

State Rapid Response Investigative Public Report

Office of Health Facility Complaints

Maltreatment Report #: HL326761580M
Compliance #: HL326769127C

Date Concluded: July 2, 2024

Name, Address, and County of Licensee

Investigated:

Crest View Senior Community At Blaine
12016 Ulysses Street Northeast
Blaine, MN 55449
Anoka County

Facility Type: Assisted Living Facility with
Dementia Care (ALFDC)

Evaluator's Name: Willette Shafer, RN
Special Investigator

Finding: Substantiated, facility responsibility

Nature of Investigation:

The Minnesota Department of Health investigated an allegation of maltreatment, in accordance with the Minnesota Reporting of Maltreatment of Vulnerable Adults Act, Minn. Stat. 626.557, and to evaluate compliance with applicable licensing standards for the provider type.

Initial Investigation Allegation(s):

Alleged perpetrator (AP) #1 and AP #2 neglected the resident when AP #1 and AP #2 transferred resident with a full body mechanical lift and resident fell from the lift. The resident broke her hip.

The unknown AP abused the resident when the AP pushed resident out of bed and pressed on areas of neuropathy causing resident pain.

Investigative Findings and Conclusion:

The Minnesota Department of Health determined neglect was substantiated. The facility was responsible for the maltreatment. The facility failed to measurement the resident's body to determine the proper size sling to use with the mechanical lift. AP #1 and AP #2 reported the fall out of the sling occurred in an unlikely way and the facility failed to investigate the size of the sling used, the color straps used and the attachment of the sling to the mechanical lift when

