

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: WY0021	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/19/2017
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NAME OF PROVIDER OR SUPPLIER THE LEGACY LIVING AND REHABILITATION C	STREET ADDRESS, CITY, STATE, ZIP CODE 1000 S DOUGLAS HWY GILLETTE, WY 82716
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	OPENING COMMENTS Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Nursing Care Facilities, Chapter 11, effective 06/26/2000 Rules and Regulations for Licensure of Nursing Care Facilities, Chapter 19, effective 06/26/2000 A licensure survey was conducted by Healthcare Licensing and Surveys from 10/16/17 to 10/19/17.	S 000		
S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation, staff interview, and review of water temperature logs, the facility failed to ensure hot water temperatures in resident showers did not exceed 110 degrees Fahrenheit (F) for 3 of 6 resident neighborhoods (Birch, Aspen, Spruce). The findings were: 1. Observation on 10/19/17 at 8:15 AM revealed the following hot water temperatures: a. The shower in resident room 2402 measured 116.1 degrees F. b. The shower in resident room 2304 measured 115.4 degrees F. c. The shower in resident room 2201 measured 118.8 degrees F.	S2924	Correction for cited residents/environment: Shower/bath and resident lavatories shall not be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. Temperatures will be adjusted to meet but not exceed the temperature of 110 degrees Fahrenheit in the following resident rooms: 2402, 2304, 2201, 1204, 1101, and 1106. Identification of other residents: All residents/staff have the potential to be affected by water temperatures above the indicated safe range of 110 degrees Fahrenheit.	12/3/17

Wyoming Dept of Health, Aging Division, Healthcare Licensing and Surveys
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Electronically Signed

TITLE

(X6) DATE

11/10/17

Healthcare Licensing and Surveys

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S2924	Continued From page 1 2. Observation on 10/19/17 at 8:50 AM revealed the following hot water temperatures: a. The shower in resident room 1204 measured 113.9 degrees F. b. The shower in resident room 1101 measured 121.3 degrees F. c. The shower in resident room 1106 measured 119.1 degrees F. 3. Interview with maintenance tech #1 on 10/19/17 at 9:19 AM revealed he randomly monitored hot water temperatures in resident sinks and showers, testing a different room 1-2 times weekly on different units. He revealed the hot water temperature goal for resident showers was between 105 and 115 degrees F. He further stated he was unaware of the requirement for water temperatures to not exceed 110 degrees F. 4. Review of the water temperature logs showed the instructions for testing water included "Test one random room to insure [sic]... Resident Shower is between 105-115 degrees." Further review showed shower temperature readings exceeded 110 degrees for 3 of 9 days reviewed.	S2924	Systematic changes and monitoring: 1. Plant operations or designee to conduct weekly temperature monitoring of all shower/bath and resident lavatories water temperature. 2. Plant Operations or designee to provide staff education related to water temperature policies. 3. Water temperature policy to be reviewed and revised as necessary. 4. Electronic log system revised to reflect range of acceptable water temperatures. Outcome: 1. Plant operations or designee will collect data from weekly audits with discrepancies investigated and resolved. Data will be aggregated on long term care dashboard and reported monthly at quality committee with action plans as appropriate.	