

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 11/13/2013  
FORM APPROVED  
OMB NO. 0938-0391

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br>535029 | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING WY Dept of Health<br><br>NOV 25 2013<br>B. WING                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  | (X3) DATE SURVEY<br>COMPLETED<br><br>C<br>10/30/2013                                                                                                                |
| NAME OF PROVIDER OR SUPPLIER<br><br>CROOK CO MEDICAL SERVICE DISTRICT LONG TERM CARE |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br>713 OAK STREET<br>SUNDANCE WY 82729                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                     |
| (X4) ID<br>PREFIX<br>TAG                                                             | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | ID<br>PREFIX<br>TAG                                                 | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  | (X5)<br>COMPLETION<br>DATE                                                                                                                                          |
| F 241<br>SS=D                                                                        | <p>483.15(a) DIGNITY AND RESPECT OF INDIVIDUALITY</p> <p>The facility must promote care for residents in a manner and in an environment that maintains or enhances each resident's dignity and respect in full recognition of his or her individuality.</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Based on medical record review, observation and staff interview, the facility failed to ensure the Foley catheter bags were covered while the residents were in common areas of the facility for 2 of 3 sample residents (#1, #3). The findings were:</p> <p>1. Review of the 10/7/13 physician's orders showed resident #3 had diagnoses to include urine retention and the resident had a Foley catheter (tube inserted in the bladder for urine drainage). Observation on 10/30/13 at 9 AM showed the resident was transported down the hallway in his/her wheelchair with the Foley catheter bag attached to the bottom of the chair. The bag was uncovered exposing the resident's urine. During an interview with the Assistant Director of Nursing (ADON) on 10/30/13 at 10:10 AM, she acknowledged the drainage bag needed to be covered. Observation at 12:50 PM that same day revealed the resident was in the dining room and his/her drainage bag remained uncovered.</p> <p>2. Medical record review showed resident #1 had diagnoses to include urine retention and incontinence. Further, the resident had a Foley catheter. Observation on 10/30/13 at 9:10 AM showed the resident was transported from</p> | F 241                                                               | <p><b>F 241</b></p> <p>Resident #1 and #3's catheter bags were put in "bags" to cover them.</p> <p>All residents that have catheter bags will have them covered so as not to expose their urine, especially while they are in a commons area.</p> <p>Staff will be in-serviced on the importance of keeping all catheter bags covered at all times.</p> <p>Assistant Director of Nursing (ADON) will check all catheter bags on a weekly basis for one month to make sure that they are covered and then monthly for one year.</p> <p>ADON will report quarterly to QAPI for one year or until committee recommends completeness.</p> |  | <p>→ by the Designee 12-01-13</p> <p>→ using an auditing tool to ensure</p> <p>Any non-compliance noted will be immediately corrected and in-servicing provided</p> |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*Jan Van Beek*, Administrator

11-22-13

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See Instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

*Doc is approved with correction Amber Oakes notified 12/11/13 10:20 AM by State Surveyor*

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| NAME OF PROVIDER OR SUPPLIER<br><br>CROOK CO MEDICAL SERVICE DISTRICT LONG TERM CARE |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br>713 OAK STREET<br>SUNDANCE, WY 82729                                            |  |                                                      |
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| F 241                                                                                | Continued From page 1<br>outside his/her room, down the hallway to the<br>shower in a wheel chair. The resident's Foley<br>catheter bag was hung under the wheelchair and<br>was not covered exposing the urine that was in<br>the bag.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | F 241                                                               |                                                                                                                          |  |                                                      |
| F 441<br>SS=D                                                                        | 3. During an interview with the Director of Nursing<br>and ADON on 10/30/13 at 3:40 PM, they<br>acknowledged the Foley bags needed to be<br>covered.<br><br>483.65 INFECTION CONTROL, PREVENT<br>SPREAD, LINENS<br><br>The facility must establish and maintain an<br>Infection Control Program designed to provide a<br>safe, sanitary and comfortable environment and<br>to help prevent the development and transmission<br>of disease and infection.<br><br>(a) Infection Control Program<br>The facility must establish an Infection Control<br>Program under which it -<br>(1) Investigates, controls, and prevents infections<br>in the facility;<br>(2) Decides what procedures, such as isolation,<br>should be applied to an individual resident; and<br>(3) Maintains a record of incidents and corrective<br>actions related to infections.<br><br>(b) Preventing Spread of Infection<br>(1) When the Infection Control Program<br>determines that a resident needs isolation to<br>prevent the spread of infection, the facility must<br>isolate the resident.<br>(2) The facility must prohibit employees with a<br>communicable disease or infected skin lesions<br>from direct contact with residents or their food, if<br>direct contact will transmit the disease. | F 441                                                               |                                                                                                                          |  |                                                      |

*QVB*  
11-22-13

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| F 441                                                                                | <p>Continued From page 2</p> <p>(3) The facility must require staff to wash their hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens<br/>Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>This REQUIREMENT is not met as evidenced by:<br/>Based on medical record review, observation and staff interview, the facility failed to ensure staff followed acceptable infection control standards of practice in regard to the placement of Foley catheter bags for 2 of 3 sample residents (#3, #4) with catheter bags. The findings were:</p> <p>1. Review of the medical record for resident #4 showed s/he had urinary tract infections on 4/19/13, 6/30/13 and 9/26/13. Observation on 10/30/13 at 10 AM revealed the resident had a Foley catheter (tube inserted into the bladder to drain the urine). The Assistant Director of Nursing (ADON) transferred the resident to the bathroom and removed the drainage bag from his/her wheelchair and placed it on the floor. An interview with the ADON at that time acknowledged the bag should not be placed on the floor.</p> <p>2. Observation on 10/30/13 at 9 AM revealed resident #3 was transferred to his/her room in a wheelchair. The resident's Foley catheter bag was attached under the seat of the wheelchair, uncovered and dragging on the floor.</p> | F 441                                                               | <p><b>F 441</b></p> <p>Resident # 3 and #4's catheter bags were covered and not set on the floor.</p> <p>All residents with catheter bags will have their bags covered and not be allowed to lay or be dragging on the floor.</p> <p>Staff will be in-serviced on the importance of keeping catheter bags covered and not touching the floor.</p> <p>Assistant Director of Nursing (ADON) will monitor that all catheter bags are kept covered and not allowed to drag on the floor on a weekly basis for one month and then monthly thereafter.</p> <p>ADON will report to QAPI committee on a quarterly basis for one year or until the committee recommends completeness.</p> | <p>12/1/13<br/>KRM</p> <p>→ by the ADON<br/>Designee KRM</p> <p>→ using an auditing tool<br/>to ensure KRM</p> <p>Any non-compliance notes<br/>will be<br/>immediately<br/>corrected and<br/>in-servicing<br/>provided KRM</p> <p>QAP 11-22-13</p> |                                                      |

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| F 441                                                                                | Continued From page 3<br><br>3. Review of the infection control logs for September 2013 showed there was one documented urinary tract infection. Review of the October 2013 logs showed there had been six residents with urinary tract infections. An interview with the Director of Nursing (DON) on 10/30/13 at 2:10 PM stated she had not completed an analysis to determine possible causes of the increase in the infections.<br><br>4. During an interview with the ADON and DON on 10/30/13 at 3:40 PM, acknowledged the urine collection bags needed to be kept off the floor. | F 441                                                               |                                                                                                                          |                            |                                                      |

*QIPB*  
*11-22-13*