PRINTED: 11/27/2018
FORM APPROVED

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ALF007	A. BUILDING: _____ B. WING _____	C 11/20/2018

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
POINTE FRONTIER RETIREMENT COMMUNITY	1406 PRAIRIE AVENUE CHEYENNE, WY 82009

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Opening Comments Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Assisted Living Facilities, Chapter 12, effective 12/12/2007 Rules and Regulations for Licensure of Assisted Living Facilities, Chapter 4, effective 06/28/2001 A complaint investigation was conducted by Healthcare Licensing and Surveys on 11/20/18. The survey was prompted by complaint intake LIC-19-010.	S 000	*Responses to cited deficiencies do not constitute an admission or agreement by Provider of the truth of facts alleged or conclusions set forth in our Statement of Deficiencies. The Plan of Correction is prepared solely as a matter of compliance with Federal and State Law.* **S5028:** **Facility will ensure compliance by Posting Residents Rights as required by Ch 12 Sec 7 (c)(i). This will be accomplished by:**	12/09/18
S5028	Ch 12 Sec 7 (c)(i) Assisted Living Facility (ALF) Core Services (c) Resident Rights. The facility shall adopt and follow a written policy of resident rights. The policy shall be posted in a conspicuous place, and there shall be documentation in the resident's record that the resident read, or management explained, the policy. This policy shall not exclude, take precedence over, or in any way abrogate the legal and constitutional rights enjoyed by all adult citizens and shall include, but is not limited to the following: (i) Be treated with respect and dignity;	S5028	**A. With Respect to the Specific Requirement cited:** Resident Rights and our Grievances Policy have been posted on wall in our Assisted Living as required ~~(see attached photo)~~. Jean Yennie with agreement by James Oliven ED **B. With Respect to How Facility Will identify Potential Concerns and Take Corrective Action:** Maintenance Director has been instructed to coordinate and relocate removal of all required postings prior with the Executive Director. **C. With Respect to What Systemic Measures have been put in place to Address the Stated Concern:** All required posted requirements will be reviewed monthly by our Assisted Living Manager.	
	This State Rule and Regulation is not met as evidenced by: Based on observation, staff interview, and review of the policy and procedure, the facility failed to ensure the resident rights policy was posted. The census was 49. The findings were: Observation on 11/20/18 at 9:44 AM showed no posting of resident rights could be located			

Wyoming Dept of Health, Aging Division, Healthcare Licensing and Surveys

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: [signature] TITLE: Executive Director (X6) DATE: 10 Dec 2018

STATE FORM 6899 72NL11 If continuation sheet 1 of 2

This plan of correction was accepted with the agreed upon change on 12/10/18 at 1:54 pm. James Oliven was notified of the needed change at that time. Jean Yennie MT (ASCP)

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S5026	Continued From page 1 throughout the facility. Interview on 11/20/18 at 10:20 AM with the executive director (ED) verified the posting had been removed for a remodeling project "a few months ago" and had not been replaced. Review of the 12/9/13 policy and procedure titled "Resident Rights - Wyoming" showed the procedure included all residents being made aware of their rights, and posting a copy of the resident rights in a conspicuous place within the community.	S5026	**D. With Respect to How the Plan of Corrective Measures will be monitored:** Executive Director will monitor and ensure all federal & state postings are current to prevent reoccurrence.	