



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

October 10, 2022

Administrator
HealthPoint HWS @ Morgan
5419 Morgan Avenue North
Brooklyn Center, MN 55430

RE: Project Number(s) SL35694015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on September 7, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation

that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2, 9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, no immediate fines are assessed.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Free from Maltreatment reconsideration requests should be addressed to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jess Gallmeier".

Jess Gallmeier, Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Email: jess.gallmeier@state.mn.us
Phone: 651-247-0268 Fax: 651-215-9697

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 35694	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 09/07/2022
NAME OF PROVIDER OR SUPPLIER HEALTHPOINT HWS @ MORGAN		STREET ADDRESS, CITY, STATE, ZIP CODE 5419 MORGAN AVENUE NORTH BROOKLYN CENTER, MN 55430		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL#35694015 On September 6, 2022, through September 7, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were four residents, receiving services under the provider's Assisted Living Facility with Dementia Care license.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the evaluators' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. THE LETTER IN THE LEFT COLUMN IS USED FOR TRACKING PURPOSES AND REFLECTS THE SCOPE AND LEVEL ISSUED PURSUANT TO 144G.31 SUBDIVISION 1-3.	
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements	0 480		

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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0 480	Continued From page 1 (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to adhere to the Minnesota Food Code, Minnesota Rules, chapter 4626. This had the potential to affect all residents of the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: Please refer to the additional documentation	0 480		

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0 480	Continued From page 2 included in the "Food and Beverage Establishment Inspection Reports," dated September 6, 2022. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		
0 650 SS=D	144G.42 Subd. 8 Employee records (a) The facility must maintain current records of each paid employee, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. (b) Each employee record must be retained for at least three years after a paid employee, volunteer, or contractor ceases to be employed by, provide services at, or be under contract with the facility. If a facility ceases operation, employee records must be maintained for three	0 650		

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0 650	Continued From page 3 years after facility operations cease. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure employee records included all required content for one of one employee (unlicensed personnel (ULP-B). This practice resulted in a level two violation (a violation that did not harm a client's health or safety but had the potential to have harmed a client's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of clients are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: ULP-B had a hire date of February 2, 2020, under the comprehensive license and started providing assisted living services on August 1, 2021. On September 7, 2022, between 7:30 a.m. and 9:00 a.m., ULP-B administered medications to the licensee's residents. ULP-B's employee record lacked evidence of documentation of completed orientation to assisted living regulations to include: - Overview of assisted living statutes; - Review of provider's policies and procedures; - Assisted living bill of rights; - Consumer advocacy services; and - Review of types of assisted living services the employee will provide and provider's scope of license.	0 650			

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0 650	Continued From page 4 In addition, ULP-B's employee record lacked annual performance reviews that identified areas of improvement needed and training needs. On September 7, 2022, at approximately 1:58 p.m., registered nurse (RN)-A acknowledged ULP-B's employee record was missing the above content and stated annual performance reviews are completed as supervisions every so often. RN-A also stated ULP-B's orientation record must have been misplaced as they transferred records to their new software. The licensee's Employee Records policy dated August 1, 2021, indicated employee records will be kept up-to-date and confidential. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 650		
0 790 SS=F	144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced	0 790		

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0 790	Continued From page 5 by: Based on observation and interview, the licensee failed to ensure maintenance of portable fire extinguishers at the facility. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: On September 6, 2022, from approximately 11:00 a.m. to 12:30 p.m., survey staff toured the facility with unlicensed professional (ULP)-B. During the facility tour, survey staff observed there was no maintenance tag on the upstairs and downstairs fire extinguishers. ULP-B verbally confirmed survey staff observations during the facility tour. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 790		
0 800 SS=F	144G.45 Subd. 2 (a) (4) Fire protection and physical environment (4) keep the physical environment, including walls, floors, ceiling, all furnishings, grounds, systems, and equipment in a continuous state of good repair and operation with regard to the	0 800		

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0 800	Continued From page 6 health, safety, comfort, and well-being of the residents in accordance with a maintenance and repair program. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to maintain the facility's physical environment in a continuous state of good repair and operation regarding the health, safety, and well-being of the residents. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: On September 06, 2022, from approximately 11:00 a.m. to 12:30 p.m., survey staff toured the facility with unlicensed professional (ULP)-B. During the facility tour, survey staff observed the following: 1. Basement bedroom 'D' had a damaged window screen. 2. Basement bathroom exhaust fan was covered in lint and dust. 3. Upstairs bathroom exhaust fan was covered in lint and dust. ULP-B verbally confirmed survey staff observations during the facility tour.	0 800		

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0 800	Continued From page 7 No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 800		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation	0 810		

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0 810	Continued From page 8 drill. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to develop and maintain fire safety and evacuation plans and failed to conduct required employee evacuation drills. This had the potential to affect all current residents, staff, and visitors to the facility. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: During interview on September 06, 2022, at 12:30 p.m., Housing Manager (HM)-C stated they are doing training at the same time they are doing the evacuation drills. Training should be completed at a separate time from evacuation drills. Review of the fire policy showed the following: 1. Evacuation/ fire drills were completed on 08/10/2021, 10/25/2021, 12/21/2021, 02/23/2022, and 04/20/2022. Missing June and August records for evacuation drills. 2. No evacuation plan or documentation on specific procedures for the residents including procedures for their movements, and relocation during a fire or similar emergency. No written	0 810		

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0 810	Continued From page 9 instructions for addressing any unique situation during an evacuation, especially for residents who are wheelchair-bound and need assistance during an evacuation. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
0 970 SS=C	144.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the licensee's liability for health, safety, or personal property of a resident for one of one resident (R1). This had the potential to affect all four residents. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all	0 970		

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0 970	Continued From page 10 the residents). The findings include: On September 6, 2022, at approximately 1:20 p.m., registered nurse (RN)-A provided R1's Assisted Living Contract and indicated the same contract was used by the licensee's all other residents. The Assisted Living Contract included sections titled Miscellaneous Provisions, Insurance Liability and Release. This section indicated the resident waived liability (responsibility) of the licensee for the health and safety or personal property of a resident. The Indemnification section stated the resident will hold harmless the provider, its employees, and agents from and against any loss, personal injury or damage to property, arising from or out of the use by resident of the rented premises or any other part of the provider's property, or caused wholly or in part by an act or omission of resident. On September 6, 2022, at approximately 4:15 p.m., registered nurse (RN)-A acknowledged the contract required residents to waive the licensee's liability for health, safety, or personal property. The licensee's Signing an Assisted Living Contract policy dated August 1, 2021, indicated prospective resident will sign contract at move in. The policy lacked verbiage to include waiving of rights. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 970		

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01370	Continued From page 11	01370			
01370 SS=D	144G.61 Subd. 2 (a) Training and evaluation of unlicensed personn (a) Training and competency evaluations for all unlicensed personnel must include the following: (1) documentation requirements for all services provided; (2) reports of changes in the resident's condition to the supervisor designated by the facility; (3) basic infection control, including blood-borne pathogens; (4) maintenance of a clean and safe environment; (5) appropriate and safe techniques in personal hygiene and grooming, including: (i) hair care and bathing; (ii) care of teeth, gums, and oral prosthetic devices; (iii) care and use of hearing aids; and (iv) dressing and assisting with toileting; (6) training on the prevention of falls; (7) standby assistance techniques and how to perform them; (8) medication, exercise, and treatment reminders; (9) basic nutrition, meal preparation, food safety, and assistance with eating; (10) preparation of modified diets as ordered by a licensed health professional; (11) communication skills that include preserving the dignity of the resident and showing respect for the resident and the resident's preferences, cultural background, and family; (12) awareness of confidentiality and privacy; (13) understanding appropriate boundaries between staff and residents and the resident's family; (14) procedures to use in handling various	01370			

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 35694	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 09/07/2022
NAME OF PROVIDER OR SUPPLIER HEALTHPOINT HWS @ MORGAN		STREET ADDRESS, CITY, STATE, ZIP CODE 5419 MORGAN AVENUE NORTH BROOKLYN CENTER, MN 55430		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
01370	Continued From page 12 emergency situations; and (15) awareness of commonly used health technology equipment and assistive devices. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure training and competency evaluations were completed for all required skill areas, prior to providing services, for one of one unlicensed personnel (ULP-B) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: ULP-B was hired on February 2, 2020, to provide comprehensive home care services and started providing assisted living services on August 1, 2021. On September 7, 2022, at approximately 8:10 a.m., ULP-B administered medications to R1. ULP-B's employee records lacked evidence of completed training and competency evaluation to include the following topics: - basic nutrition, meal preparation, food safety, and assistance with eating - preparation of modified diets as ordered by a licensed health professional - understanding appropriate boundaries between	01370		

Minnesota Department of Health

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01370	Continued From page 13 staff and residents and the resident's family On September 7, 2022, at approximately 11:40 a.m., registered nurse (RN)-A acknowledged ULP-B's employee record was missing the required training and competency evaluations. In addition, RN-A stated the licensee was not aware ULP-B's training record was missing and will ensure the training is completed. The licensee's Employee General Orientation policy dated August 1, 2021, indicated upon hire and prior to performing any functions of their position, each new employee and volunteer will be oriented in accordance with State and Federal regulations, as well as company policy and procedure. The policy lacked verbiage to include training and competency evaluations. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01370		
01890 SS=E	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug. This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to dispose of expired medications and ensure medications were labeled correctly for two	01890		

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01890	Continued From page 14 of three residents (R1, R3). This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: R1 R1 was admitted to the licensee on May 14, 2020. R1's service plan dated August 1, 2021, indicated R1 received services to include medication management, diabetic foot care, blood glucose monitoring, grooming, dressing, behavior management, homemaker interventions and meal assistance. On September 7, 2022, at approximately 8:10 a.m., ULP-B prepared and administered morning medications to R1. On September 7, 2022, at approximately 9:30 a.m., the surveyor observed R1's medication storage area and noted the following unlabeled and/or expired medications: - Narcan nasal spray 4 milligram (mg) expired October 2021 - Miralax polyethylene 3350 give 17 grams dissolved in water R3 R3 was admitted to the licensee on September 1,	01890		

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01890	Continued From page 15 2022. R3's service plan dated September 2, 2022, indicated R1 received services to include medication management, blood pressure monitoring, behavior management, homemaker interventions, and meal assistance. On September 7, 2022, at approximately 9:35 a.m., the surveyor observed R3's medication storage area and noted the following expired medications: - mi-acid gas relief expired May 12, 2020 - nicotine polacrilex gum expired October 30, 2021 - acetaminophen expired February 2022 - ibuprofen 400 mg tablets expired August 19, 2021 On September 7, 2022, at approximately 10:20 a.m., registered nurse (RN)-A acknowledged the findings above and stated the licensee will put in place measures to ensure medication cart audits are done more frequently. The licensee's Medication Management - Assessment, Monitoring & Reassessment policy dated August 1, 2021, indicated that prior to providing medication management services, the licensee will have a registered nurse conduct an assessment to determine what medication management services will be provided and how the services will be provided. The policy lacked verbiage to include labeling, and handling of expired medications. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01890		

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01910 SS=D	144G.71 Subd. 22 Disposition of medications (a) Any current medications being managed by the assisted living facility must be provided to the resident when the resident's service plan ends or medication management services are no longer part of the service plan. Medications for a resident who is deceased or that have been discontinued or have expired may be provided for disposal. (b) The facility shall dispose of any medications remaining with the facility that are discontinued or expired or upon the termination of the service contract or the resident's death according to state and federal regulations for disposition of medications and controlled substances. (c) Upon disposition, the facility must document in the resident's record the disposition of the medication including the medication's name, strength, prescription number as applicable, quantity, to whom the medications were given, date of disposition, and names of staff and other individuals involved in the disposition. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to document in the resident's record the disposition of medication to include required content for one of one discharged resident (R2) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the	01910		

Minnesota Department of Health

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01910	Continued From page 17 situation has occurred only occasionally). The findings include: R2 was discharged from the licensee on August 4, 2022. R2's Service Plan dated August 1, 2021, indicated R2 received services which included medication administration, comprehensive assessment, and supervision. R2's provider orders dated October 21, 2021, indicated R2 was receiving the following medications: - atorvastatin 20 mg tablet at bedtime - olanzapine 10 mg tablet every day in the evening - carbamazepine 300 mg capsules take one capsule at bedtime - melatonin 5 mg tablet take one tablet at bedtime - olanzapine 30 mg tablet one tablet at bedtime - pregabalin 100 mg capsules give one capsules three times a day - Saphris 10 mg tablet give one tablet in the afternoon daily - tamsulosin 0.4 mg capsules give one capsule at bedtime daily R2's medication disposition record lacked the following content: - medication's name, - strength, - prescription number as applicable, - quantity, - to whom the medications were given, - date of disposition, and - names of staff and other individuals involved in the disposition.	01910		

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01910	Continued From page 18 On September 6, 2022, at approximately 12:45 p.m., registered nurse (RN)-A acknowledged R2's discharge record was lacking the required content. In addition, RN-A stated all R2's medications were handed to the R2 at discharge. The licensee's Medication Management - Assessment, Monitoring & Reassessment policy dated August 1, 2021, indicated that prior to providing medication management services, the licensee will have a registered nurse conduct an assessment to determine what medication management services will be provided and how the services will be provided. The policy lacked verbiage to include content of disposed medications. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01910		
02040 SS=F	144G.81 Subdivision 1 Fire protection and physical environment An assisted living facility with dementia care that has a secured dementia care unit must meet the requirements of section 144G.45 and the following additional requirements: (1) a hazard vulnerability assessment or safety risk must be performed on and around the property. The hazards indicated on the assessment must be assessed and mitigated to protect the residents from harm; and (2) the facility shall be protected throughout by an approved supervised automatic sprinkler system by August 1, 2029. This MN Requirement is not met as evidenced	02040		

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02040	Continued From page 19 by: Based on [observation] interview and record review, the licensee failed to conduct a hazard vulnerability or safety risk assessment on or around the facility property. This had the potential to directly affect all residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all residents). The findings include: Survey staff requested a facility hazard vulnerability or safety risk assessment documentation, but the licensee did not provide the requested documentation. During interview on September 06, 2022, at 12:30 p.m., Housing Manager (HM)-C stated they had not completed the hazard vulnerability assessment in and around the property. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	02040			
02110 SS=C	144G.82 Subd. 3 Policies (a) In addition to the policies and procedures required in the licensing of all facilities, the assisted living facility with dementia care licensee must develop and implement policies and	02110			

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02110	Continued From page 20 procedures that address the: (1) philosophy of how services are provided based upon the assisted living facility licensee's values, mission, and promotion of person-centered care and how the philosophy shall be implemented; (2) evaluation of behavioral symptoms and design of supports for intervention plans, including nonpharmacological practices that are person-centered and evidence-informed; (3) wandering and egress prevention that provides detailed instructions to staff in the event a resident elopes; (4) medication management, including an assessment of residents for the use and effects of medications, including psychotropic medications; (5) staff training specific to dementia care; (6) description of life enrichment programs and how activities are implemented; (7) description of family support programs and efforts to keep the family engaged; (8) limiting the use of public address and intercom systems for emergencies and evacuation drills only; (9) transportation coordination and assistance to and from outside medical appointments; and (10) safekeeping of residents' possessions. (b) The policies and procedures must be provided to residents and the residents' legal and designated representatives at the time of move-in. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee lacked evidence that the residents, the legal representatives, and designated representatives received written dementia care policies and procedures at the time of move-in to	02110		

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02110	Continued From page 21 the licensee's facility. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: The licensee was licensed as an Assisted Living with Dementia Care on August 1, 2021, and holds a current license effective until March 31, 2023. The surveyor reviewed the licensee's policies on September 7, 2022, the required ten dementia care policies and procedures were included but the licensee lacked an acknowledgement in the resident records that they received written dementia care policies and procedures at the time of move-in. On September 7, 2022, at approximately 12:30 p.m., registered nurse (RN)-A acknowledged the licensee had not received acknowledgement from the residents or their representatives. In addition, RN-A stated the licensee was not aware of the requirement. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	02110		
02260 SS=C	144G.90 Subd. 3 Notice of dementia training	02260		

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02260	Continued From page 22 An assisted living facility with dementia care shall make available in written or electronic form, to residents and families or other persons who request it, a description of the training program and related training it provides, including the categories of employees trained, the frequency of training, and the basic topics covered. A hard copy of this notice must be provided upon request. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide in written or electronic form to residents, families, or other persons who request it, an accurate description of the dementia care training program with the required content with records reviewed. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: The licensee was licensed as an Assisted Living with Dementia Care on August 1, 2021, and holds a current license effective until March 31, 2023. On September 7, 2022, at approximately 1:45 p.m., the surveyor requested a copy of the dementia training disclosure, but none was provided. On September 7, 2022, at approximately 2:30	02260		

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02260	Continued From page 23 p.m., registered nurse (RN)-A acknowledged the licensee did not have a dementia training disclosure. In addition, RN-A stated they did not have any dementia residents. The licensee's undated ALDC Notice of Dementia Training policy indicated the licensee will make available in written or electronic form, to residents and families or other persons who request it, a description of the training program and related training it provides, including the categories of employees trained, the frequency of training, and the basic topics covered. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	02260		

Type: Full
Date: 09/06/22
Time: 13:00:00
Report: 1025221173

Food and Beverage Establishment Inspection Report

Page 1

Location:

Healthpoint Hws @ Morgan
5419 Morgan Avenue North
Brooklyn Center, MN55430
Hennepin County, 27

Establishment Info:

ID #: 0038545
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 6122728118
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

3-500B Microbial Control: hot and cold holding

3-501.16A2 ** Priority 1 **

MN Rule 4626.0395A2 Maintain all cold, TCS foods at 41 degrees F (5 degrees C) or below under mechanical refrigeration.

Cold TCS foods in refrigerator above 41 deg F. Maintain cold TCS foods at or below 41 deg F.

Comply By: 09/06/22

4-300 Equipment Numbers and Capacities

4-302.12B ** Priority 2 **

MN Rule 4626.0705B Provide a readily accessible food temperature measuring device with a small diameter probe to measure the temperature in thin foods such as meat patties and fish fillets.

Provide a thin-type probe thermometer.

(Dial thermometer was compared to inspector TMD and was within 2+/- degrees)

Comply By: 09/07/22

4-300 Equipment Numbers and Capacities

4-302.14 ** Priority 2 **

MN Rule 4626.0715 Provide an appropriate test kit to accurately measure sanitizing solutions.

Provide a test kit/test strips for the quaternary ammonia solution.

Comply By: 09/16/22

Surface and Equipment Sanitizers

Type: Full
Date: 09/06/22
Time: 13:00:00
Report: 1025221173
Healthpoint Hws @ Morgan

Food and Beverage Establishment Inspection Report

Page 2

Quaternary Ammonia: = 400 PPM at Degrees Fahrenheit
Location: Red sanitary bucket
Violation Issued: No

Food and Equipment Temperatures

Process/Item: Milk
Temperature: 44 Degrees Fahrenheit - Location: Refrigerator
Violation Issued: Yes

Process/Item: Ambient
Temperature: 44 Degrees Fahrenheit - Location: Refrigerator
Violation Issued: No

Process/Item: Deli meat, pkg
Temperature: 45 Degrees Fahrenheit - Location: Refrigerator
Violation Issued: Yes

Process/Item: Ambient
Temperature: Frozen Degrees Fahrenheit - Location: Chest freezer, living room
Violation Issued: No

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	2	0

Discussed employee health and hygiene, illness exclusion and reporting, handwashing and food handling; pest control; menu and food cooking temperatures; cold holding and cooking temperatures for TCS foods; date marking.

Designate one sink for handwashing and provide signage, soap, and a supply of paper towels.

Discussed not preparing TCS food for multiple-day service (e.g. facility not cooling and saving hot leftover food and providing to residents)

MN 4626.0506 G. A food establishment that is an adult care center, child care center, or boarding establishment does not need to comply with item A [certified or classified for sanitation by an American National Standards Institute (ANSI) accredited certification program for food service equipment] if approved by the regulatory authority and the food establishment:

- (1) serves only non-TCS food; or
- (2) prepares TCS foods only for same-day service.

Discussed food source, recalls, and refusing food which has signs of tampering or temperature abuse.
Information on food recalls available "MDA Food Recall"
<https://www.mda.state.mn.us/food-feed/food-recalls-consumer-advisories-minnesota>

Dishwasher at facility is not rated for a 5-log reduction of organisms/does not possess a sanitize cycle. Sanitize clean dishes and utensils in a container large enough to submerge the largest utensil. Provide an appropriate sanitizer for "food-contact surfaces" (label will include it as a heading) and test kit.

4626.0680 Alternative manual warewashing equipment that meets the requirements in parts 4626.0875 and 4626.0880 may be used when there are special cleaning needs or constraints and its use is approved by the regulatory authority. Alternative manual warewashing equipment may include:
[...] (5) receptacles that substitute for the compartments of a multicompartment sink.

Type: Full
Date: 09/06/22
Time: 13:00:00
Report: 1025221173
Healthpoint Hws @ Morgan

Food and Beverage Establishment Inspection Report

Page 3

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

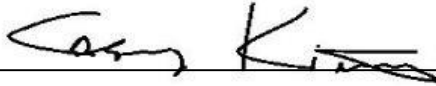
I acknowledge receipt of the Minnesota Department of Health inspection report number 1025221173 of 09/06/22.

Certified Food Protection Manager Hibo A Ahmed reported renewed

Certification Number: FM100130 Expires: 05/15/22

Inspection report reviewed with person in charge and emailed.

Signed: _____
Carrie

Signed:  _____
Casey Kipping
Public Health Sanitarian II
Freeman Building St Paul
651-201-4513
casey.kipping@state.mn.us

Report #: 1025221173

Food Establishment Inspection Report



Minnesota Department of Health
Division of Environmental Health, FPLS
P.O. Box 64975
St. Paul, MN 55164-0975

No. of RF/PHI Categories Out

1

Date 09/06/22

No. of Repeat RF/PHI Categories Out

0

Time In 13:00:00

Legal Authority MN Rules Chapter 4626

Time Out

Healthpoint Hws @ Morgan

Address

5419 Morgan Avenue North

City/State

Brooklyn Center, MN

Zip Code

55430

Telephone

6122728118

License/Permit #
0038545

Permit Holder

Purpose of Inspection

Full

Est Type

Risk Category

FOODBORNE ILLNESS RISK FACTORS AND PUBLIC HEALTH INTERVENTIONS

Circle designated compliance status (IN, OUT, N/O, N/A) for each numbered item

Mark "X" in appropriate box for COS and/or R

IN= in compliance

OUT= not in compliance

N/O= not observed

N/A= not applicable

COS= corrected on-site during inspection

R= repeat violation

Compliance Status

COS R

Supervision

1	IN	OUT	PIC knowledgeable; duties & oversight		
2	IN	OUT N/A	Certified food protection manager, duties		

Employee Health

3	IN	OUT	Mgmt/Staff; knowledge, responsibilities & reporting		
4	IN	OUT	Proper use of reporting, restriction & exclusion		
5	IN	OUT	Procedures for responding to vomiting & diarrheal events		

Good Hygienic Practices

6	IN	OUT	N/O	Proper eating, tasting, drinking, or tobacco use		
7	IN	OUT	N/O	No discharge from eyes, nose, & mouth		

Preventing Contamination by Hands

8	IN	OUT	N/O	Hands clean & properly washed		
9	IN	OUT	N/A N/O	No bare hand contact with RTE foods or pre-approved alternate procedure properly followed		
10	IN	OUT		Adequate handwashing sinks supplied/accessible		

Approved Source

11	IN	OUT		Food obtained from approved source		
12	IN	OUT	N/A N/O	Food received at proper temperature		
13	IN	OUT		Food in good condition, safe, & unadulterated		
14	IN	OUT	N/A N/O	Required records available; shellstock tags, parasite destruction		

Protection from Contamination

15	IN	OUT	N/A N/O	Food separated and protected		
16	IN	OUT	N/A	Food contact surfaces: cleaned & sanitized		
17	IN	OUT		Proper disposition of returned, previously served, reconditioned, & unsafe food		

Compliance Status

COS R

Time/Temperature Control for Safety

18	IN	OUT	N/A N/O	Proper cooking time & temperature		
19	IN	OUT	N/A N/O	Proper reheating procedures for hot holding		
20	IN	OUT	N/A N/O	Proper cooling time & temperature		
21	IN	OUT	N/A N/O	Proper hot holding temperatures		
22	IN	OUT	N/A	Proper cold holding temperatures		
23	IN	OUT	N/A N/O	Proper date marking & disposition		
24	IN	OUT	N/A N/O	Time as a public health control: procedures & records		

Consumer Advisory

25	IN	OUT	N/A	Consumer advisory provided for raw/undercooked food		
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Highly Susceptible Populations

26	IN	OUT	N/A	Pasteurized foods used; prohibited foods not offered		
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Food and Color Additives and Toxic Substances

27	IN	OUT	N/A	Food additives: approved & properly used		
28	IN	OUT		Toxic substances properly identified, stored, & used		

Conformance with Approved Procedures

29	IN	OUT	N/A	Compliance with variance/specialized process/HACCP		
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Risk factors (RF) are improper practices or procedures identified as the most prevalent contributing factors of foodborne illness or injury. **Public Health Interventions (PHI)** are control measures to prevent foodborne illness or injury.

GOOD RETAIL PRACTICES

Good Retail Practices are preventative measures to control the addition of pathogens, chemicals, and physical objects into foods.

Mark "X" in box if numbered item is **not** in compliance

Mark "X" in appropriate box for COS and/or R

COS= corrected on-site during inspection

R= repeat violation

Safe Food and Water

30	IN	OUT	N/A	Pasteurized eggs used where required		
31				Water & ice obtained from an approved source		
32	IN	OUT	N/A	Variance obtained for specialized processing methods		

Food Temperature Control

33				Proper cooling methods used; adequate equipment for temperature control		
34	IN	OUT	N/A N/O	Plant food properly cooked for hot holding		
35	IN	OUT	N/A N/O	Approved thawing methods used		
36	X			Thermometers provided & accurate		

Food Identification

37				Food properly labeled; original container		
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Prevention of Food Contamination

38				Insects, rodents, & animals not present		
39				Contamination prevented during food prep, storage & display		
40				Personal cleanliness		
41				Wiping cloths: properly used & stored		
42				Washing fruits & vegetables		

Proper Use of Utensils

43				In-use utensils: properly stored		
44				Utensils, equipment & linens: properly stored, dried, & handled		
45				Single-use/single service articles: properly stored & used		
46				Gloves used properly		

Utensil Equipment and Vending

47				Food & non-food contact surfaces cleanable, properly designed, constructed, & used		
48	X			Warewashing facilities: installed, maintained, & used; test strips		
49				Non-food contact surfaces clean		

Physical Facilities

50				Hot & cold water available; adequate pressure		
51				Plumbing installed; proper backflow devices		
52				Sewage & waste water properly disposed		
53				Toilet facilities: properly constructed, supplied, & cleaned		
54				Garbage & refuse properly disposed; facilities maintained		
55				Physical facilities installed, maintained, & clean		
56				Adequate ventilation & lighting; designated areas used		
57				Compliance with MCIAA		
58				Compliance with licensing & plan review		

Food Recalls:

Person in Charge (Signature)

Date: 09/06/22

Inspector (Signature)