Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	WY0038	A. BUILDING: _____ B. WING _____	01/29/2015

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WYOMING RETIREMENT CENTER	890 US HWY 20 SOUTH BASIN, WY 82410

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation and staff interview, the facility failed to ensure water temperatures were 110 degrees Fahrenheit (F) or less for 2 of 2 nursing areas (north station, south station). The findings were: Observation on 1/29/15 from 8:20 AM through 9 AM showed the following sink water temperatures were above 110 degrees F: room #240 = 116 degrees F, room #241 = 114 degrees F, room #238 = 114 degrees F, room #217 = 116 degrees F, room #310 = 116 degrees F, room #308 = 118 degrees F, room #323 = 118 degrees F, room #325 = 116 degrees F, and room #328 = 114 degrees F. Interview with the maintenance director on 1/29/15 at 9:45 AM revealed he checked water temperatures in individual rooms once a month. However, he confirmed the water temperatures were not documented. At that time he validated the surveyor water temperatures with the facility laser thermometer. The maintenance director then stated the water mixing valve was difficult to regulate, and made the water either too hot or cold. He then proceeded to adjust the mixing valve to lower the resident water temperatures.	S2924	It is the policy of the Wyoming Retirement Center to ensure that resident lavatories do not exceed 110 degrees Fahrenheit. . Short Term Solution: The Environmental Services Manager or designee will monitor the water temperature every two (2) hours, seven (7) days per week, and this will be recorded on a daily log. Temperatures will be adjusted as needed. Fluctuating temperatures will be monitored and adjusted as needed to ensure temperatures do not exceed 110 degrees Fahrenheit. . Long Term Solution: The Wyoming Retirement Center is evaluating engineering of the building for installation of temper valves to ensure water temperatures consistently are within the acceptable temperature range. The contractor will start the week of March 2, 2015 with an anticipated completion date of May 1, 2015. . ~~The facility is requesting an extension for completion of the long term solution.~~ . Maintenance will continue to monitor water temperatures at a frequency determined by the Quality Assurance committee. QA will review data to ensure compliance.	~~08/2015~~ 3/15/15
S3001	Ch 11 Sec 11 (a)(i) Dietetic Services	S3001		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

Joe Coe — Administrator — 2-23-15

2/27/15 This POC accepted by/over John Kelly, Administrator, and Tom Madden, State Health Surveyor with agreed to changes.

2/27/15

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S3001	Continued From page 1 The facility shall provide dietetic services that meet the nutritional needs of residents according to the science of nutrition. The dietetic service shall operate with safe food handling practices from receipt through service in accordance with the most current edition of the FOOD CODE from the U.S. Department of Health and Human Services, Public Health Service, Food and Drug Administration. (a) Dietary Supervision. Overall supervisory responsibility for the dietetic service shall be assigned to a full-time qualified dietetic supervisor. (i) If the qualified supervisor is not a Registered Dietitian, she/he shall be a graduate of a dietetic technician program approved by the American Dietetic Association or a dietary managers' educational program approved by the Certifying Board of Dietary Managers. Training and experience in food service supervision and nutrition equivalent in content to the approved educational programs are acceptable. This State Rule and Regulation is not met as evidenced by: Based on staff interview and review of resume, the facility failed to ensure the dietary manager was qualified. The findings were: Interview with the dietary manager on 1/26/15 at 3:45 PM verified she was enrolled in a certification program, but was not a graduate of a dietary managers' educational program. She revealed she had food management experience and was scheduled to take the ServeSafe (a	S3001	It is the policy of the Wyoming Retirement Center to have a certified dietary manager. . The dietary manager is currently in the process of obtaining her certified dietary manager certificate. Until this coursework is completed the dietary manager will submit monthly reports to OHLS outlining the dietary managers completion of coursework. . The dietary manager is responsible for reporting progress to the QA committee for review. . Reporting will be complete as determined by the QA committee.	08/2015

2/24/15

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S3001	Continued From page 2 nationally recognized food safety program) test on 2/13/15.	S3001		

2/17/15