

Healthcare Licensing and Surveys

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ALF010	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 04/12/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

WILLOW CREEK HOMES OF EVANSTON

1949 WEST UINTA STREET
EVANSTON, WY 82930

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{S 000}	OPENING COMMENTS Rules and Regulations utilized for this survey are: Rules and Regulations for Program Administration of Assisted Living Facilities, Chapter 12, effective 08/24/2020. Rules and Regulations for Licensure of Assisted Living Facilities, Chapter 4, effective 08/28/2001. A revisit survey was conducted on 4/11/23 through 4/12/23 for all previous deficiencies cited on 6/20/22 (and originally cited on 3/9/22).	{S 000}		
{S5027}	Ch 12 Sec 7 (j)(iii) Assisted Living Facility (ALF) Core Services (j) (iii) Food service supervision: (A) Day to day responsibilities for food production and management of the dietary services shall be assigned to a person with nutrition and food service management experience equivalent to that of a Certified Dietary Manager. Based on review of the State Form (Statement of Deficiencies), staff interview, and review of qualification for the Certifying Board for Dietary Managers, the facility failed to ensure day to day responsibilities for dietary services were assigned to a person with nutrition and food service management experience equivalent to that of a Certified Dietary Manager (CDM). The findings were: 1. Review of the State Form (Statement of Deficiencies) from the 3/9/22 survey, and the	{S5027}		

Wyoming Dept of Health, Aging Division, Healthcare Licensing and Surveys
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

STATE FORM

Emi Smith
08E013

President

5/4/23

If continuation sheet 1 of 4

8/25/23 8:43AM POC accepted. Talked w Erick
[Signature]

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(S5027)	Continued From page 1 6/20/22 follow-up survey showed the facility was cited for failure to assign the day to day responsibilities for food production and management of dietary services to a staff person who had the education and/or experience equivalent to a CDM. 2. Interview on 4/11/23 at 12:10 PM with the facility manager revealed the staff person in charge of dietary services was certified nurse aide (CNA) #1. When asked to provide documentation of her education and experience to show it was equivalent to a CDM, he replied "...She is a mom and raised kids." He did not provide documentation to show CNA #1 had education and/or experience equivalent to a CDM. 3. Interview on 4/11/23 at 12:11 PM with CNA #1 revealed she had an associate's degree in general science and worked as a CNA at the facility from 2011 to 2017, and then again since 2021. She stated she had also worked as a CNA in a long-term care facility. She stated she had not had any dietary manager-related courses, but she learned some things from the dietitian who used to come to the facility when she worked there from 2011 to 2017. 4. Review of the website for the Certifying Board for Dietary Manager's (CBDM) (https://www.cbdmonline.org/get-certified/eligibility , accessed 4/24/23) showed individuals were eligible to take the certifying exam for a dietary manager if they met one of the following pathways [education and experience]: a. Pathway I: for graduates of an ANFP-approved foodservice manager training program. Candidate must submit a certificate of course completion and their name must appear	(S5027)		

Enc 5/4/23

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{S5027}	Continued From page 2 on the official graduate list that is sent to ANFP by the college/school. b. Pathway II: for graduates of a two-year, four-year or greater, college degree in foodservice management, nutrition, culinary arts, or hotel-restaurant management. Candidates must submit a copy of their transcript with exam application. Transcript requirements must include a minimum of one course in nutrition and two courses in foodservice management. c. Pathway III(a): for graduates of a comprehensive, minimum 90-hour, foodservice course curriculum, who also have two years of full-time non-commercial foodservice management work experience. Candidates must submit a copy of their transcript and employment verification with exam application. Transcript requirements must include a minimum of one course in nutrition and two courses in foodservice management. d. Pathway III(b): for graduates of the classroom and online instructional portion of an ANFP-approved foodservice manager training program, who also have two years of full-time non-commercial foodservice management work experience. Candidates must submit a copy of a certificate of course completion, their name must appear on the official graduate listing that is sent to ANFP by the college/school and they must submit employment verification with exam application. e. Pathway IV: for current and former members of the U.S. military who have graduated from a military dietary manager, foodservice manager or culinary arts training program that is a minimum of 90 hours of foodservice management training. Candidates must submit their Joint Services Transcript (JST) as documentation of military training. Two courses in foodservice management and one in nutrition is	{S5027}		

Eur 5/4/23

Healthcare Licensing and Surveys

PRINTED: 04/26/2023
FORM APPROVED

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WILLOW CREEK HOMES OF EVANSTON

1849 WEST UINTA STREET
EVANSTON, WY 82930

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{S5027}	Continued From page 3 required. Two years of noncommercial foodservice management experience is required as verified on the JST or the Employer Verification Form. f. Pathway V: for graduates with an alternate two-year, four-year or higher degree. Candidates must have a minimum of five years of full-time non-commercial foodservice management work experience. Candidates must submit a copy of their transcript and employment verification with exam application. Transcript requirements must include a minimum of one course in nutrition and two courses in foodservice management.	{S5027}		

for 5/4/22



Evanston

Survey Date: April 12th, 2023

Corporate office Submission of this response and Plan of Correction is NOT a legal admission that a deficiency exists or, that this Statement of Deficiencies was correctly cited, and is also NOT to be construed as an admission against interest by Willow Creek Community, or any employees, agents, or other individuals who drafted or may be discussed in the response or Plan of Correction. In addition, preparation and submission of this Plan of Correction does NOT constitute an admission or agreement of any kind by Willow Creek Communities of the truth of any facts alleged or the correctness of any conclusions set forth in this allegation by the survey agency.

Prefix Tag

SS027 Ch 12 Sec 7 (j) (iii) Assisted Living Facility (ALF) Core Services

1. Willow Creek of Evanston facility will utilize menus from our extensive 15-month, Dietician produced menu or other resourced material with printable dietary information.
2. Corporate Officer will designate one or more staff members that are able to "Oversee the day-to-day responsibilities for food production and management of the dietary services" provided in our Dietician produced menus.
3. Willow Creek contracted RN will document that all current residents have normal dietary requirements and don't have any special dietary requirements and are able to consume all menu items on our Dietician made or other sourced menus.
4. Designated staff will take an accredited national Certified Dietary Manager practice test, tangibly demonstrating they possess knowledge a CDM would possess prior to & for taking the national CDM exam.
5. Corporate Officer will have the designated staff document their additional experience working in facilities that meet the description for an approved facility adding to their experience that meets the "experience equivalent to that of a CDM."
6. Corporate will purchase a Credentialing Exam Study Guide and Flash Cards by an accredited ANFP program followed by their online test demonstrating knowledge of materials covered for a CDM exam. We will additionally follow and refer to our Policy for Food Service Supervision.
7. Management will discuss trainings for staff to certify other employees through testing & direct work experience at qualified facilities and other related topics in our upcoming QA meeting and monitor for 1 month.
8. Corporate officer and Assistant Manager will monitor the planning, preparation & associated food service responsibilities for 1 month, then quarterly for 1 year.
9. Date of updated compliance 8/31/2023


Eric McMillan, President

8/24/23
Date