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WY Dept of Health
JUN 11 2012
Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ALF011	A. BUILDING _____ B. WING _____	C 05/15/2012

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TENDER HEART ASSISTED LIVING FACILITY	624 TWIN RIDGE AVENUE EVANSTON, WY 82930

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
SALF	LIC REGS FOR ASSISTED LIVING FACILITIES Wyoming Department of Health Aging Division Rules for Program Administration of Assisted Living Facilities Chapter 12 Section 7. Assisted Living (ALF) Core Services. (d) Medications. (v) Medication Administration (A) An RN shall be responsible for the supervision and management of all medication administration as required by the Wyoming Nurse Practice Act, and the Wyoming Board of Nursing Rules and Regulations. This REQUIREMENT is not met as evidenced by: Based on observation, medical record review, staff list review, and staff and resident interview, the facility failed to ensure the medication regimen was adequately supervised by a registered nurse. In addition, the facility failed to ensure that certified nursing assistants (CNA) performed within the scope of their practice in regard to 1 of 1 residents (#1) who required staff assistance with injectable medication. The findings were: Review of the medication administration records for each of the twelve current residents showed one resident (#1) received injectable medication from staff. Review of the medical record for resident #1 showed s/he had diagnoses which included insulin dependent diabetes mellitus. The review showed the resident had been evaluated	SALF	The facility will ensure that an RN will be responsible for supervision and management of all medication administration. This will be completed by: A) The RN will assess and monitor all medication needs of each resident in the facility monthly during nursing assessments. This assessment will be placed in the resident file. B) If a resident has insulin requirements to be given SQ, the RN will assess the resident ability to self-administer. If the resident is unable to self-administer SQ injections, the RN/LPN will perform this duty **or** the resident will be placed on home health services for the administration of insulin. C) In the event of a resident able to self-administer insulin but is unable to adequately see/verify the amount of insulin in the syringe, the RN/LPN will pre-fill the insulin dosing in the syringe and label for the resident to self-administer injection. These actions will be monitored by the facility RN on a monthly basis by nursing assessment review.	05/15/2012

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE: President — (X6) DATE: 6/8/12.

This POC accepted & agreed to changes between Billie Mayeux (Manager) and Tony Mabbs on 6/14/12.

6/14/12

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SALF	Continued From page 1 monthly on March, April, and May 2012 as having chosen to have a qualified staff member assist with administration of his/her medications. The review showed the resident had a physician's order for Novolog insulin to be administered subcutaneously (SQ) according to a sliding scale four times a day, after meals and at bedtime. Review of the medication administration records and corresponding insulin administration records for March, April, and May of 2012 showed the resident received insulin four times a day according to the sliding scale order. Review of the current staff list showed one registered nurse (RN), one licensed practical nurse (LPN), and nine CNAs. The following concerns were noted: a. Interview with resident #1 on 5/15/12 at 6:30 PM revealed s/he frequently received SQ insulin from CNAs on each of the four daily times her sliding scale was utilized. A sign on the wall observed in the resident's room stated CNAs were to stop administering insulin immediately. The sign was dated 5/15/12 (date of the survey). b. Interview with the manager on 5/15/12 at 6:45 PM confirmed the CNAs administered the resident's insulin daily. The manager confirmed all CNAs were taught to give insulin by the LPN. c. During an interview with the manager on 5/22/12 at 1:24 PM, she revealed the LPN taught the CNAs how to administer insulin; not in one education session, but individually. She also confirmed the RN called the facility on 5/15/12 and stated she was unaware the facility CNAs administered insulin; having found out when she received a letter from "authority" demanding that the practice of CNAs administering insulin cease immediately. At that time the RN told the manager to place a sign in the resident's room that instructed CNAs to stop administering insulin. According to The Wyoming Board of Nursing	SALF		

6/1/12

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SALF	Continued From page 2 rules and regulations Chapter 7 titled, "Certified Nursing Assistants", the following medication assistance is allowed by certified nursing assistants: Section 7. Basic Nursing Functions, Tasks, and Skills that may be delegated. (a) A certified nursing assistant, regardless of title or care setting shall be under the direction of a licensed nurse; (b) After appropriate client assessment and delegation by the supervising nurse, the nursing assistant shall utilize knowledge of clients's rights, legal and ethical concepts, communication skills, safety, and infection control while performing the following: (K) Assisting with the self-administration of medications includes the following: (III) The nursing assistant may perform the following: (1.) Reminding the client to take medication; (2.) Assisting with the removal of a cap or blister pack; (3.) Assisting with the removal of a medication from a container for a client with a disability which prevents independent performance of this act; (4.) Observing the client take the medication: (5.) Applying topical ointments to intact skin; (6.) Inserting dulcolax and glycerin suppositories rectally.	SALF	The facility will ensure that services provided by CNAs in the Assisted Living Facility are in accordance with the Wyoming State Board of Nursing rules and regulations. This will be accomplished by: A) The CNAs will be educated during staff meeting regarding the appropriate basic nursing functions, task, and skills that may be delegated by a licensed nurse. B) The facility manager will monitor compliance with delegated tasks by routinely assessing duties to ensure they meet the requirements. C) All staff will be instructed to report immediately any concerns relating to designated duties to the RN and owner of the facility. These actions will be monitored by the facility RN on a monthly basis by random interviews with CNAs to ensure compliance.	05/23/12 05/23/2012

6/11/12