Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	WY0035	A. BUILDING: _____ B. WING _____	08/04/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WESTVIEW HEALTH CARE CENTER	1990 WEST LOUCKS STREET SHERIDAN, WY 82801

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	OPENING COMMENTS Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Nursing Care Facilities, Chapter 11, effective 06/26/2000 Rules and Regulations for Licensure of Nursing Care Facilities, Chapter 19, effective 06/26/2000	S 000	Preparation and execution of this response and plan of correction does not constitute an admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or executed solely because it is required by the provisions of the state and federal law. For the purposes of any allegation that the facility is not in substantial compliance with federal requirements of participation, this response and plan of correction constitutes the facility's allegation of compliance in accordance with the State Operations Manual	
S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation and staff interview, the facility failed to ensure hot water temperatures in resident bathrooms and facility shower rooms did not exceed 110 degrees Fahrenheit (F) in 2 of 3 hallways (South Fork, Pioneer) and 2 of 2 shower rooms (South Fork bath/shower room and Pioneer bath/shower room). The findings were: 1. Observation of the South Fork hall on 8/3/16 showed the following: a. At 10:30 AM the temperature of the bathroom sink hot water in room 105 measured 114.6 degrees F. b. At 10:35 AM the temperature of the bathroom sink hot water in room 112 measured 114.2 degrees F. c. At 10:38 AM the temperature of the	S2924	S2924 Physical Environment The building of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. Shower/bath resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. 1. Maintenance Director adjusted mixing valve on water heaters to ensure proper temperatures throughout the facility at the time of survey. 2. Maintenance Director will conduct weekly for three months audits of water heaters and will adjust mixing valves as needed to ensure proper water temperatures throughout the facility.	9-15-16

Wyoming Dept of Health, Aging Division, Healthcare Licensing and Surveys

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Tonya M

TITLE: Executive Director

(X6) DATE: 8-26-16

STATE FORM 6899 0BO511 If continuation sheet 1 of 2

RECEIVED
WY Dept of Health
AUG 29 2016
Healthcare Licensing and Surveys

Accepted on 9/1/16
by [illegible]

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S2924	Continued From page 1 bathroom sink hot water in room 103 measured 115 degrees F. d. At 10:40 AM the temperature of the bathroom sink hot water in room 101 measured 113.8 degrees F. 2. Observation of the Pioneer hall on 8/3/16 showed the following: a. At 10:45 AM the temperature of the bathroom sink hot water in room 215 measured 113.4 degrees F. 3. Observation of the South Fork bath/shower room on 8/3/16 showed the following: a. At 11:10 AM the temperature of the bath/shower room sink measured 112 degrees F. 4. Observation of the Pioneer bath/shower room on 8/3/16 showed the following: a. At 11:15 AM the temperature of the bath/shower room sink measured 113 degrees F. 5. Observation on 8/4/16 between 8:18 AM and 8:25 AM showed the maintenance director checked bathroom sink hot water temperatures in rooms 103, 105, and 112 and the temperatures remained above 110 degrees F. The lowest temperature at that time was 111.7 degrees F and the hottest temperature was 114.3 degrees F. 6. Interview with the maintenance director on 8/4/16 at 8:25 AM revealed the facility had recently changed mixing valves and the average water temperature identified by the facility was 112 degrees F. Further, it was confirmed that the temperatures should not be above 110 degrees F.	S2924	3. Results of these audits will be reviewed at the Performance Improvement meetings monthly for three months or until substantial compliance has been met.	