PRINTED: 10/06/2016
FORM APPROVED

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	WY0028	A. BUILDING: _____ B. WING _____	09/22/2016

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SHERIDAN MANOR	1851 BIG HORN AVE SHERIDAN, WY 82801

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation, staff interview, and review of facility logs, the facility failed to ensure hot water temperatures in resident bathrooms did not exceed 110 degrees Fahrenheit (F) in 2 of 4 resident areas (300 Hall, 400 Hall). The findings were: 1. Observation of the 300 Hall on 9/21/16 between 2:41 PM and 4:41 PM showed the following: a. The hot water temperature at the bathroom sink in room 303 measured 117.1 degrees F. b. The hot water temperature at the bathroom sink in room 311 measured 117.3 degrees F. 2. Observation of the 400 Hall on 9/21/16 between 2:41 PM and 4:41 PM showed the following: a. The hot water temperature at the bathroom sink in room 407 measured 116.1 degrees F. b. The hot water temperature at the bathroom sink in room 413 measured 113.4 degrees F. c. The hot water temperature at the bathroom sink in room 410 measured 116.9 degrees F. 3. Interview with the maintenance manager on 9/22/2016 at 9:18 AM revealed she was aware of the fluctuations in the hot water temperature of the building and stated rooms closer to the	S2924	S2924 Physical Environment The Building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 Fahrenheit. **Corrective Action:** New mixing valves were immediately installed to correct rooms 303, 311, 407, 410 and 413 for water not to exceed 110 Fahrenheit. **ID of Others:** An audit of all resident rooms was conducted Maintenance Director to ensure ~~insure~~ water does not to exceed 110 Fahrenheit. Any concerns that were identified have had a new mixing valve was installed.	11.2.16

Wyoming Dept of Health, Aging Division, Healthcare Licensing and Surveys
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE: Administrator — (X6) DATE: 10/6/16

STATE FORM Q11K11 If continuation sheet 1 of 3

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WY Dept of Health
OCT 18 2016
Healthcare Licensing and Surveys

POC accepted with the agreed upon changes. Spoke with Derek Holbrook and Sheila Vine 10/20/16 4:05 pm.
Jean Yanni DOC 11/2/16

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S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation, staff interview, and review of facility logs, the facility failed to ensure hot water temperatures in resident bathrooms did not exceed 110 degrees Fahrenheit (F) in 2 of 4 resident areas (300 Hall, 400 Hall). The findings were: 1. Observation of the 300 Hall on 9/21/16 between 2:41 PM and 4:41 PM showed the following: a. The hot water temperature at the bathroom sink in room 303 measured 117.1 degrees F. b. The hot water temperature at the bathroom sink in room 311 measured 117.3 degrees F. 2. Observation of the 400 Hall on 9/21/16 between 2:41 PM and 4:41 PM showed the following: a. The hot water temperature at the bathroom sink in room 407 measured 116.1 degrees F. b. The hot water temperature at the bathroom sink in room 413 measured 113.4 degrees F. c. The hot water temperature at the bathroom sink in room 410 measured 116.9 degrees F. 3. Interview with the maintenance manager on 9/22/2016 at 9:18 AM revealed she was aware of the fluctuations in the hot water temperature of the building and stated rooms closer to the	S2924	**Systemic Changes:** 11.2.16 The NHA/Designee will educate the Maintenance Director regarding that Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 Fahrenheit. The Maintenance Director /designee will complete a random weekly audit for 90 days in resident lavatories on all halls and shower rooms to ~~insure~~ ensure all Shower/bath and resident lavatories water temperatures do not exceed 110 Fahrenheit. **Monitoring** Results of the water temperature audits will be reported to the QAPI Committee monthly by the Maintenance Director or designee for tracking and trending. The QAPI Committee evaluate the trends identified and implement additional interventions as needed to ensure compliance monthly for 3 months and then reassess the need for continued monitoring based on compliance.	

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S2924	Continued From page 1 location of the boiler had hotter temperatures than in other parts of the building. She stated outside temperatures may have affected the water temperatures. Further, review of the temperature log dated 9/20/16 on the maintenance room computer showed hot water temperatures of 114 degrees F in the "South" hall and 111 degrees F in the 100 hall. Further, during review of temperature findings on 9/22/16, the maintenance manager spot checked hot water temperatures and found the following: a. The hot water temperature of the resident's sink in room 407 measured 114 degrees F. b. The hot water temperature of the resident's sink in room 410 measured 114.1 degrees F. c. The hot water temperature of the resident's sink in room 303 measured 117.1 degrees F.	S2924	**S3001 Dietetic Services** 11.2.16 If the qualified Dietary Supervisor is not a Registered Dietitian, then the Dietary Supervision shall be a full-time qualified dietetic supervisor. **Corrective Action:** The Dietary Supervisor is enrolled in a dietary manager's education program approved by the Certifying Board of Dietary Manager's, with expected completion date of 5/2017. He has a Registered Dietician as a predecessor. 5/31/2017 JG **ID of Others:** There is only 1 dietary manager employed at the facility. **Systemic Changes:** The Registered Dietician will monitor the Dietary Managers progress in completing the classes to become a Qualified Dietary Manager and report to the NHA every two weeks.	
S3001	Ch 11 Sec 11 (a)(i) Dietetic Services The facility shall provide dietetic services that meet the nutritional needs of residents according to the science of nutrition. The dietetic service shall operate with safe food handling practices from receipt through service in accordance with the most current edition of the FOOD CODE from the U.S. Department of Health and Human Services, Public Health Service, Food and Drug Administration. (a) Dietary Supervision. Overall supervisory responsibility for the dietetic service shall be assigned to a full-time qualified dietetic supervisor. (i) If the qualified supervisor is not a Registered Dietitian, she/he shall be a graduate of a dietetic technician program approved by the American Dietetic Association or a dietary	S3001		

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S3001	Continued From page 2 managers' educational program approved by the Certifying Board of Dietary Managers. Training and experience in food service supervision and nutrition equivalent in content to the approved educational programs are acceptable. This State Rule and Regulation is not met as evidenced by: Based on staff interview, the facility failed to ensure the supervisor of the dietary department was a certified dietary manager or the equivalent. The findings were: During an interview on 9/22/16 at 8:50 AM the dietary manager stated he was not a certified dietary manager. He stated he was currently enrolled in the course and was about 1/4 of the way through.	S3001	**Monitoring** The Registered Dietician or NHA will report to the QAPI Committee monthly for trending and tracking. The QAPI Committee will evaluate the effectiveness of the plan based on trends identified and implement additional interventions as needed to ensure compliance monthly until Dietary Manager Certification is attained.	11.2.16