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SEP 22 2020
Healthcare Licensing and Surveys

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FORM APPROVED

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	ALF011	A. BUILDING _____ B. WING _____	02/11/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
COMPASSIONATE JOURNEY	624 TWIN RIDGE AVENUE EVANSTON, WY 82930

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Opening Comments Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Assisted Living Facilities, Chapter 12, effective 12/12/2007 Rules and Regulations for Licensure of Assisted Living Facilities, Chapter 4, effective 06/28/2001 An initial licensure survey was conducted by Healthcare Licensing and Surveys on 2/10/20 to 2/11/20. The following common abbreviations are used throughout this document: CNA- Certified Nurse Aide DCI- Division of Criminal Investigation DFS- Department of Family Services Less commonly used abbreviations will be annotated in each deficiency.	S 000	Residents in assisted living environments deserve to be free of fear of being abused or taken advantage of. In order to ensure that qualified staff are in place, Compassionate Journey will assure that potential employees have been correctly screened and licensed for their positions. The owner of Compassionate Journey will audit all existing employee files for completeness, including appropriate background checks, central registry checks, and licensing qualifications (when licenses are needed). Background and central registry checks will be processed through the Department of Health process. Licensing qualifications will be obtained through the Board of Nursing. All employees at Compassionate Journey have the potential to be affected by this deficiency and all personnel files will be audited to ensure that this information is available for all employees. System changes will also be implemented with regard to background checks and licensing verification. All new employees will be given the information and forms to complete upon hire. The owner of the facility will process the necessary payment and paperwork for each individual upon hire. The forms will be included in the new hire packet. The personnel file will include a checklist of items needed from each person for employment, and this information will be	
S5006	Ch 12 Sec 6 (c) Personnel and Staffing Requirements (c) Background checks. All staff of the assisted living facility shall successfully complete, at a minimum, a State of Wyoming Division of Criminal Investigation (DCI) fingerprint background check and a Department of Family Services Central Registry Screening before direct resident contact. This State Rule and Regulation is not met as evidenced by: Based on review of personnel files and staff interview, the facility failed to ensure a DCI background check and DFS central registry	S5006		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Joy Bell — TITLE: owner — (X6) DATE: 9/22/2020

9-28-20 10:35 POC is accepted. Spoke with the owner Joy Bell
9/28/20 - Allen Hyer

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S5010	Continued From page 2 (G) Documentation of tuberculin testing; (H) Orientation checklist; (I) I-9, (Employment Eligibility Verification); (J) W-4 (Employee's Withholding Allowance Certificate); (K) Licensure, Certification, or Credentials; (e.g., RN, LPN, CNA; and (L) Documentation of all completed background and Central Registry background check with no offenses. This State Rule and Regulation is not met as evidenced by: Based on review of personnel files and staff interview, the facility failed to ensure the personnel record contained evidence of a DCI background check, DFS central registry screen, and the licensure information for 1 of 4 employees reviewed (CNA #1). The findings were: 1. Review of the personnel file for CNA #1, hired 1/17/19, showed no evidence a DCI background check or DFS central registry screen was completed. In addition, there lacked documentation of her CNA licensure. 2. During an interview on 2/11/20 at 4 PM the owner confirmed there was no documentation related to the DCI background check, DFS central registry screen, or the CNA license. She stated the employee was hired before she took over the facility as owner.	S5010	Compassionate Journey will facilitate the hiring of new employees and the creation of the employee file. As this process is implemented, the requirements of the personnel file will be addressed at employee hire. The Central Registry information, the background check, and the licensing verification will be completed during the hiring process when all other employee paperwork is completed and submitted. All employees at Compassionate Journey have potential to be affected, and all employee files will be audited for the list of requirements for personnel and staffing. A checklist will be attached to each personnel file (all initially) upon hire to ensure that all documents are included in the employee file. The file will be reviewed by both the owner and facility at the 3 month employment interval to assure that all documents are housed in the file, and that all skills have been assessed and training taken place. Data will be tracked upon hire, at the 3 month interval, and annually upon review of all personnel files. The background check for the employee in question was submitted in March and returned with no issues. This correction will be in place by March 10, 2020.	

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S5006	Continued From page 1 screen was completed for 1 of 4 employees reviewed (CNA #1). The findings were: 1. Review of the personnel file for CNA #1, hired 1/17/19, showed no evidence a DCI background check or DFS central registry screen was completed. 2. During an interview on 2/11/20 at 4 PM the owner confirmed there was no documentation related to the DCI background check or DFS central registry screen. She stated the employee was hired before she took over the facility as owner.	S5006	verified upon receipt by both the owner and the facility manager. The personnel files for new employees will then be reviewed at a 3 month employment interval. This will be done to ensure that all training and skills checklists are completed. Anything that is deficient will be completed at that time. Data will be tracked by the owner and facility manager to ensure that all training, skills, and background requirements are completed. The data will include the time frame in which items are started and completed. All employee files will be audited annually to ensure compliance with possible new requirements for the facility. The background check for the employee in question was submitted in March, 2020 and returned with no issues. This will be completed by March 31, 2020. Residents in assisted living environments deserve to be free of fear of being abused or taken advantage of. In order to ensure that qualified staff are in place, Compassionate Journey will ensure that potential employees have been correctly screened and are licensed for their positions. In order to ensure ongoing compliance with this requirement, the owner of	
S5010	Ch 12 Sec 6(e)(ii)(A-L) Personnel And Staffing Requirements (e) Personnel Policies and Records. (ii) A record for the manager and each employee shall be maintained and contain at a minimum the following information: (A) Name, current address and telephone number; (B) Social Security Number; (C) Education; (D) Work experience, documentation of reference checks; (E) Date of employment (F) Position in the assisted living facility (job description);	S5010		

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S5074	Ch 12 Sec 7 (j)(iii)(A) Assisted Living Facility (ALF) Core Services (j) Food Service and Nutrition. (iii) Food service supervision: (A) Day to day responsibilities for food production and management of the dietary services shall be assigned to a person with nutrition and food service management experience equivalent to that of a Certified Dietary Manager. This State Rule and Regulation is not met as evidenced by: Based on staff interview, the facility failed to ensure the supervisor of dietary services had education and experience equivalent to a certified dietary manager (CDM). The findings were: During an interview on 2/10/20 at 5 PM the owner stated the employee who was designated as the dietary manager was not qualified as a CDM. She stated the employee was currently enrolled in a CDM course.	S5074	Compassionate Journey residents deserve to have well balanced, nutritionally rich meals served in the assisted living facility. Residents can sustain serious health issues if food is not well prepared and meeting dietary standards for each of them. All residents are affected by the dietary regimen in place in the facility. It is in the best interest of our residents and our greatest desire to provide a great dietary and food experience in the facility. Our facility currently does not have a Certified Dietary Manager. Cathy Frame is enrolled and currently participating in a Certified Dietary Manager class offered through North Dakota State University. Registered Dietician Suzanne Leland Lyn has been retained to assist her through the class, as well as review and sign off on our menus. Cathy will be completing the class by the end of the year, and will be a Certified Dietary Manager. Suzanne will be retained on a contractual basis to provide her expertise to our residents and staff. Correction will be in place 12/31/2020	