

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: WY0038	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/06/2021
NAME OF PROVIDER OR SUPPLIER WYOMING RETIREMENT CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 890 US HWY 20 SOUTH BASIN, WY 82410		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	OPENING COMMENTS Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Nursing Care Facilities, Chapter 11, effective 07/01/2020 Rules and Regulations for Licensure of Nursing Care Facilities, Chapter 19, effective 06/26/2000 A licensure survey was conducted by Healthcare Licensing and Surveys from 5/3/21 to 5/6/21.	S 000		
S2957	Ch 11 Sec 11 (a)(i) Dietetic Services (a) The facility shall provide dietetic services that meet the nutritional needs of residents according to the science of nutrition. The dietetic service shall operate with safe food handling practices from receipt through services in accordance with the most current edition of the FOOD CODE from the U.S. Department of Health and Human Services, Public Health Service, Food and Drug Administration. (i) Dietary Supervision. Overall supervisory responsibility for the dietetic service shall be assigned to a full-time qualified dietetic supervisor. (A) If the qualified supervisor is not a Registered Dietitian, she/he shall be a graduate of a dietetic technician program approved by the American Dietetic Association or a dietary managers' educational program approved by the Certifying Board for Dietary Managers. Training and experience in food service supervision and nutrition equivalent in content to the approved educational programs are acceptable. (B) Visits of the consultant dietitian shall	S2957		6/25/21

Wyoming Dept of Health, Aging Division, Healthcare Licensing and Surveys
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

05/25/21

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S2957	Continued From page 1 be scheduled to assure that the professional dietetic service needs of the facility are met. These visits shall be: (I) For at least eight (8) hours every other week, so that adequate time is allowed for observation of more than one (1) meal per visit; or, (II) For at least four (4) hours every week so that adequate time is allowed to observe the preparation and serving of food at meal time. The weekly visits shall be scheduled to allow for observation of different meals. (C) Reports of the consultant dietitian shall be made verbally and in writing to the Administrator or his/her designee. The reports shall be kept on file with notations made of actions taken by the facility. The report shall include dates, length of time on-site, functions performed and recommendations. (D) The consultant or staff dietitian shall develop written plans and conduct or supervise inservice programs for dietary personnel on a monthly basis. (E) The consultant or staff dietitian shall participate in the development of policies and procedures, as well as the development or approval of all menus. (F) The consultant dietitian is to provide assistance and advice, as needed, regarding the dietary department budget. (G) The consultant or staff dietitian shall maintain interdisciplinary communication and act	S2957		

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S2957	Continued From page 2 as the dietetic service's chief liaison to the medical and nursing staffs. (H) The dietetic supervisor shall be responsible for department orientation, training, scheduling, and work assignments for all dietetic service personnel. (I) The dietetic supervisor shall be responsible for menu planning, ordering or recommending the purchase of supplies, monitoring the department budget, controlling costs, maintaining associated records, etc. (J) The dietetic supervisor shall be responsible for the development of policies and procedures. These policies shall be maintained in a manual and reviewed at least annually. Reviews and revisions shall be dated and signed by the supervisor and the consultant or staff dietitian. (K) If the dietetic supervisor also has responsibility for cooking, adequate time shall be allowed for supervisory management. This State Rule and Regulation is not met as evidenced by: Based on staff interview and review of enrollment information, the facility failed to ensure qualifications were met for the dietary manager. The census was 69. The findings were: Interview with the dietary manager on 5/3/21 at 3:52 PM revealed she did not have a food service manager certification; however, was enrolled in the University of North Dakota (UND) Nutrition	S2957	1. No residents were identified as being affected. 2. All residents have the potential to be affected. Reviews of weight committee notes revealed no residents with weight loss related to the DM not being certified. 3. On 6/2/21, the Dietary Manager was enrolled in a different course through the International Food Service Executives	

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S2957	Continued From page 3 and Food Service Professional Training Program. Review of the enrollment information showed an expected completion date of 11/25/21. Interview on 5/5/21 at 11:40 AM with the dietary manager further revealed another member of the kitchen staff (cook #1) had completed the course, but was not in an active manager role.	S2957	Association that allows her to complete courses and get her CDM certification more timely than her current course through UND with a target date of on or before 6/25/21. 4. The Administrator and/or designee will monitor the DM's progress to ensure she receives her CDM certification by the target date. 5. The Administrator and/or designee will report the DM's progress to the QAPI Committee weekly until certification is obtained. The QAPI Committee will evaluate progress to determine if the current plan of correction is effective or if additional interventions are needed and will revise the plan as necessary to ensure compliance.	