PRINTED: 07/13/2016
FORM APPROVED

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	WY0024	A. BUILDING: _____ B. WING _____	06/30/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
POWELL VALLEY CARE CENTER	777 AVENUE H POWELL, WY 82435

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation, resident and staff interview, and review of facility logs, the facility failed to ensure hot water temperatures in resident bathrooms and showers did not exceed 110 degrees Fahrenheit (F) in 4 of 4 resident areas (North unit, South unit, West unit, Dining Hall). The findings were: 1. Observation of the South unit on 6/28/16 showed the following: a. At 9:07 AM the temperature of the bathroom sink hot water in room 106 measured 130 degrees F. b. At 9:15 AM the temperature of the bathroom sink hot water in room 111 measured 132 degrees F. c. At 9:17 AM the temperature of the bathroom sink hot water in room 110 measured 130 degrees F. d. At 9:45 AM the temperature of the shower hot water in the South shower room measured 122 degrees F before dropping to 110.1 degrees F. 2. Observation of the West unit on 6/28/16 revealed the following: a. At 9:33 AM the temperature of the bathroom sink hot water in room 216 measured 120 degrees F.	S2924	S2924 The facility shall ensure hot water temperatures in resident bathrooms and showers do not exceed 110 degrees Fahrenheit A. Plumber's will install a mixing valve to correct the hot water issues noted on the North, South, West Units and Dining area. B. All residents, visitors, and staff members have the potential to be affected by failure to ensure hot water temperatures in bathrooms and showers do not exceed 110 degrees Fahrenheit. C. Education will be provided to all Plant Operations staff regarding the need to ensure hot water temperatures in bathrooms and showers do not exceed 110 degrees Fahrenheit and to take immediate corrective action to prevent risk or actual from burning if the temperature is beyond 110 degrees. The Facilities Management Director or designee will perform audits weekly to ensure the temperatures do not exceed 110 degrees Fahrenheit and maintain documentation of corrective action taken at the time a temperature exceeds 110 degrees Fahrenheit if applicable.	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Nicole Foster Melvin BSN RN, NHA — TITLE — (X6) DATE: 7/22/2016

STATE FORM 6899 MCOZ11 If continuation sheet 1 of 4

Accepted w/ POC 8/4/16 Spoke w/ Nicole, NHA on 8/5/16 @ 3:40pm

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S2924	Continued From page 1 b. At 9:35 AM the temperature of the bathroom sink hot water in room 217 measured 115 degrees F. 3. Observation of the North unit on 6/28/16 showed the following: a. At 9:34 AM the temperature of the bathroom sink hot water in room 413 measured 127 degrees F. 4. Observation of the Dining Hall on 6/30/16 showed the following: a. At 10:39 AM the hot water temperature at the sink in the public women's bathroom measured 129.7 degrees F. 5. Review of facility domestic hot water temperature logs showed the following: a. On 5/11/16 at 7:46 AM, the hot water temperature in "North Nourishment" measured 127.3 degrees F. b. On 5/11/16 at 7:51 AM, the hot water temperature in "West Dining" measured 132.2 degrees F. c. On 5/11/16 at 7:56 AM, the hot water temperature in "South Nourishment" measured 114.7 degrees F. d. On 5/18/16 at 1:42 PM, the hot water temperature in "303" measured 127.5 degrees F. e. On 5/18/16 at 1:46 PM, the hot water temperature in "eye wash room west" measured 121.8 degrees F. f. On 5/18/16 at 1:49 PM, the hot water temperature in "202" measured 124.0 degrees F. g. On 5/25/16 at 8:30 AM, the hot water temperature in "Room 208" measured 127.1 degrees F. h. On 6/1/16 at 8:40 AM, the hot water temperature in "204" measured 123.6 degrees F. i. On 6/1/16 at 8:45 AM, the hot water	S2924	D. The Facilities Management Director will aggregate monthly data and report results to the Administrator, Care Center Medical Director, and Quality Council quarterly. Quality Council will have the overall responsibility to ensure the facility is in compliance. Completion Date	08/26/2016 ~~8/14/16~~

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S2924	Continued From page 2 temperature in "Lunch room west" measured 124.1 degrees F. j. On 6/1/16 at 8:51 AM, the hot water temperature in "406" measured 120.4 degrees F. k. On 6/9/16 at 7:46 AM, the hot water temperature in "210" measured 115.3 degrees F. l. On 6/15/16 at 9 AM, the hot water temperature in "N. Nourishment" measured 141.1 degrees F. m. On 6/15/16 at 9:04 AM, the hot water temperature in "W. Tub Room" measured 136.4 degrees F. n. On 6/15/16 at 9:07 AM, the hot water temperature in "S. Nourishment" measured 133.8 degrees F. o. On 6/22/16 at 7:17 AM, the hot water temperature in "West Dining" measured 126 degrees F. p. On 6/29/16 at 9:10 AM, the hot water temperature in "South Nourishment" measured 126.6 degrees F. q. On 6/29/16 at 9:12 AM, the hot water temperature in "Dinning [sic]" measured 122.8 degrees F. r. On 6/29/16 at 9:15 AM, the hot water temperature in "North 500" measured 123.7 degrees F. 6. Interview with a group of 11 residents on 6/28/16 beginning at 10 AM revealed the hot water temperature in the facility fluctuated, with one resident stating s/he had been shocked while taking a shower because the water would get very hot suddenly. The resident further stated the water was "hot enough to burn you." 7. Interview with bath aide #(1) on 6/28/16 at 2:19 PM revealed the hot water temperature in the South shower room fluctuated greatly, and she tried to keep showers at a lower temperature so	S2924		

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S2924	Continued From page 3 as not to harm residents. 8. Interview with bath aide #(2) on 6/28/16 at 12:09 PM revealed the hot water in the North shower room fluctuated, and she could often feel on her own skin the water had gotten too hot. 9. Interview with the director of facilities management on 6/29/16 at 2:32 PM revealed the facility became aware the hot water temperatures were too high on 4/8/16 after an employee communicated a concern about the temperatures. Since that time, the facility had been moving through the process of soliciting bids and gaining Board approval for the plumbing work necessary to fix the problem. However, the facility had not put any interventions into place in the meantime to ensure resident safety, and the hot water temperatures had continued to be high. He was not aware Wyoming Statute required hot water temperatures in resident showers and bathrooms not exceed 110 degrees F. He further stated the facility had turned the heat down on the hot water the morning of 6/29/16, and had been able to reduce the hot water temperatures at end-use points.	S2924		