

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 07/29/2021
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 535040		(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 06/29/2021	
NAME OF PROVIDER OR SUPPLIER DOUGLAS CARE CENTER LLC				STREET ADDRESS, CITY, STATE, ZIP CODE 1108 BIRCH STREET DOUGLAS, WY 82633			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)			ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETION DATE
E 000	Initial Comments An Emergency Preparedness survey was conducted by Healthcare Licensing and Surveys on May 28, 2021.			E 000			
E 004 SS=F	Develop EP Plan, Review and Update Annually CFR(s): 483.73(a) \$403.748(a), \$416.54(a), \$418.113(a), \$441.184(a), \$460.84(a), \$482.15(a), \$483.73(a), \$483.475(a), \$484.102(a), \$485.68(a), \$485.625(a), \$485.727(a), \$485.920(a), \$486.360(a), \$491.12(a), \$494.62(a). The [facility] must comply with all applicable Federal, State and local emergency preparedness requirements. The [facility] must develop establish and maintain a comprehensive emergency preparedness program that meets the requirements of this section. The emergency preparedness program must include, but not be limited to, the following elements: (a) Emergency Plan. The [facility] must develop and maintain an emergency preparedness plan that must be [reviewed], and updated at least every 2 years. The plan must do all of the following: * [For hospitals at §482.15 and CAHs at §485.625(a):] Emergency Plan. The [hospital or CAH] must comply with all applicable Federal, State, and local emergency preparedness requirements. The [hospital or CAH] must develop and maintain a comprehensive emergency preparedness program that meets the requirements of this section, utilizing an all-hazards approach.			E 004			7/29/21

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

07/18/2021

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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E 004	Continued From page 1 * [For LTC Facilities at §483.73(a):] Emergency Plan. The LTC facility must develop and maintain an emergency preparedness plan that must be reviewed, and updated at least annually. * [For ESRD Facilities at §494.62(a):] Emergency Plan. The ESRD facility must develop and maintain an emergency preparedness plan that must be [evaluated], and updated at least every 2 years. . This REQUIREMENT is not met as evidenced by: Based on document review and staff interview the facility failed to review and update the emergency preparedness plan in accordance with §483.73(a). Failure to develop and maintain the emergency preparedness plan could result in the use of out of date information in an emergency. The deficiency affected the emergency preparedness plan. The findings were: Document review on 6/29/2021 at 3:55 PM revealed that the emergency preparedness plan was missing documentation to demonstrate that it was reviewed and updated on an annual basis. Interview with the facility administrator at the time of observation acknowledged the deficiency, and indicated she was unaware of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. .	E 004	1. The facility's safety committee has been educated on the required documentation that must be kept in the emergency preparedness plan and that it must be reviewed and updated on an annual basis. 2. An audit of the emergency preparedness plan will be conducted and updated. Annual review of the facility's plan will be conducted by the end of every July.		

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E 031 E 031 SS=D	Continued From page 2 Emergency Officials Contact Information CFR(s): 483.73(c)(2) §403.748(c)(2), §416.54(c)(2), §418.113(c)(2), §441.184(c)(2), §460.84(c)(2), §482.15(c)(2), §483.73(c)(2), §483.475(c)(2), §484.102(c)(2), §485.68(c)(2), §485.625(c)(2), §485.727(c)(2), §485.920(c)(2), §486.360(c)(2), §491.12(c)(2), §494.62(c)(2). [(c) The [facility] must develop and maintain an emergency preparedness communication plan that complies with Federal, State and local laws and must be reviewed and updated at least every 2 years [annually for LTC facilities]. The communication plan must include all of the following: (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) Other sources of assistance. *[For LTC Facilities at §483.73(c):] (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) The State Licensing and Certification Agency. (iii) The Office of the State Long-Term Care Ombudsman. (iv) Other sources of assistance. *[For ICF/IIDs at §483.475(c):] (2) Contact information for the following: (i) Federal, State, tribal, regional, and local emergency preparedness staff. (ii) Other sources of assistance. (iii) The State Licensing and Certification Agency.	E 031 E 031			7/29/21

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E 031	Continued From page 3 (iv) The State Protection and Advocacy Agency. This REQUIREMENT is not met as evidenced by: Based on document review and staff interview, the facility failed to develop and maintain emergency preparedness contact information in accordance with §483.73(c). Failure to develop and maintain emergency preparedness contact information could result in the omission of notification to the supervising agency in an emergency. The deficiency affected the contact list in the emergency preparedness plan. The findings were: Document review on 6/29/2021 at 4:00 PM revealed that the contact list in the emergency preparedness plan was missing contact information for: Federal, State, tribal, regional, and local emergency preparedness staff, the State Licensing and Certification Agency and the Office of the State Long-Term Care Ombudsman. Interview with the facility administrator at the time of observation acknowledged the deficiency, and indicated she was unaware of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency.	E 031	1. The facility's safety committee has been educated on the requirement to keep updated contact information in the emergency preparedness plan that includes federal, state, tribal, regional, and local emergency preparedness staff, the state licensing and certification agency, and the office of state long-term care ombudsman. 2. The safety committee will review contact numbers annually by the end of each July to ensure all contact information is current. 3. Audit of contact information will be done and brought to monthly QAPI until resolved.		
K 000	INITIAL COMMENTS A Life Safety Code survey was conducted by Healthcare Licensing and Surveys on June 29, 2021. Requirements for Long Term Care Facilities Section 42 CFR 483.70(a) except as otherwise	K 000			

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K 000	Continued From page 4 provided in the section, the facility must meet the applicable provisions of the 2012 Edition of the Life Safety Code, of the National Fire Protection Association. The facility was a fully sprinklered single story building with a basement of Type V (111) construction built in 1987 and 2010. The building was equipped with a supervised wet sprinkler system with a dry branch, and an addressable fire alarm system. The facility had a capacity of 60 certified Medicare and Medicaid beds with a census of 47 residents.	K 000			
K 211 SS=D	Means of Egress - General CFR(s): NFPA 101 Means of Egress - General Aisles, passageways, corridors, exit discharges, exit locations, and accesses are in accordance with Chapter 7, and the means of egress is continuously maintained free of all obstructions to full use in case of emergency, unless modified by 18/19.2.2 through 18/19.2.11. 18.2.1, 19.2.1, 7.1.10.1 This REQUIREMENT is not met as evidenced by: 1. Based on observation and staff interview, the facility failed to inspect fire doors in accordance with the 2010 NFPA 80, Standard for Fire Doors and Other Opening Protectives. Failure to inspect fire doors as required could delay egress from the building during an emergency resulting in injury or death. The deficiency affected all fire rated doors in the building. The findings were: Document review on 6/29/2021 at 3:45 PM revealed that the fire doors had not been	K 211	1. The facility's new maintenance employees will be educated on the requirement that all fire doors shall be inspected during a 12-month period and include rolling fire-rated doors. 2. The facility will have scheduled and completed a fire door inspection by 7/29/21. 3. A log of fire door inspections will be kept and updated with each inspection. 4. Audit of the fire door inspections will be		7/29/21

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K 211	Continued From page 5 inspected during the 12 month period prior to the survey. Doors at smoke barriers had been inspected in lieu of fire doors. Interview with the facility administrator at the time of observation acknowledged the missing documentation, and indicated awareness of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. REF: 2012 NFPA 101, Sections: 8.3.3.1 2010 NFPA 80, Section 5.2.1 CMS S&C 17-38-LSC 2. Based on observation and staff interview, the facility failed to inspect rolling fire-rated doors in accordance with the 2010 NFPA 80, Standard for Fire Doors and Other Opening Protectives. Failure to inspect rolling fire-rated doors as required could delay egress from the building during an emergency resulting in injury or death. The deficiency affected all rolling fire-rated doors in the building. The findings were: Document review on 6/29/2021 at 3:46 PM revealed that the rolling fire-rated doors had not been inspected during the 12 month period prior to the survey. Interview with the facility administrator at the time of observation acknowledged the missing documentation, and indicated unawareness of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency.	K 211	brought to monthly QAPI until resolved.		

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K 211	Continued From page 6 REF: 2012 NFPA 101, Sections: 8.3.3.1 2010 NFPA 80, Section 5.2.14.3	K 211			
K 222 SS=D	Egress Doors CFR(s): NFPA 101 Egress Doors Doors in a required means of egress shall not be equipped with a latch or a lock that requires the use of a tool or key from the egress side unless using one of the following special locking arrangements: CLINICAL NEEDS OR SECURITY THREAT LOCKING Where special locking arrangements for the clinical security needs of the patient are used, only one locking device shall be permitted on each door and provisions shall be made for the rapid removal of occupants by: remote control of locks; keying of all locks or keys carried by staff at all times; or other such reliable means available to the staff at all times. 18.2.2.2.5.1, 18.2.2.2.6, 19.2.2.2.5.1, 19.2.2.2.6 SPECIAL NEEDS LOCKING ARRANGEMENTS Where special locking arrangements for the safety needs of the patient are used, all of the Clinical or Security Locking requirements are being met. In addition, the locks must be electrical locks that fail safely so as to release upon loss of power to the device; the building is protected by a supervised automatic sprinkler system and the locked space is protected by a complete smoke detection system (or is constantly monitored at an attended location within the locked space); and both the sprinkler and detection systems are arranged to unlock the doors upon activation. 18.2.2.2.5.2, 19.2.2.2.5.2, TIA 12-4	K 222		7/29/21	

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K 222	Continued From page 7 DELAYED-EGRESS LOCKING ARRANGEMENTS Approved, listed delayed-egress locking systems installed in accordance with 7.2.1.6.1 shall be permitted on door assemblies serving low and ordinary hazard contents in buildings protected throughout by an approved, supervised automatic fire detection system or an approved, supervised automatic sprinkler system. 18.2.2.2.4, 19.2.2.2.4 ACCESS-CONTROLLED EGRESS LOCKING ARRANGEMENTS Access-Controlled Egress Door assemblies installed in accordance with 7.2.1.6.2 shall be permitted. 18.2.2.2.4, 19.2.2.2.4 ELEVATOR LOBBY EXIT ACCESS LOCKING ARRANGEMENTS Elevator lobby exit access door locking in accordance with 7.2.1.6.3 shall be permitted on door assemblies in buildings protected throughout by an approved, supervised automatic fire detection system and an approved, supervised automatic sprinkler system. 18.2.2.2.4, 19.2.2.2.4 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain egress doors in accordance with the 2012 NFPA 101, Life Safety Code. Failure to maintain egress doors as required could delay egress from the building during an emergency resulting in injury or death. The deficiency affected one (1) of numerous exits. The findings were: Observation on 6/29/2021 at 1:05 PM at the hall B exit revealed that the delayed egress failed to operate as designed. When tested the force	K 222	1. Maintenance department will be educated that all egress doors shall release with less than 35 lbs. of pressure applied. 2. All doors with delayed egress will be audited to ensure they operate as designed. 3. Audits will be brought to monthly QAPI until resolved.		

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K 222	Continued From page 8 applied to trigger the release process was measured to be in excess of 35 lbf. Interview with the facility administrator at the time of observation acknowledged the delayed egress failure, and indicated awareness of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. REF: 2012 NFPA 101, Sections: 19.2.2.2.4; 7.2.1.6.1.1 (3)	K 222			
K 321 SS=D	Hazardous Areas - Enclosure CFR(s): NFPA 101 Hazardous Areas - Enclosure Hazardous areas are protected by a fire barrier having 1-hour fire resistance rating (with 3/4 hour fire rated doors) or an automatic fire extinguishing system in accordance with 8.7.1 or 19.3.5.9. When the approved automatic fire extinguishing system option is used, the areas shall be separated from other spaces by smoke resisting partitions and doors in accordance with 8.4. Doors shall be self-closing or automatic-closing and permitted to have nonrated or field-applied protective plates that do not exceed 48 inches from the bottom of the door. Describe the floor and zone locations of hazardous areas that are deficient in REMARKS. 19.3.2.1, 19.3.5.9 Area Automatic Sprinkler Separation N/A a. Boiler and Fuel-Fired Heater Rooms b. Laundries (larger than 100 square feet)	K 321			7/29/21

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K 321	Continued From page 9 c. Repair, Maintenance, and Paint Shops d. Soiled Linen Rooms (exceeding 64 gallons) e. Trash Collection Rooms (exceeding 64 gallons) f. Combustible Storage Rooms/Spaces (over 50 square feet) g. Laboratories (if classified as Severe Hazard - see K322) This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to maintain hazardous areas in accordance with the 2012 NFPA, Life Safety Code. Failure to maintain hazardous areas as required could delay egress resulting in injury or death during an emergency. The deficiency affected one (1) of numerous rooms in the facility. The findings were: Observation on 6/29/2021 at 1:00 PM at the storage room at the end of hall B found a large storage area which was sprinkled, but the door was not self-closing. Interview with the facility administrator at the time of observation acknowledged the deficiency, and indicated unawareness of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. REF: 2012 NFPA 101: Section 19.3.2 .	K 321	1. Self-closing mechanism was added to storage room at end of B-hall on 7/6/21. 2. Maintenance department will be educated to ensure all storage room doors will have a self-closing mechanism. 3. Audit of all storage room doors will be conducted and brought to monthly QAPI until resolved.		
K 325 SS=D	Alcohol Based Hand Rub Dispenser (ABHR) CFR(s): NFPA 101 Alcohol Based Hand Rub Dispenser (ABHR) ABHRs are protected in accordance with 8.7.3.1,	K 325			7/29/21

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K 325	Continued From page 10 unless all conditions are met: * Corridor is at least 6 feet wide * Maximum individual dispenser capacity is 0.32 gallons (0.53 gallons in suites) of fluid and 18 ounces of Level 1 aerosols * Dispensers shall have a minimum of 4-foot horizontal spacing * Not more than an aggregate of 10 gallons of fluid or 135 ounces aerosol are used in a single smoke compartment outside a storage cabinet, excluding one individual dispenser per room * Storage in a single smoke compartment greater than 5 gallons complies with NFPA 30 * Dispensers are not installed within 1 inch of an ignition source * Dispensers over carpeted floors are in sprinklered smoke compartments * ABHR does not exceed 95 percent alcohol * Operation of the dispenser shall comply with Section 18.3.2.6(11) or 19.3.2.6(11) * ABHR is protected against inappropriate access 18.3.2.6, 19.3.2.6, 42 CFR Parts 403, 418, 460, 482, 483, and 485 This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to install Alcohol Based Hand Rub (ABHR) dispenser in accordance with the 2012 NFPA 101, Life Safety Code. Failure to properly install ABHR dispenser could result in injury or death in the event of a fire. The deficiency affected one (1) of numerous rooms in the facility. The findings were: Observation on 6/29/2021 at 1:35 PM in room 302 revealed a ABHR dispenser installed within (one) 1" of an ignition source. Interview with the facility administrator at the time	K 325	1. Maintenance department will be educated that all alcohol-based hand rub (ABHR) dispensers will not be installed within one inch of an ignition source. 2. An audit of all ABHR dispensers will be conducted and any ABHR dispensers that are within one inch of an ignition source will be moved. 3. Audits will be brought to monthly QAPI until resolved.		

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K 325	Continued From page 11 of observations acknowledged the deficiencies, and indicated they were unaware of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. REF: 2012 NFPA 101, Sections: 19.3.2.6(8)(a) .	K 325			
K 351 SS=D	Sprinkler System - Installation CFR(s): NFPA 101 Spinkler System - Installation 2012 EXISTING Nursing homes, and hospitals where required by construction type, are protected throughout by an approved automatic sprinkler system in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems. In Type I and II construction, alternative protection measures are permitted to be substituted for sprinkler protection in specific areas where state or local regulations prohibit sprinklers. In hospitals, sprinklers are not required in clothes closets of patient sleeping rooms where the area of the closet does not exceed 6 square feet and sprinkler coverage covers the closet footprint as required by NFPA 13, Standard for Installation of Sprinkler Systems. 19.3.5.1, 19.3.5.2, 19.3.5.3, 19.3.5.4, 19.3.5.5, 19.4.2, 19.3.5.10, 9.7, 9.7.1.1(1) This REQUIREMENT is not met as evidenced by: Based on observation and staff interview, the facility failed to to maintain the fire sprinkler system in accordance with the 2010 NFPA 13, Standard for the Installation of Sprinklers. Failure to properly maintain the fire sprinkler system	K 351			7/29/21
			1. Maintenance will maintain all fire sprinkler heads with an escutcheon will be flush with the ceiling. 2. An audit will be done to ensure all escutcheons are being used to cover the		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 535040	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 B. WING _____		(X3) DATE SURVEY COMPLETED 06/29/2021
NAME OF PROVIDER OR SUPPLIER DOUGLAS CARE CENTER LLC			STREET ADDRESS, CITY, STATE, ZIP CODE 1108 BIRCH STREET DOUGLAS, WY 82633		
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K 351	Continued From page 12 could result in injury or death in the event of a fire. The deficiency affected one (1) of numerous sprinkler heads throughout the facility. The findings were: Observation on 6/29/2021 at 1:32 PM in the secure unit bathroom revealed a fire sprinkler head with an escutcheon that was not flush to the ceiling, exposing the annular space above. Escutcheons shall be used to cover the annular space around the sprinkler head. Interview with the facility administrator at the time of observations acknowledged the deficiencies, and indicated awareness of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. REF: 2010 NFPA 13, Sections: 6.2.7.1	K 351	annular space around the sprinkler heads. 3. Audit will be brought to monthly QAPI meetings until resolved.		
K 918 SS=D	Electrical Systems - Essential Electric Syste CFR(s): NFPA 101 Electrical Systems - Essential Electric System Maintenance and Testing The generator or other alternate power source and associated equipment is capable of supplying service within 10 seconds. If the 10-second criterion is not met during the monthly test, a process shall be provided to annually confirm this capability for the life safety and critical branches. Maintenance and testing of the generator and transfer switches are performed in accordance with NFPA 110. Generator sets are inspected weekly, exercised under load 30 minutes 12 times a year in 20-40 day intervals, and exercised once every 36	K 918			7/29/21

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K 918	Continued From page 13 months for 4 continuous hours. Scheduled test under load conditions include a complete simulated cold start and automatic or manual transfer of all EES loads, and are conducted by competent personnel. Maintenance and testing of stored energy power sources (Type 3 EES) are in accordance with NFPA 111. Main and feeder circuit breakers are inspected annually, and a program for periodically exercising the components is established according to manufacturer requirements. Written records of maintenance and testing are maintained and readily available. EES electrical panels and circuits are marked, readily identifiable, and separate from normal power circuits. Minimizing the possibility of damage of the emergency power source is a design consideration for new installations. 6.4.4, 6.5.4, 6.6.4 (NFPA 99), NFPA 110, NFPA 111, 700.10 (NFPA 70) This REQUIREMENT is not met as evidenced by: Based on document review and staff interview the facility failed to test the generator battery in accordance with NFPA 110, Standard for Emergency and Standby Power Systems. Failure to test and maintain the generator battery could result in the generator not functioning in an emergency. The deficiency affected the generator battery. The findings were: Document review on 6/29/2021 at 3:30 PM revealed that the monthly battery check was last completed in November of 2020. Interview with the facility administrator at the time of observation acknowledged the deficiency, and	K 918	1. Maintenance department will be educated on the requirement that the facility's generator battery will be checked monthly and a log kept with results of each check. 2. Audit of the checks will be done and brought to monthly QAPI meetings until resolved.		

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K 918	Continued From page 14 indicated she was unaware of the requirement. Interview with the facility administrator at the time of exit acknowledged the deficiency. REF: 2010 NFPA 110, Sections: 8.3.7.1	K 918			