



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

July 8, 2024

Licensee

Morning Glory Homes Incorporate

4328 Williston Road

Minnetonka, MN 55345

RE: Project Number(s) SL31881015

Dear Licensee:

The Minnesota Department of Health (MDH) completed a survey on June 11, 2024, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the survey, MDH noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

MDH concludes the licensee is in substantial compliance. State law requires the facility must take action to correct the state correction orders and document the actions taken to comply in the facility's records. The Department reserves the right to return to the facility at any time should the Department receive a complaint or deem it necessary to ensure the health, safety, and welfare of residents in your care.

STATE CORRECTION ORDERS

The enclosed State Form documents the state correction orders. MDH documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

In accordance with Minn. Stat. § 144G.31 Subd. 4, MDH may assess fines based on the level and scope of the violations; **however, no immediate fines are assessed for this survey of your facility.**

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document actions taken to comply with the correction orders within the time period outlined on the state form; however, plans of correction are not required to be submitted for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the

resident(s)/employee(s) identified in the correction order.

- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order(s) issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by MDH within 15 calendar days of the correction order receipt date.

To submit a reconsideration request, please visit:

<https://forms.web.health.state.mn.us/form/HRDAppealsForm>

The MDH Health Regulation Division (HRD) values your feedback about your experience during the survey and/or investigation process. Please fill out this anonymous provider feedback questionnaire at your convenience at this link: **<https://forms.office.com/g/Bm5uQEPhVa>**. Your input is important to us and will enable MDH to improve its processes and communication with providers. If you have any questions regarding the questionnaire, please contact Susan Winkelmann at susan.winkelmann@state.mn.us or call 651-201-5952.

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in the letter and state form with your organization's Governing Body.

If you have any questions, please contact me.

Sincerely,



Jess Schoenecker, Supervisor

State Evaluation Team

Email: Jess.Schoenecker@state.mn.us

Telephone: 651-201-3789 Fax: 1-866-890-9290

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Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 31881	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/11/2024
NAME OF PROVIDER OR SUPPLIER MORNING GLORY HOMES INCORPORATE			STREET ADDRESS, CITY, STATE, ZIP CODE 4328 WILLISTON ROAD MINNETONKA, MN 55345		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
0 000	Initial Comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL31881015-0 On June 10, 2024, through June 11, 2024, the Minnesota Department of Health conducted an initial survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 4 residents; 4 receiving services under the provider's Assisted Living license.	0 000	Minnesota Department of Health is documenting the State Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators ' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.		
0 470 SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for	0 470			

Minnesota Department of Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 470	Continued From page 1 determining its staffing level that: (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be: (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to develop and implement a staffing plan to always ensure sufficient staffing to meet the scheduled and reasonably foreseeable unscheduled needs of the residents. This had the potential to affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or	0 470			

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0 470	Continued From page 2 safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On June 11, 2024, at approximately 1:30 p.m., licensed assisted living director (LALD)-A and registered nurse (RN)-B stated the licensee did not have a staffing plan that was evaluated twice yearly, and they were unaware of the requirement. The licensee's 4.06 Staffing and Scheduling policy dated August 1, 2021, indicated the clinical nurse supervisor would develop and implement a written staffing plan that provides an adequate number of qualified direct-care staff to meet the resident's needs 24-hours a day, seven days a week. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 470			
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and	0 480			

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0 480	Continued From page 3 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: Please refer to the document titled, Food and Beverage Establishment Inspection Report (FBEIR) dated June 10, 2024, for the specific Minnesota Food Code violations. The Inspection Report was provided to the licensee within 24 hours of the inspection. TIME PERIOD FOR CORRECTION: Please refer to the FBEIR for any compliance dates.	0 480			
0 580 SS=F	144G.42 Subd. 2 Quality management The facility shall engage in quality management appropriate to the size of the facility and relevant to the type of services provided. "Quality management activity" means evaluating the quality of care by periodically reviewing resident services, complaints made, and other issues that have occurred and determining whether changes in services, staffing, or other procedures need to be made in order to ensure safe and competent	0 580			

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0 580	Continued From page 4 services to residents. Documentation about quality management activity must be available for two years. Information about quality management must be available to the commissioner at the time of the survey, investigation, or renewal. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to implement and maintain a quality management program (QMP) appropriate to the size of the facility and relevant to the type of services provided. This had the potential to affect all current residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: On June 10, 2024, at approximately 11:00 a.m., during the entrance conference, licensed assisted living director (LALD)-A stated the licensee has a QMP that is constant and informal. LALD-A stated, "we are doing it but not documenting it." On June 11, 2024, at 1:15 p.m., registered nurse (RN)-B provided a Quality Management Project policy to surveyor and stated there was no additional documentation. The licensee's 2.31 Quality Management Project policy dated August 1, 2021, indicated the licensee would have at least one documented	0 580			

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0 580	Continued From page 5 quality management project in place at all times and would retain records of each project for at least two years. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 580			
0 650 SS=D	144G.42 Subd. 8 Employee records (a) The facility must maintain current records of each paid employee, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. This MN Requirement is not met as evidenced by: Based on observation, interview, and record	0 650			

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0 650	Continued From page 6 review, the licensee failed to ensure the employee record contained the required content for one of two employees (unlicensed personnel (ULP)-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: ULP-E was hired on June 3, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021. ULP-E's employee file contained a blank performance review form. ULP-E's employee file lacked completed annual performance reviews for 2022 and 2023. On June 11, 2024, at approximately 9:30 a.m., licensed assisted living director (LALD)-A stated the file lacked performance reviews and stated they must have been filed in another folder. The licensee's 4.05 Employee Records policy dated August 1, 2021, indicated the employee records would include documentation of annual performance reviews that identified areas of improvement needed and training needs. No further information was provided.	0 650			

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0 650	Continued From page 7	0 650			
	TIME PERIOD FOR CORRECTION: Twenty-One (21) days				
0 660 SS=F	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to establish and maintain a tuberculosis (TB) prevention program based on the most current guidelines issued by the Centers for Disease Control and Prevention (CDC) which included baseline testing for two of two employees (unlicensed personnel (ULP)-D, ULP-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and	0 660			

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0 660	Continued From page 8 was issued at an a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: The licensee's facility TB risk assessment dated October 4, 2023, indicated the facility was a medium risk setting for TB transmission. ULP-D ULP-D was hired November 12, 2023, and began providing assisted living services. ULP-D's employee record included an undated and unsigned negative TB history and screen and a negative QuantiFERON Gold-TB blood test dated November 13, 2019. ULP-D's TB blood test had been completed greater than 90 days prior to hire date. ULP-E ULP-E was hired on June 3, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021. ULP-E's employee record included a blank TB history and symptom screening form and a negative QuantiFERON Gold-TB test dated October 21, 2021. ULP-E's TB blood test had been completed greater than 90 days after hire date. On June 11, 2024, at approximately 10:55 a.m., licensed assisted living director (LALD)-A and registered nurse (RN)-B stated they were	0 660			

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0 660	Continued From page 9 unaware TB results needed to be completed less than 90 days prior to employment. RN-B stated they were unaware the TB screening and history information was incomplete. The Minnesota Department of Health (MDH) guidelines Regulations for Tuberculosis Control in Minnesota Health Care Settings dated July 2013, and based on CDC guidelines, indicated "an employee may begin working with patients (residents) after a negative TB history and symptom screen (no symptoms of active TB disease) and a negative IGRA (serum blood test) or TST (first step) dated within 90 days before hire. The second TST may be performed after the HCW (health care worker) starts working with patients. Baseline TB screening should be documented in the employee's record." The licensee's 8.16 Tuberculosis Screening policy, dated August 1, 2021, indicated [licensee] would maintain a comprehensive tuberculosis infection control program according to the most current TB infection control guidelines issued by the CDC. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies	0 680			

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0 680	Continued From page 10 temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to have a written emergency preparedness plan (EPP) with all the required content. This had the potential to affect all staff, visitors, and residents receiving services under the license. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents).	0 680			

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0 680	Continued From page 11 The findings include: On June 11, 2024, at approximately 10:00 a.m., licensed assisted living director (LALD)-A provided surveyor with the licensee's Emergency Response, Reporting and Review policy reviewed May 18, 2021. LALD-A stated the policy was the Emergency Preparedness Plan. The licensee's emergency preparedness plan updated May 18, 2021, lacked evidence of the following required content: -an annual review/update of the risk assessment and EPP; -a quarterly review of licensee's missing resident plan; -identification of a qualified person who is authorized in writing to act in the absence of the administrator; - a process for cooperation and collaboration with local, tribal, regional, State and Federal EP to maintain integrated response; -policies to address subsistence needs for staff and residents during an emergency; -procedure for tracking staff and residents; -policies for safe evacuation from the facility, including identification of evacuation location(s); - policies to address medical documentation that preserves resident information, protects confidentiality, and secures/maintains availability of records; -policies addressing the use of volunteers; - a communication plan that included: - names and contact information for staff, resident physicians, other facilities; - a means to provide information regarding the facility's needs, and its ability to provide assistance, including information about their occupancy; and -a method of sharing information from the	0 680			

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0 680	Continued From page 12 emergency plan with residents and their families; and -emergency preparedness testing exercises twice per year. On June 11, 2024, at approximately 10:00 a.m., LALD-A stated the emergency preparedness plan was old and they were in the process of updating the plan. The licensee's 9.01 Emergency Preparedness Plan-Appendix Z Compliance policy dated August 1, 2021, indicated [licensee's] emergency preparedness plan would include all the elements required in Appendix Z and would be reviewed annually. The licensee's 2.28 Missing Resident policy indicated [licensee] would review the Missing Resident policy and any individual resident plans pertaining to elopement on a quarterly basis. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 680			
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each	0 780			

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0 780	Continued From page 13 separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms that are interconnected so that the actuation of one alarm causes all alarms in the dwelling unit to actuate. This deficient condition had the ability to affect all staff and residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). Findings include: During the facility tour on June 10, 2024, at 1:30 p.m. with the licensed assisted living director	0 780			

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0 780	Continued From page 14 (LALD)-A, it was observed the sleeping rooms that were equipped with smoke alarms were not interconnected upon testing, so actuation of one alarm would cause all alarms to operate. During the interview on June 10, 2024, at 2:00 p.m., LALD-A stated that one type of smoke alarm was interconnected on half of the house, and the other type was interconnected on the other side of the house. LALD-A confirmed the smoke alarms in the facility were not interconnected, and the actuation of one alarm would not cause all alarms to operate. TIME PERIOD FOR CORRECTION: Seven (7) days.	0 780			
0 790 SS=F	144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to perform the required annual maintenance on fire extinguishers and failed to	0 790			

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0 790	Continued From page 15 provide adequately rated (size) portable fire extinguishers as required for the facility. This had the potential to affect all current residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On June 10, 2024, at 1:30 p.m., survey staff toured the facility with the Licensed Assisted Living Director (LALD)-A. During the facility tour, it was observed the fire extinguishers on all levels did not have a service tag showing they had been inspected annually. It was also observed the installed fire extinguishers on all levels were 1-A:10-BC (size) rated and did not have 2-A:10-B:C rated fire extinguisher as required. During the facility tour on June 10, 2024, at 1:30 p.m., LALD-A verified maintenance had not been completed as required, and the fire extinguishers in the facility were not of the appropriate size. TIME PERIOD FOR CORRECTION: Seven (7) days	0 790			
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment	0 800			

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0 800	Continued From page 16 (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: The licensee failed to maintain the physical environment in a continuous state of good repair and operation with regard to the health, safety, and well-being of the residents. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On June 10, 2024, at 1:30 p.m., survey staff toured the facility with the licensed assisted living director (LALD)-A. During the facility tour, survey staff observed the following items: In the hall on the lower level, it was observed that there was a hole in the ceiling from missing exhaust grills cover. In the hall on the lower level, it was observed that there was a hole in the ceiling from missing	0 800			

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0 800	Continued From page 17 exhaust grills cover. It was observed that the ceiling light fixtures in the hall on the lower level were broken and hanging low from the ceiling During the facility tour on June 10, 2024, at 1:30 p.m., LALD-A visually verified these deficient findings at the time of discovery. TIME PERIOD FOR CORRECTION: Seven (7) days	0 800			
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to	0 810			

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0 810	Continued From page 18 include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to develop a fire safety and evacuation plan with the required elements and failed to conduct required evacuation drills as required. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident 's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On June 10, 2024, at 2:30 p.m., licensed assisted living director (LALD)-A provided documentation on the fire safety and evacuation plan (FSEP), fire safety and evacuation training for the facility, and fire safety and evacuation drills for the facility. FIRE SAFETY AND EVACUATION PLAN The posted emergency evacuation plan did not	0 810			

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0 810	Continued From page 19 show the location and number of resident rooms. The FSEP included the following discrepancies: The FSEP indicated residents should be evacuated to the safest exit or nearest set of smoke compartment doors away from fire and smoke. This facility was a residential home and did not contain any sort of smoke compartments or smoke compartment doors to contain fire and smoke. The FSEP indicated when the fire alarm is triggered, all fire doors on magnetic holders will automatically close to contain smoke and fire and residents are to remain behind these doors. The facility did not have any doors that are on magnetic door holders or doors that are rated for smoke and fire. The facility also did not have a fire alarm system that supports the use of magnetic door holders. The FSEP indicated the system was wired directly to the fire station. The facility did not have a fire alarm system that supported the direct connection to the fire station. The FSEP included standard employee procedures but failed to provide specific employee actions to take in the event of a fire or similar emergency relative to the facility's building layout and environmental risks. The FSEP was provided by a third-party consultant, and it was not updated to meet the facility-specific layout. The FSEP included the RACE (Remove, Alarm, Confine and Extinguish or Evacuate) acronym as the fire safety procedure and instructed staff to pull the nearest fire alarm and close fire doors in case of fire, but the facility did not have a fire alarm system or fire doors.	0 810			

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0 810	Continued From page 20 The FSEP included standard resident evacuation procedures but failed to provide specific procedures for resident movement and evacuation or relocation during a fire or similar emergency including individualized unique needs of residents. The plan failed to include ways to move, evacuate residents based on the facility's specific layout in the event of a fire or similar emergency. During the interview on June 10, 2024, at 3:30 p.m., LALD-A stated the fire safety and evacuation plan was from a third-party provider and verified the facility needed to update the fire safety and evacuation plan, including the facility-specific fire safety protocols. DRILLS Record review of the available documentation indicated that the licensee did not conduct evacuation drills twice per year per shift and every other month as required by statute. Provided documentation indicated that the drill was conducted on 11/12/23 at 2 p.m., with no further drills being documented. During the interview on June 10, 2024, at 3:30 p.m., LALD-A confirmed that the drills were conducted every six months only and verified there were no further documented drills for the facility. LALD-A verified there were no further documented drills for the facility and verified this deficient condition. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810			

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0 950	Continued From page 21	0 950			
0 950 SS=C	144G.50 Subd. 3 Designation of representative (a) Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." (b) The contract must contain a page or space for the name and contact information of the designated representative and a box the resident must initial if the resident declines to name a designated representative. Notwithstanding subdivision 1, paragraph (f), the resident has the right at any time to add, remove, or change the name and contact information of the designated representative. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide the following verbatim notice to identify a designated representative for two of two residents (R1, R4).	0 950			

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0 950	Continued From page 22 This practice resulted in a level one violation (a violation that has not potential to cause more than a minimal impact on the client and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all the clients). The findings include: R1 R1 was admitted on April 1, 2019, under the licensee's former comprehensive license and began receiving assisted living services on August 1, 2021. R1's contract signed November 3, 2023, indicated R1 initialed a box on page one declining to designate a representative. R1's record laced a Designated Representative form separate from the contract. R4 R4 was admitted on May 30, 2017, under the licensee's former comprehensive license and began receiving assisted living services on August 1, 2021. R4's contract signed November 30, 2023, indicated R4 initialed a box on page one, declining to designate a representative. R4's record lacked a Designated Representative form separate from the contract. On June 11, 2024, at approximately 8:00 a.m., licensed assisted living director (LALD)-A stated they did not provide residents with a designated	0 950			

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0 950	Continued From page 23 representative notice on a document separate from the contract and were not aware of the requirement. The licensee's 1.08 Designated Representative policy indicated a signed Designated Representative form would be completed for each resident, indicating the resident's choice in designated representative. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 950			
01330 SS=D	144G.60 Subd. 4 (b) Unlicensed personnel (b) Unlicensed personnel performing delegated nursing tasks in an assisted living facility must: (1) have successfully completed training and demonstrated competency by successfully completing a written or oral test of the topics in section 144G.61, subdivision 2, paragraphs (a) and (b), and a practical skills test on tasks listed in section 144G.61, subdivision 2, paragraphs (a), clauses (5) and (7), and (b), clauses (3), (5), (6), and (7), and all the delegated tasks they will perform; (2) satisfy the current requirements of Medicare for training or competency of home health aides or nursing assistants, as provided by Code of Federal Regulations, title 42, section 483 or 484.36; or (3) have, before April 19, 1993, completed a training course for nursing assistants that was approved by the commissioner. This MN Requirement is not met as evidenced by:	01330			

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01330	Continued From page 24 Based on interview and record review, the licensee failed to ensure one of two unlicensed personnel ((ULP)-D) completed training and competency evaluations in all required training topics. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: ULP-D was hired on November 12, 2023, and began providing assisted living services. The licensee's staff schedule identified ULP-D worked independently on June 6, 2024, through June 8, 2024. ULP-D's employee record lacked evidence of all training and/or competency requirements under 144G.61 Subd. 2 (a and b). On June 11, 2024, at 11:00 a.m., registered nurse (RN)-B stated the competency documentation was not present in ULP-D's employee record and stated they did not provide ULP-D's training and were unaware if it had been completed. The licensee's 5.02 Competency Training Evaluations policy dated August 1, 2021, indicated training and competency evaluations for all ULPs would include the following: -documentation requirements for all services provided;	01330			

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01330	Continued From page 25 -reports of changes in the resident's condition to the supervisor designated by the facility; -basic infection control, including blood-borne pathogens; -maintenance of a clean and safe environment; -appropriate and safe techniques in personal hygiene and grooming; -hair care and bathing; -care of teeth, gums, and oral prosthetic devices; -care and use of hearing aids; -dressing and assisting with toileting; -training on the prevention of falls; -preparation of modified diets as ordered by a licensed health professional; -communication skills that include preserving the dignity of the resident and showing respect for the resident and the resident's preferences, cultural background, and family; -awareness of confidentiality and privacy; -understanding appropriate boundaries between staff and residents and the resident's family; -procedures to use in handling various emergency situations; -awareness of commonly used health technology equipment and assistive devices; -observing, reporting, and documenting resident status; -basic knowledge of body functioning and changes in body functioning, injuries, or other changes that must be reported to appropriate personnel; -reading and recording temperature, pulse, and respirations of the resident; -recognizing physical, emotional, cognitive, and developmental needs of the resident; -safe transfer techniques and ambulation; -range of motion and positioning; and -administering medications or treatments as required.	01330			

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01330	Continued From page 26 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01330			
01470 SS=D	144G.63 Subd. 2 Content of required orientation (a) The orientation must contain the following topics: (1) an overview of this chapter; (2) an introduction and review of the facility's policies and procedures related to the provision of assisted living services by the individual staff person; (3) handling of emergencies and use of emergency services; (4) compliance with and reporting of the maltreatment of vulnerable adults under section 626.557 to the Minnesota Adult Abuse Reporting Center (MAARC); (5) the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (6) the principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff person; (7) handling of residents' complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; (8) consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services; and (9) a review of the types of assisted living services the employee will be providing and the	01470			

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NAME OF PROVIDER OR SUPPLIER MORNING GLORY HOMES INCORPORAT			STREET ADDRESS, CITY, STATE, ZIP CODE 4328 WILLISTON ROAD MINNETONKA, MN 55345		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01470	Continued From page 27 facility's category of licensure. (b) In addition to the topics in paragraph (a), orientation may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and the challenges it poses to communication; (2) health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure employees received orientation to include all required content for one of two employees (unlicensed personnel (ULP)-D). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).	01470			

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01470	Continued From page 28 The findings include: ULP-D was hired on June 3, 2023, and began providing assisted living services. ULP-D's employee record lacked documentation of the following orientation topics required: -handling of resident complaints, reporting of complaints, and where to report complaints, including information on the Office of Health Facility Complaints; and -consumer advocacy services including information on the Office of the Ombudsman for Long-Term Care, Office of the Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates, or other relevant advocacy services. On June 11, 2024, at approximately 10:00 a.m., licensed assisted living director (LALD)-A stated the licensee's orientation lacked all required content and they would need to update their orientation documentation. The licensee's 5.01 Orientation of Staff and Supervisors Content policy dated August 1, 2021, indicated the licensee's orientation topics would include: -handling of resident complaints, where to report complaints, including reports to the Office of Health Facility Complaints; and -consumer advocacy services of the Office of Ombudsman for Long-Term Care, Office of Ombudsman for Mental Health and Developmental Disabilities, Managed Care Ombudsman at the Department of Human Services, county-managed care advocates or other relevant advocacy services.	01470			

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01470	Continued From page 29 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01470			
01500 SS=D	144G.63 Subd. 5 Required annual training (a) All staff that perform direct services must complete at least eight hours of annual training for each 12 months of employment. The training may be obtained from the facility or another source and must include topics relevant to the provision of assisted living services. The annual training must include: (1) training on reporting of maltreatment of vulnerable adults under section 626.557; (2) review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; (3) review of infection control techniques used in the home and implementation of infection control standards including a review of hand washing techniques; the need for and use of protective gloves, gowns, and masks; appropriate disposal of contaminated materials and equipment, such as dressings, needles, syringes, and razor blades; disinfecting reusable equipment; disinfecting environmental surfaces; and reporting communicable diseases; (4) effective approaches to use to problem solve when working with a resident's challenging behaviors, and how to communicate with residents who have dementia, Alzheimer's disease, or related disorders; (5) review of the facility's policies and procedures relating to the provision of assisted living services and how to implement those policies and procedures; and (6) the principles of person-centered planning	01500			

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01500	Continued From page 30 and service delivery and how they apply to direct support services provided by the staff person. (b) In addition to the topics in paragraph (a), annual training may also contain training on providing services to residents with hearing loss. Any training on hearing loss provided under this subdivision must be high quality and research based, may include online training, and must include training on one or more of the following topics: (1) an explanation of age-related hearing loss and how it manifests itself, its prevalence, and challenges it poses to communication; (2) the health impacts related to untreated age-related hearing loss, such as increased incidence of dementia, falls, hospitalizations, isolation, and depression; or (3) information about strategies and technology that may enhance communication and involvement, including communication strategies, assistive listening devices, hearing aids, visual and tactile alerting devices, communication access in real time, and closed captions. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to include all required topics in the annual training for one of two employees (unlicensed personnel (ULP)-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally).	01500			

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01500	Continued From page 31 The findings include: ULP-E was hired on June 3, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021. ULP-E's employee record lacked documentation of the following topics required for annual training: -review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; and -the principles of person-centered panning and service delivery and how they apply to direct support services provided by the staff person. On June 11, 2024, at approximately 10:00 a.m., registered nurse (RN)-B stated the annual training was missing some of the required topics and they would need to update their annual training. The licensee's 5.06 Annual Required Staff Training policy dated August 1, 2021, indicated the topics would be included in annual training: -review of the assisted living bill of rights and staff responsibilities related to ensuring the exercise and protection of those rights; and -principles of person-centered planning and service delivery and how they apply to direct support services provided by the staff. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01500			
01530 SS=F	144G.64 TRAINING IN DEMENTIA CARE REQUIRED	01530			

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01530	Continued From page 32 (a) All assisted living facilities must meet the following training requirements: (1) supervisors of direct-care staff must have at least eight hours of initial training on topics specified under paragraph (b) within 120 working hours of the employment start date, and must have at least two hours of training on topics related to dementia care for each 12 months of employment thereafter; (2) direct-care employees must have completed at least eight hours of initial training on topics specified under paragraph (b) within 160 working hours of the employment start date. Until this initial training is complete, an employee must not provide direct care unless there is another employee on site who has completed the initial eight hours of training on topics related to dementia care and who can act as a resource and assist if issues arise. A trainer of the requirements under paragraph (b) or a supervisor meeting the requirements in clause (1) must be available for consultation with the new employee until the training requirement is complete. Direct-care employees must have at least two hours of training on topics related to dementia for each 12 months of employment thereafter; This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure required dementia care training was completed for two of two employees (unlicensed personnel (ULP)-D, ULP-E) and failed to ensure annual dementia training was completed for one of two employees (ULP-E). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	01530			

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01530	Continued From page 33 resident's health or safety, but was not likely to cause serious injury, impairment, or death) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: ULP-D was hired on November 12, 2023, and began providing assisted living services. ULP-E was hired June 3, 2021, under the licensee's former comprehensive license and began providing assisted living services on August 1, 2021. ULP-D and ULP-E's employee record's lacked evidence of at least eight hours of initial dementia training within 160 working hours of the employment start date to include: (1) an explanation of Alzheimer's disease and other dementias; (2) assistance with activities of daily living; (3) problem solving with challenging behaviors; (4) communication skills; and (5) person-centered planning and service delivery. Additionally, ULP-E's employee record lacked documentation of at least two hours of annual dementia training for years 2022 and 2023. On June 11, 2024, at approximately 10:00 a.m., licensed assisted living director (LALD)-A stated they did not provide dementia training to employees as they were not licensed for dementia care. The licensee's 5.03 Dementia Training policy	01530			

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01530	Continued From page 34 dated August 1, 2021, indicated all staff of [licensee] are required to complete dementia training at time of hire and annually thereafter. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01530			
01620 SS=F	144G.70 Subd. 2 (c-e) Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced by:	01620			

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01620	Continued From page 35 Based on interview and record review, the licensee failed to ensure the registered nurse conducted ongoing resident assessment and reassessment not to exceed 90 calendar days from the last date of the assessment for two of two residents (R1, R4). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large number or all the residents). The findings include: R1 R1 was admitted on April 12, 2019, under the licensee's former comprehensive license, and began receiving assisted living services on August 1, 2021, and was discharged on March 20, 2024. R1's Service Plan dated November 3, 2023, indicated R1's services included dressing and grooming assistance, medication administration, and behavior management. R1's record contained a comprehensive assessment dated November 21, 2022, and a comprehensive assessment dated May 3, 2023, indicating 164 days had passed between assessments. R1's most recent comprehensive assessment was dated May 3, 2023, indicating 322 days had passed between R1's last assessment and R1's discharge date on March 20, 2024.	01620			

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01620	Continued From page 36 R4 R4 was admitted on May 30, 2017, under the licensee's former comprehensive license and began receiving assisted living services on August 1, 2021. R4's unsigned Service Plan- Addendum to Contract dated June 10, 2024, indicated R4's services included assistance with activities of daily living (ADLs), medication administration, and behavior management. R4's record contained an Assessment History by Client form dated June 10, 2024, indicating comprehensive assessments had been completed for R4 on November 21, 2022, May 3, 2023, and April 22, 2024. A total of 404 days had passed between R4's assessments on November 21, 2022, and May 3, 2023. A total of 362 days had passed between R4's assessments on May 3, 2023, and April 22, 2024. On June 11, 2024, at approximately 10:00 a.m., registered nurse (RN)-A stated they thought assessments were required to be completed annually and were unaware of current requirements. The licensee's 6.02 Assessment schedules policy dated August 1, 2021, indicated ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last assessment. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01620			

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01650 SS=F	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the service plan included the required content for two of two residents (R1, R4). This practice resulted in a level two violation (a	01650			

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01650	Continued From page 38 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: R1 R1 was admitted on April 2, 2019, under the licensee's former comprehensive license and began receiving assisted living services on August 1, 2021. R1's Service Plan signed November 3, 2023, lacked the following required content: -the identification of staff or categories of staff who will provide the service; -the schedule and methods of monitoring assessments of the resident; -the schedule and methods of monitoring staff providing the services; and -a contingency plan that includes the action to be taken if a service cannot be provided, information and a method to contact the facility, names and contact information of persons the resident wishes to have contacted in case of an emergency, and the circumstances in which emergency medical services are not to be summoned. R4 R4 was admitted on May 30, 2017, under the licensee's former comprehensive license and began receiving assisted living services on August 1, 2021.	01650			

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01650	Continued From page 39 R4's Service Plan signed November 30, 2023, lacked the following required content: -the identification of staff or categories of staff who will provide the service; -the schedule and methods of monitoring assessments of the resident; -the schedule and methods of monitoring staff providing the services; and -a contingency plan that includes the action to be taken if a service cannot be provided, information and a method to contact the facility, names and contact information of persons the resident wishes to have contacted in case of an emergency, and the circumstances in which emergency medical services are not to be summoned. On June 10, 2024, at approximately 3:00 p.m., registered nurse (RN)-B stated they were unaware of the required content for service plans. The licensee's 6.08 Service Plan policy dated August 1, 2021, indicated service plans would include: -the identification of staff or categories of staff who will be providing services; -a schedule and method for the next planned assessment or monitoring; -a schedule and method for the next planned monitoring staff providing the services; and -a contingency plan that includes actions [licensee] will take if a service cannot be provided, information how the resident can contact [licensee], names and contact information the resident wishes to have contacted in case of an emergency, identification and contact information of who the resident has authorized to sign in care of an emergency, and how the facility will support documented resident health care directive decisions.	01650			

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01650	Continued From page 40 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01650			
01910 SS=D	144G.71 Subd. 22 Disposition of medications (a) Any current medications being managed by the assisted living facility must be provided to the resident when the resident's service plan ends or medication management services are no longer part of the service plan. Medications for a resident who is deceased or that have been discontinued or have expired may be provided for disposal. (b) The facility shall dispose of any medications remaining with the facility that are discontinued or expired or upon the termination of the service contract or the resident's death according to state and federal regulations for disposition of medications and controlled substances. (c) Upon disposition, the facility must document in the resident's record the disposition of the medication including the medication's name, strength, prescription number as applicable, quantity, to whom the medications were given, date of disposition, and names of staff and other individuals involved in the disposition. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to document the disposition of the medications in the resident's record, for one of one resident (R1). This practice resulted in a level two violation (a violation that did not harm a resident's health or	01910			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 31881	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/11/2024
NAME OF PROVIDER OR SUPPLIER MORNING GLORY HOMES INCORPORAT			STREET ADDRESS, CITY, STATE, ZIP CODE 4328 WILLISTON ROAD MINNETONKA, MN 55345		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
01910	Continued From page 41 safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: R1 was admitted on April 2, 2019, under the licensee's former comprehensive license and discharged on March 20, 2024. R1's record lacked documentation of medication at the time of discharge to include the medication's name, strength, prescription number as applicable, quantity, to whom the medications were given, date of disposition, and names of staff and other individuals involved in the disposition. On June 11, 2024, at approximately 2:10 p.m., registered nurse (RN)-B stated the medication disposition record was not in the file and they were unable to locate the signed copy. The licensee's 7.23 Medication Disposal policy dated August 1, 2021, read: - "current unused medications managed by [licensee] will be returned to the pharmacy for credit, or given to the resident or the resident's representative, when the resident's medications are no longer managed by the facility, or the medication has been discontinued by the prescriber; and - upon disposition, the facility must document in the resident's record the disposition of the medication including the medication's name, strength, prescription number as applicable,	01910			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 31881	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/11/2024
NAME OF PROVIDER OR SUPPLIER MORNING GLORY HOMES INCORPORAT			STREET ADDRESS, CITY, STATE, ZIP CODE 4328 WILLISTON ROAD MINNETONKA, MN 55345		
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01910	Continued From page 42 quantity, to whom the medications were given, date of disposition, and names of staff and other individuals involved in the disposition." No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01910			
03090 SS=C	144.6502, Subd. 8 Notice to Visitors (a) A facility must post a sign at each facility entrance accessible to visitors that states: "Electronic monitoring devices, including security cameras and audio devices, may be present to record persons and activities." (b) The facility is responsible for installing and maintaining the signage required in this subdivision. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to ensure the required notice was posted at each entry of the facility to display statutory language to disclose electronic monitoring activity, potentially affecting all current residents in the assisted living facility, staff, and any visitors of the licensee. This practice resulted in a level one violation (a violation that has not potential to cause more than a minimal impact on the client and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all the clients).	03090			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 31881	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____		(X3) DATE SURVEY COMPLETED 06/11/2024
NAME OF PROVIDER OR SUPPLIER MORNING GLORY HOMES INCORPORAT			STREET ADDRESS, CITY, STATE, ZIP CODE 4328 WILLISTON ROAD MINNETONKA, MN 55345		
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03090	Continued From page 43 The finding include: On June 10, 2024, at approximately 10:00 a.m., the surveyor observed the facility lacked a posting for electronic monitoring devices each entrance to the facility. On June 10, 2024, at approximately 11:00 a.m., licensed assisted living director (LALD)-A stated that he removed the electronic monitoring notices that had been posted at the front and back entries and had not yet replaced the signage. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	03090			

Type: Full
Date: 06/10/24
Time: 13:30:00
Report: 8041241102

Food and Beverage Establishment Inspection Report

Page 1

Location:

Morning Glory Homes Incorporat
4328 Williston Road
Minnetonka, MN55345
Hennepin County, 27

Establishment Info:

ID #: 0038765
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 9529380009
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-500C Microbial Control: date marking

3-501.17B

**** Priority 2 ****

MN Rule 4626.0400B Mark the refrigerated, ready-to-eat, TCS food prepared and packaged in a processing plant and opened and held for more than 24 hours in the food establishment using an effective method to indicate the date by which the food must be consumed on the premises, sold, or discarded. The date must not exceed the manufacturer's use-by-date.

OPENED PACKAGES OF TCS FOODS (DELI MEAT, MILK) NOT DATE MARKED. DATE MARK AS STATED ABOVE TO ENSURE TCS FOODS ARE USED WITHIN 7 DAYS.

Comply By: 06/10/24

2-100 Supervision

2-102.12AMN

MN Rule 4626.0033A Employ a certified food protection manager (CFPM) for the establishment.

ESTABLISHMENT DOES NOT HAVE A CERTIFIED FOOD PROTECTION MANAGER. STAFF TOOK INITIAL FOOD SAFETY CLASS MORE THAN 6 MONTHS AGO. APPLICATION AND INFORMATION SENT WITH REPORT.

Comply By: 07/10/24

5-200A Plumbing: approved materials/design

5-201.11B

MN Rule 4626.1040B Maintain the plumbing system in good repair.

THE HAND SINK IN THE KITCHEN HAS NOT BEEN PROPERLY INSTALLED. NOTE: ONE BASIN OF THE TWO BASIN SINK IN KITCHEN SET UP FOR HANDWASHING.

Comply By: 07/22/24

6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.111ABD

MN Rule 4626.1565ABD Provide control of insects, rodents, and other pests by routinely inspecting incoming food and supply shipments; routinely inspecting the premises for evidence of pests; and eliminating harborage conditions.

OBSERVED RODENT DROPPINGS IN BASEMENT BY THE FREEZER. DISCUSSED SEALING WALL/FLOOR JUNCTURES AROUND FOOD SERVICE EQUIPMENT AND WORKING WITH AS PEST CONTROL COMPANY AS NEEDED TO ELIMINATE PESTS.

Comply By: 06/10/24

6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.12A

MN Rule 4626.1520A Clean and maintain all physical facilities clean.

RODENT DROPPINGS ON FLOOR BY FREEZER IN BASEMENT. ESTABLISHMENT WILL THOROUGHLY CLEAN THIS AREA.

Comply By: 06/10/24

6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.19

MN Rule 4626.1555 Keep the toilet room doors closed except during cleaning and maintenance operations.

BATHROOM IS LOCATED RIGHT NEXT TO THE KITCHEN AND HAD THE DOOR OPEN. DISCUSSED INSTALLING A SELF-CLOSING DEVICE ON THE DOOR.

Comply By: 06/10/24

Food and Equipment Temperatures

Process/Item: Cold Holding

Temperature: 36 Degrees Fahrenheit - Location: true kitchen cooler: ham

Violation Issued: No

Process/Item: Cold Holding

Temperature: 35 Degrees Fahrenheit - Location: true kitchen cooler: yogurt

Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		0	1	5

Inspection was completed with Ken and Andrew Kohn. Michelle Winters was the lead Health Regulation Division Nurse Evaluator. Facility had four residents on site at time of inspection.

This establishment has a residential kitchen. Food must be prepared for same day service only. The kitchen has wood cabinets with a hollow base, a laminate countertop and vinyl flooring. A commercial upright cooler/freezer is located in the main kitchen and a residential cooler and freezer are in the basement.

A two basin sink is located in the kitchen with one basin designated for handwashing until the separate handwashing sink is functional. Establishment has a Maytag dishwasher that has a sani rinse/high temp cycle and achieved a temp at least 160F for sanitizing dishes.

Discussed the following:

Type: Full
Date: 06/10/24
Time: 13:30:00
Report: 8041241102
Morning Glory Homes Incorporat

Food and Beverage Establishment Inspection Report

Page 3

- Employee illness policy and logging requirements
- Handwashing
- Glove-use and bare hand contact
- Pest control
- Food storage and preventing cross contamination
- Date marking
- Restrictions concerning serving a highly susceptible population
- Vomit clean up process
- Proper cold holding

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report
number 8041241102 of 06/10/24.

Certified Food Protection Manager: _____

Certification Number: _____ Expires: ____ / ____ / ____

Inspection report reviewed with person in charge and emailed.

Signed: _____
Ken Kohn

Signed:  _____
Sarah Conboy
Public Health San. Supervisor
651-201-3984
sarah.conboy@state.mn.us