 2's room. Surveyor observed dirty clothes and towels on the floor by the shower and under the sink.

On 06/09/2026 at approximately 12:40 PM, Surveyor smelled a strong odor near the bistro. Surveyor observed a line of dried liquid and dirt going across the whole vinyl flooring that appeared something had been dragged through the area. Surveyor observed two large garbage cans with no garbage bags in them with garbage inside sitting in the bistro area. Surveyor observed the spa room in the empty wing and smelled a strong odor upon entrance. Surveyor observed a full garbage can, dirty clothes on the floor, and stool smeared on the shower bench.

On 06/09/2026 at 12:50 PM, Surveyor interviewed Caregiver G. Caregiver G stated it was everyone's responsibility to keep resident rooms and the facility clean. Caregiver G indicated their current housekeeper had been on light duty for the past two weeks and they had just hired another housekeeper. Caregiver G stated resident laundry was done on their shower days.

On 06/09/2026 at 3:40 PM, Surveyor observed Resident 4's room. Surveyor observed dirty clothes and debris on the floor. Surveyor observed the bathroom soap dispenser had come off the wall and was sitting on the counter.

On 06/09/2026 at 4:00 PM, Surveyors interviewed

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N 481	Continued From page 6 Registered Nurse (RN) C, Executive Director (ED) D, Licensee E, and Licensee F. ED D indicated their housekeeper was on maternity leave and another caregiver was filling in that was on light duty with a 5-pound lift restriction. ED D stated all staff were responsible for helping with keeping the facility clean. ED D explained Resident 2 would refuse to have his/her laundry done at times. ED D indicated residents were not typically showered in the empty wing of the facility. RN C stated they were working on assigning tasks to staff and holding them more accountable for those tasks. The provider did not ensure the living environment was safe, clean, comfortable, and homelike.	N 481		