

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAL SERVICES

PRINTED: 12/07/2006  
FORM APPROVED  
OMB NO. 0938-0391

|                                                     |                                                                     |                                                                  |                                                      |
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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br>535040 | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br>B. WING _____ | (X3) DATE SURVEY<br>COMPLETED<br><br>C<br>11/22/2006 |
|-----------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------------------|------------------------------------------------------|

NAME OF PROVIDER OR SUPPLIER

DOUGLAS CARE CENTER

DEC 22 2006

STREET ADDRESS, CITY, STATE, ZIP CODE

1108 BIRCH STREET  
DOUGLAS, WY 82633

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | (X5)<br>COMPLETION<br>DATE |
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| F 315<br>SS=D            | <p>483.25(d) URINARY INCONTINENCE</p> <p>Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, staff interviews, and medical record review, the facility failed to assure staff provided treatment and services to maintain urinary dryness for 1(#4) of 5 sample residents. The findings were:</p> <p>According to the 9/1/06 quarterly Minimum Data Set assessment, resident #4 was totally incontinent of bladder. Review of the current care plan revealed staff were to "cue &amp; assist" the resident to urinate every 2 to 3 hours or provide the resident with incontinence care every 2 to 3 hours. Observation on 11/22/06 showed the resident was seated in the dining room at 7:35 AM. Further observation showed the resident was not toileted or checked and changed until 1:20 PM that day. At that time a certified nurse aide and a training nurse aide (TNA) changed the resident's incontinence brief. Interview with TNA #9 during that observation confirmed the brief was saturated with urine. Interviews with all other nursing staff present that day revealed no one cued or assisted the resident to the toilet or changed the incontinence brief. Interview with the</p> | F 315               | <p>Plan of Correction as follows:</p> <p>This facility will ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. This will be accomplished by:</p> <p>The DON has provided 1:1 in-service training to the nursing staff involved in resident's (#4) care on</p> | 11/22/06                   |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*Timothy E. Moore*

TITLE

*Administrator*

(X6) DATE

*12/15/06*

any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that their safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>535040</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING _____<br>B. WING _____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>C</b><br><b>11/22/2006</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>DOUGLAS CARE CENTER</b>        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1108 BIRCH STREET</b><br><b>DOUGLAS, WY 82633</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                              | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | ID<br>PREFIX<br>TAG                                                        | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |  | (X5)<br>COMPLETION<br>DATE                                         |
| F 315<br>SS=D                                                         | <p><b>483.25(d) URINARY INCONTINENCE</b></p> <p>Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>This REQUIREMENT is not met as evidenced by:</p> <p>Based on observation, staff interviews, and medical record review, the facility failed to assure staff provided treatment and services to maintain urinary dryness for 1(#4) of 5 sample residents. The findings were:</p> <p>According to the 9/1/06 quarterly Minimum Data Set assessment, resident #4 was totally incontinent of bladder. Review of the current care plan revealed staff were to "cue &amp; assist" the resident to urinate every 2 to 3 hours or provide the resident with incontinence care every 2 to 3 hours. Observation on 11/22/06 showed the resident was seated in the dining room at 7:35 AM. Further observation showed the resident was not toileted or checked and changed until 1:20 PM that day. At that time a certified nurse aide and a training nurse aide (TNA) changed the resident's incontinence brief. Interview with TNA #9 during that observation confirmed the brief was saturated with urine. Interviews with all other nursing staff present that day revealed no one cued or assisted the resident to the toilet or changed the incontinence brief. Interview with the</p> | F 315                                                                      | <p><b>11/22/2006; which included instruction to toilet resident #4 every 2-3hrs and provide incontinence care as specified on the resident's care plan.</b></p> <p><b>All residents who are incontinent of bladder have the potential to not receive incontinent care on a regular basis, if the resident care plan, is not followed by the nursing staff.</b></p> <p><b>The Plan of Care and Bowel/Bladder Program for resident (#4) will be reviewed and updated by 12/14/2006. All nursing staff will be re-instructed to toilet resident #4 every 2-3hrs and provide incontinence care as specified on the resident's care plan.</b></p> |  | <b>12/14/06</b>                                                    |
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                            | TITLE                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  | (X6) DATE                                                          |

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| F 315                                                   | Continued From page 1<br><br>director of nursing (DON) on 11/27/06 at 2:05 PM revealed she had contacted the last person not interviewed on 11/22/06. The DON confirmed the resident was not toileted or changed from at least 7:35 AM until 1:20 PM. | F 315                                                               | The nursing staff will also be in-serviced on Bowel/Bladder Plans, incontinence, toileting, and peri-care at scheduled staff meeting on 12/20/2006. A written memo from the DON with attached educational material on urinary incontinence will be included. The DON and MDS Coordinator will monitor compliance through random observation of toileting and peri-care on 10% of all residents with urinary incontinence a minimum of 3 days each week for one month, beginning 12/18/2006, then monthly for 3 months, and quarterly thereafter. | 12/29/06<br><br>12/18/06   |                                                      |

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| F 315                                                   | Continued From page 1<br><br>director of nursing (DON) on 11/27/06 at 2:05 PM<br>revealed she had contacted the last person not<br>interviewed on 11/22/06. The DON confirmed the<br>resident was not toileted or changed from at least<br>7:35 AM until 1:20 PM. |                                                                     |  | F 315                                                                           | If staff is found to have failed<br>to provide urinary dryness,<br>immediate 1:1 in-servicing and<br>corrective action will be taken.<br>Results of the audits will be<br>reported by the DON at the<br>regularly scheduled quarterly<br>QA meetings for review by the<br>medical director. |                                                      |                            |