

4/1/13 POC accepted Hand-Delivered

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

RECEIVED
WY Dept of Health

PRINTED: 03/07/2013
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES
AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA
IDENTIFICATION NUMBER:

535013

(X2) MULTIPLE COMPLETION
A. BUILDING

B. WING

(X3) DATE SURVEY
COMPLETED

C

02/21/2013

NAME OF PROVIDER OR SUPPLIER

KINDRED TRANSITIONAL CARE AND REHABILITATION-CHEYE

STREET ADDRESS, CITY, STATE, ZIP CODE

3128 BOXELDER DRIVE
CHEYENNE, WY 82001

(X4) ID
PREFIX
TAG

SUMMARY STATEMENT OF DEFICIENCIES
(EACH DEFICIENCY MUST BE PRECEDED BY FULL
REGULATORY OR LSC IDENTIFYING INFORMATION)

ID
PREFIX
TAG

PROVIDER'S PLAN OF CORRECTION
(EACH CORRECTIVE ACTION SHOULD BE
CROSS-REFERENCED TO THE APPROPRIATE
DEFICIENCY)

(X5)
COMPLETION
DATE

F 309
SS=E

483.25 PROVIDE CARE/SERVICES FOR
HIGHEST WELL BEING

F 309

**PREPARATION AND/OR
EXECUTION OF THIS
PLAN OF CORRECTION
DOES NOT CONSTITUTE
ADMISSION OR
AGREEMENT BY THE
PROVIDER OF THE
TRUTH OF THE FACTS
ALLEGED OR
CONCLUSIONS SET
FORTH IN THE
STATEMENT OF
DEFICIENCIES. THE PLAN
OF CORRECTION IS
PREPARED AND
EXECUTED SOLELY
BECAUSE IT IS REQUIRED
BY THE PROVISIONS OF
STATE AND FEDERAL
LAW**

Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.

This REQUIREMENT is not met as evidenced by:

Based on medical record review, staff interview, and review of policy and procedure, the facility failed to ensure all necessary assessments and monitoring were implemented for pain management for 3 of 5 sample residents (#15, #19, #114). The findings were:

1. Review of the medical record for resident #114 showed s/he had diagnoses including chronic renal disease, hypertension, hypothyroidism, depression, muscle weakness, and history of a fractured arm from a fall at home. Review of the admitting care plan dated 11/17/12 showed the resident was at risk for increased pain secondary to a recent left humerus fracture and decreased mobility. Review of the 11/10/12 physician orders showed Percocet (oxycodone hcl and acetaminophen) 5/325 one, by mouth (po) every 4 hours as needed for pain as well as Tylenol (acetaminophen) 325 mg. (milligrams), two tablets po every 4 hours as needed for pain. During an interview with the 3rd floor nurse manager on 2/19/13 she stated that facility practice was to rate the pain level every shift with 0 to 10 scale for verbal rating or + [positive] or -

**F-309 - Provide Care/Services
for Highest Well Being**

**This plan of correction is the
facility's credible allegation of
compliance.**

**Corrective Action(s) for Those
Residents Found to Have Been
Affected by the Deficient
Practice:**

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Kerry Summerville RN DJS 3.15.13

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

POC accepted as submitted per telephone call with Kerry Summerville 4/1/13 @ 3:10 pm - Pinner

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NAME OF PROVIDER OR SUPPLIER KINDRED TRANSITIONAL CARE AND REHABILITATION-CHEYE			STREET ADDRESS, CITY, STATE, ZIP CODE 3128 BOXELDER DRIVE CHEYENNE, WY 82001		
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F 309	Continued From page 1. [negative] for non-verbal expression on the MAR (medication administration record). The following concerns with pain management were identified: a. For the month of November, 2012 the resident was not assessed for pain for 13 out of a possible 63 shifts. Review of the November 2012 MAR and pain monitoring flowsheet showed Percocet 5/325 was administered but not assessed for effectiveness on 11/11/12, 11/16/12, 11/22/12, and 11/24/12. Further review showed the Percocet 5/325 was not documented as administered on the MAR, yet was assessed for effectiveness on the pain monitoring flow sheet on 11/19/12 and 11/20/12. b. Review of the 12/3/12 physician orders showed the Percocet 5/325 was discontinued. Review of the December MAR and the pain monitoring flowsheet, showed the effectiveness of the Tylenol was not assessed on 12/2/12. 2. Review of the medical record for resident #16 showed s/he had diagnoses including atrial fibrillation (irregular heart beat), hypertension, chronic renal disease, diabetes, chronic obstructive airway disease, pneumonia, congestive heart failure, and anxiety. Review of the 11/6/12 admission physician orders showed Tylenol 325 mg., 2 tablets po every 4 hours as needed for pain. The following concerns with pain management were identified: a. Review of the November 2012 MAR and pain monitoring flowsheet showed that Tylenol was administered but not assessed for effectiveness on 11/17/12 and for the two doses administered on 11/21/12. b. Review of the 12/28/12 physician orders showed Flexeril 5 mg. po every 8 hours as needed for pain. Review of the January 2013	F 309	Resident #114 has discharged from the Center. Resident #15 and 19's pain levels will be assessed on the pain monitoring flow sheet with each administration of a prescribed pain medication to confirm the effectiveness of the intervention. Identification of Other Residents Having the Potential to be Affected by the Same Deficient Practice: An audit will be conducted by the RN Unit Managers/Designee to confirm pain medications are appropriately documented in the MAR. An audit will be conducted by the RN Unit Manager/Designee to confirm pain levels are assessed on the pain monitoring flow sheet with each administration of a prescribed pain medication to confirm the effectiveness of the intervention.		

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F 309	Continued From page 2 MAR and pain monitoring flowsheet showed Flexeril 5 mg. was administered but not assessed for effectiveness on 1/11/13, 1/25/13, 1/29/13, and 1/31/13. 3. Review of the medical record for resident #19 showed s/he had diagnoses including organic brain syndrome, chronic pressure ulcers, and seizure disorder. Review of the 12/22/12 physician orders showed hydrocodone with acetaminophen 5/325, one tablet every 4 hours as needed for pain was ordered. The following concerns with pain management were identified: a. Review of the December 2012 MAR and pain monitoring flowsheet showed that hydrocodone with acetaminophen 5/325, one tablet was documented as administered but not assessed for effectiveness on 12/25/12, 12/26/12, and 12/27/12. b. Review of the 12/28/12 physician orders showed the hydrocodone with acetaminophen 5/325 was increased to 2 tablets every 4 hours as need for pain. Review of the December 2012 MAR and pain monitoring flowsheet showed that the oxycodone with acetaminophen 5/325 was documented as administered but not assessed for effectiveness on 12/29/12, and for two doses given both days on 12/30/12 and 12/31/12. c. Review of the January 2013 MAR and pain monitoring flowsheet showed that oxycodone with acetaminophen 5/325 was documented as administered but not assessed for effectiveness on 1/4/13, 1/5/13, for 2 doses on 1/6/13, for 2 doses on 1/9/13, 1/11/13, 2 doses on 1/13/13, 1/14/13, 2 doses on 1/16/13, 1/19/13, 1/20/13, 1/22/13, 1/26/13, 1/27/13, 1/29/13, and 1/30/13. d. Review of the February 2013 MAR and pain monitoring flowsheet showed hydrocodone with	F 309	Based on the results of the audits, education will be provided immediately on an as needed basis. Measures Put into Place/Systemic Changes Made to Ensure that the Deficient Practice(s) Does Not Recur A comprehensive pain assessment is conducted on all residents upon admission, quarterly, and upon a significant change. The assessment will include an evaluation of the type, location, source of pain, resident pain tolerance, and non-pharmacological interventions to address pain. Based on this assessment, a plan of care to address pain management is developed.		

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PP

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F 309	Continued From page 3 acetaminophen 5/325 was documented as administered but not assessed for effectiveness on 2/17/13. Review of the Pain Management policy dated 4/28/09 showed the pain assessment should included the evaluation of the effectiveness of the intervention. Interview with the director of nursing on 2/21/13 at 10 AM revealed that every as needed dose of pain medication should be evaluated and the evaluation documented.	F 309			
F 323 SS-E	483.25(h) FREE OF ACCIDENT HAZARDS/SUPERVISION/DEVICES The facility must ensure that the resident environment remains as free of accident hazards as is possible; and each resident receives adequate supervision and assistance devices to prevent accidents. This REQUIREMENT is not met as evidenced by: Based on medical record review and staff interview, the facility failed to ensure 1 of 4 sample residents (#115) who was at risk for falls received an accurate post fall assessment. The findings were: Review of the admission nursing evaluation for resident #115 showed the resident was admitted to the facility on 1/25/13. This review also revealed the resident was alert and oriented, ambulated with a cane, had a history of falling prior to admission; and required supervision and limited assistance with most activities of daily	F 323	F-323 – Free of Accident Hazards/Supervision/Devices This plan of correction is the facility's credible allegation of compliance. Corrective Action(s) for Those Residents Found to Have Been Affected by the Deficient Practice: Resident #115 has discharged from the Center.		

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F 323	Continued From page 4 living. Review of the documentation written by RN #1, dated 2/1/13 at 1 AM, showed the resident was found lying face down on the floor by the sink. At that time the resident complained of left ankle pain when staff moved him/her from the floor to the bed. The resident also complained of pain when staff touched his/her ankle. According to the 1/25/13 documentation, RN #1 completed a neurological assessment at 1:20 AM, 1:35 AM, 1:50 AM, 2:20 AM, 3:20 AM, 3:50 AM, 4:50 AM and 5:50 AM. Review of each timed assessment showed the resident moved both lower extremities without difficulty and no changes in condition were noted. Review of the January 2013 medication administration record showed RN #1 assessed the resident's pain as zero from 1/31/13 at 10 AM to 2/1/13 at 6 AM. However, the RN had documented the resident "said" his/her ankle was "sore" at 5:15 AM and there were "no orders for pain med [medication]." Review of the 2/1/13 documentation by licensed practical nurse (LPN) #1 at 7:40 AM and RN #2 at 8 AM revealed their assessments of the resident's pain and injury were not the same as documented by RN #1. Review of the nursing note completed by LPN #2 showed she assessed the resident at 7:40 AM and noted the resident's ankle was "swollen and bruised" and there was "increased pain with movement and touch." Review of the assessment completed by RN #2 showed she assessed the resident at 8 AM and the resident complained of left ankle pain. This review also showed the resident's ankle was swollen, purple and "lying laterally on a pillow with obvious deformity." According to the medical record the resident was transferred to the hospital on 2/1/13 at 9AM for treatment and care of a fractured left ankle.	F 323	Identification of Other Residents Having the Potential to be Affected by the Same Deficient Practice: The RN Unit Managers/Designee will conduct an audit to confirm residents have a post fall evaluation completed, assessed for pain, confirm the availability of pain medications, and administer the pain medications in accordance with the physician's order. Based on the results of the audits, education will be provided immediately on an as needed basis.		

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F 323	Continued From page 5 Interview on 2/21/13 at 11:40 AM with the director of nursing revealed the facility investigated and reviewed the above events and determined RN #1 needed education and training regarding assessments and identifying fall related injuries. Review of the education training records showed only RN #1 and four additional nurses had received the inservice and training. Further review of the information revealed no evidence of competency evaluations to ensure all staff who did not receive the education and training had the skills and knowledge to complete a post fall assessment accurately. Interview on 2/21/13 with LPN #2 at 9:35 AM and LPN #3 at 11:20 AM revealed they had not received the inservice training. During an interview at 11:40 AM, the director of nursing also confirmed all licensed nurses were responsible for post fall assessments, but efforts to ensure all nurses had the necessary skills and knowledge to complete accurate post fall assessments was lacking.	F 323	Measures Put into Place/Systemic Changes Made to Ensure that the Deficient Practice(s) Does Not Recur Residents are assessed immediately following a fall to determine the presence/absence of pain and/or injury. The findings of this assessment are documented. If abnormal findings are noted during the assessment, appropriate interventions are initiated, including the need for further assessment, measures to manage pain, etc. Residents are assessed each shift for 72 hours to follow a fall to determine if any adverse effects have resulted from the fall. Additional interventions are taken as needed. Education is provided to nurses regarding the policy and procedure related to post-fall assessment and intervention, upon hire as needed.	

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 535013	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 02/21/2013
NAME OF PROVIDER OR SUPPLIER KINDRED TRANSITIONAL CARE AND REHABILITATION-CHEYE			STREET ADDRESS, CITY, STATE, ZIP CODE 3128 BOXELDER DRIVE CHEYENNE, WY 82001		
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