PRINTED: 12/01/2017
FORM APPROVED

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	WY0027	A. BUILDING: _____ B. WING _____	11/16/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SHEPHERD OF THE VALLEY HEALTHCARE CE	60 MAGNOLIA CASPER, WY 82604

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	OPENING COMMENTS Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Nursing Care Facilities, Chapter 11, effective 06/26/2000 Rules and Regulations for Licensure of Nursing Care Facilities, Chapter 19, effective 06/26/2000 A licensure survey was conducted by Healthcare Licensing and Surveys from 11/13/17 to 11/16/17.	S 000		
S2924	Ch 11 Sec 6 (a)(iv) Physical Environment (a) The building(s) of the Nursing Care Facility shall be constructed, arranged and maintained to ensure the health and welfare of all residents. (iv) Shower/bath and resident lavatories shall be set to provide water of a temperature not to exceed 110 degrees Fahrenheit. This State Rule and Regulation is not met as evidenced by: Based on observation and staff interview, the facility failed to ensure hot water temperatures in resident bathrooms and common areas did not exceed 110 degrees Fahrenheit (F) in 4 of 4 (Krampert, West, South, East) resident areas. The findings were: 1. Observation in the Krampert station on 11/15/17 between 3:35 PM and 4:06 PM showed the following: a. The hot water temperature of the resident's bathroom sink in room #221 measured 115.3 degrees F. b. The hot water temperature of the bathroom sink located in the physical therapy room, accessible to residents, measured 116.5 degrees	S2924	Physical Environment Corrective Action: The facility maintenance department adjusted the hot water temperatures in room 221, 42, 37, 39, 9, 23, 28, 121, 123, the sink in the physical therapy gym and the sink in physical therapy's bathroom. Others Potentially Affected: All facility residents have the potential to be affected by this practice. Systematic Changes: The facility maintenance department will be educated on the state and federal requirements regarding the temperatures of shower/bath and resident lavatories. An audit will be conducted on ten resident rooms and one common area lavatory per facility unit to ensure hot water temperatures are within federal and state guidelines. Any areas found not to be in compliance will be corrected.	12/29/17

Accepted c no changes. Mike Speidel, administrat
notified on 12/15/17 LL

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S2924	Continued From page 1 F. c. The hot water temperature of the sink located in the physical therapy room, accessible to residents, measured 115.5 degrees F. 2. Observation in the West station on 11/15/17 between 4:12 PM and 4:17 PM showed the following: a. The hot water temperature of the resident's bathroom sink in room #42 measured 113 degrees F. b. The hot water temperature of the resident's bathroom sink in room #37 measured 113.5 degrees F. c. The hot water temperature of the resident's bathroom sink in room #39 measured 114.2 degrees F. 3. Observation in the South station on 11/15/17 between 4:33 PM and 4:42 PM showed the following: a. The hot water temperature of the resident's bathroom sink in room #9 measured 113.1 degrees F. b. The hot water temperature of the resident's bathroom sink in room #23 measured 112.7 degrees F. c. The hot water temperature of the resident's bathroom sink in room #28 measured 113.2 degrees F. 4. Observation in the East station on 11/15/17 between 4:45 PM and 4:48 PM showed the following: a. The hot water temperature of the resident's bathroom sink in room #121 measured 117.3 degrees F. b. The hot water temperature of the resident's bathroom sink in room #123 measured 117.5 degrees F.	S2924	Monitoring: The facility maintenance director or designee will conduct an audit 5 times per week x 4 weeks, then once per week for three months on random sinks throughout the facility. Audit findings will be reported to the QAPI Committee for analysis and recommendations until the committee determines that compliance has been met and sustained.	

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S2924	Continued From page 2 5. Review of logbook documentation from August through November 2017 revealed temperatures were recorded as exceeding a temperature of 110 degrees F on the dates of 8/8/17, 8/15/17, 8/22/17, 8/30/17, 9/6/17, 9/11/17, 9/20/17, 9/26/17, 10/3/17, 10/11/17, 10/16/17, 10/23/17, 10/30/17, 11/6/17 and 11/13/17, with the highest recorded temperature of 118 degrees F. 6. Observation and interview with the maintenance director and administrator on 11/16/17 at 11:35 AM verified the water temperatures were above 110 degrees F. The maintenance director stated he was not aware of the regulation to maintain a temperature of not more than 110 degrees F.	S2924		