



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered

May 12, 2022

Administrator
Primus Incorporated
7756 Dupont Avenue North
Brooklyn Park, MN 55444

RE: Project Number(s) SL34274015

Dear Administrator:

On May 3, 2022, the Minnesota Department of Health completed a follow-up evaluation of your facility to determine correction of orders found on the evaluation completed on February 23, 2022. The follow-up evaluation determined your facility had not corrected all of the state licensing orders issued pursuant to the February 23, 2022 evaluation.

In accordance with Minn. Stat. § 144G.31 Subd. 4 (a), state licensing orders issued pursuant to the last evaluation completed on February 23, 2022, found not corrected at the time of the May 3, 2022, follow-up evaluation and/or subject to penalty assessment are as follows:

0970-Waivers Of Liability Prohibited-144.50 Subd. 5 - \$500.00

1650-Service Plan, Implementation And Revisions To-144g.70 Subd. 4 (f) - \$500.00

The details of the violations noted at the time of this follow-up evaluation completed on May 3, 2022 (listed above), are on the attached State Form. Brackets around the ID Prefix Tag in the left hand column, e.g., {2 ----} will identify the uncorrected tags.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, **the total amount you are assessed is \$1,000.00**. You will be invoiced after 15 days of the receipt of this notice, subject to appeal.

DOCUMENTATION OF ACTION TO COMPLY

In accordance with Minn. Stat. § 144G.30, Subd. 5(c), by the correction order date, the licensee must document in the provider's records any action taken to comply with the correction order by the correction order date. The commissioner may request a copy of this documentation and the assisted living facility's action to respond to the correction orders in future evaluations, upon a complaint investigation, and as otherwise needed.

IMPOSITION OF FINES:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in §144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in §144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in §144G.20.

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you have one opportunity to challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. This written request must be received by the Department of Health within 15 calendar days of the correction order receipt date. Please send your written request via email to the following:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970
Health.HRD.Appeals@state.mn.us

REQUESTING A HEARING

Alternatively, in accordance with Minn. Stat. § 144G.31, Subd. 5(d), an assisted living provider that has been assessed a fine under this subdivision has a right to a reconsideration or a hearing under this section and chapter 14. Pursuant to Minn. Stat. § 144G.20, Subd. 14 and Subd. 18, a request for a hearing must be in writing and received by the Department of Health within 15 business days of the correction order receipt date. Requests for hearing may be emailed to **Health.HRD.Appeals@state.mn.us**.

To appeal fines via reconsideration, please follow the procedure outlined above. Please note that you may request a reconsideration **or** a hearing, but not both.

We urge you to review these orders carefully. If you have questions, please contact Casey DeVries, Supervisor, at 651-201-5917.

Please note, it is your responsibility to share the information contained in this letter and the results of this visit with the President of your facility's Governing Body.

Sincerely,



Casey DeVries, Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Email: casey.devries@state.mn.us
Phone: 651-201-5917 Fax: 651-215-6894

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34274	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 05/03/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7756 DUPONT AVENUE NORTH BROOKLYN PARK, MN 55444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{0 000}	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER In accordance with Minnesota Statutes, section 144G.08 to 144G.95 this correction order(s) has been issued pursuant to a survey. Determination of whether a violation has been corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL34274015-1 On May 3, 2022, the Minnesota Department of Health conducted a revisit at the above provider to follow-up on orders issued pursuant to a survey completed on February 23, 2022. At the time of the survey, there were three residents receiving services under the Assisted Living license. As a result of the revisit, the following orders were reissued.	{0 000}	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
{0 480} SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements	{0 480}		

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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{0 480}	Continued From page 1 (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: No further action required.	{0 480}			
{0 630} SS=D	144G.42 Subd. 6 Compliance with requirements for reporting ma (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced	{0 630}			

Minnesota Department of Health

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{0 630}	Continued From page 2 by: Based on interview and record review, the licensee failed to ensure an individual abuse prevention plan was developed to include statements of the specific measures to be taken to minimize the risk of abuse for one of two residents (R1) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 diagnoses included schizophrenia (mental disorder characterized by delusions, hallucinations, disorganized thoughts, speech and behavior) and bipolar disorder (mental illness characterized by extreme mood swings). R1's Service Plan, dated March 21, 2022, indicated R1 received services including medication management, bathing assistance, grooming, dressing assistance, laundry, housekeeping, activities, transportation, assistance with appointments, behavior management and meals. R1's Individual Abuse Prevention Plan Assessment, dated March 18, 2022, included the following vulnerabilities: risk of abusing others, and risk of abuse from others. R1's abuse prevention plan lacked: - statements of specific measures to be taken to	{0 630}		

Minnesota Department of Health

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{0 630}	Continued From page 3 minimize the risk of abuse to the resident. R1's Behavior Plan, dated May 4, 2022, did not indicate if interventions were used to minimize the risk of abuse. On May 3, 2022, at 11:30 a.m., registered nurse (RN)-A acknowledged the abuse prevention plan lacked statements of specific measures to be taken to minimize the risk of abuse to the resident. RN-A stated R1 had interventions that could be used for abuse prevention in the behavior care plan. The licensee's Individual Abuse Prevention Plan policy, dated August 1, 2021, indicated the licensee would include statements of specific measure to be taken to minimize the risk of abuse to the resident or other vulnerable adults. No further information was provided.	{0 630}		
{0 780} SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics;	{0 780}		

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{0 780}	Continued From page 4 (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: No further action required.	{0 780}		
{0 790} SS=F	144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by: No further action required.	{0 790}		
{0 810} SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and	{0 810}		

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{0 810}	Continued From page 5 maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: No further action required.	{0 810}		
{0 970} SS=F	144.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility	{0 970}		

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{0 970}	Continued From page 6 liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the licensee's liability for health, safety, or personal property of a resident. This had the potential to affect all three residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On May 3, 2022, at 9:30 a.m., registered nurse (RN)-A provided the surveyor a blank copy of the Assisted Living Contract. R1's, and R3's record included a copy of the Assisted Living Contract dated March 31, 2022. Both contracts indicated the resident will indemnify (secure against legal liability) and hold harmless provider and its employees for the health, and safety or personal property of a resident.	{0 970}		

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{0 970}	Continued From page 7 On May 3, 2022, at 11:37 a.m., RN-A stated the same assisted living contract was used for all residents. RN-A acknowledged the first sentence in the indemnification section of the contract included language of waiving the licensee's liability for health, safety, and personal property of a resident. RN-A stated the licensee had added a sentence at the bottom of the indemnification section to show it was not the licensee's intention to wave facility liability for the health, and safety or personal property. No further information was provided.	{0 970}		
{01650} SS=F	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has	{01650}		

Minnesota Department of Health

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{01650}	Continued From page 8 authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on interview, and record review, the licensee failed to ensure the service plan included the required content for two of two residents (R1, R3) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1's diagnoses included schizophrenia (mental disorder characterized by delusions, hallucinations, disorganized thoughts, speech and behavior) and bipolar disorder (mental illness characterized by extreme mood swings). R1's Service Plan, dated March 21, 2022, indicated R1 received services including medication management, bathing assistance, grooming assistance, dressing assistance, laundry, housekeeping, activities, transportation, assistance with appointments, behavior management and meals. R1's service plan	{01650}		

Minnesota Department of Health

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{01650}	Continued From page 9 lacked the following required content: - methods of monitoring assessments of the resident; - methods of monitoring staff providing services; and - the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. R3's diagnoses included schizophrenia, bipolar disorder, psychosis, anxiety, depression, and chronic pain. R3's Service Plan, dated March 21, 2022, indicated R3 received services including medication management, bathing assistance, grooming assistance, dressing assistance, housekeeping, laundry, meals, behavior management, activities, transportation and assistance with appointments. R3's service plan lacked the following required content: - methods of monitoring assessments of the resident; - methods of monitoring staff providing services; and - the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. On May 3, 2022, at 11:26 a.m., registered nurse (RN)-A stated all residents used the same Service Plan document template. RN-A acknowledged the service plan was missing required content. RN-A stated all residents are full code in the facility and 911 would be called unless a resident refused. In addition, RN-A stated nursing assessments would have the method of monitoring written on it.	{01650}			

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{01650}	Continued From page 10 The licensee's Service Plan policy, dated August 1, 2021, indicated the service plan would include the content listed above. No further information was provided.	{01650}			



Protecting, Maintaining and Improving the Health of All Minnesotans

Electronically Delivered
March 17, 2022

Administrator
Primus Incorporated
7756 Dupont Avenue North
Brooklyn Park, MN 55444

RE: Project Number(s) SL34274015

Dear Administrator:

The Minnesota Department of Health completed an evaluation on February 23, 2022, for the purpose of evaluating and assessing compliance with state licensing statutes. At the time of the evaluation, the Minnesota Department of Health noted violations of the laws pursuant to Minnesota Statute, Chapter 144G, Minnesota Food Code, Minnesota Rules Chapter 4626, Minnesota Statute 626.5572 and/or Minnesota Statute Chapter 260E.

The enclosed State Form documents the state licensing orders. The Department of Health documents state licensing correction orders using federal software. Tag numbers are assigned to Minnesota state statutes for Assisted Living Facilities. The assigned tag number appears in the far left column entitled "ID Prefix Tag." The state statute number and the corresponding text of the state statute out of compliance are listed in the "Summary Statement of Deficiencies" column. This column also includes the findings that are in violation of the state statute after the statement, "This MN Requirement is not met as evidenced by . . ."

IMPOSITION OF FINES

In accordance with Minn. Stat. § 144G.31, Subd. 4, fines and enforcement actions may be imposed based on the level and scope of the violations and imposed immediately with no opportunity to correct the violation first as follows:

Level 1: no fines or enforcement.

Level 2: a fine of \$500 per violation, in addition to any enforcement mechanism authorized in § 144G.20 for widespread violations;

Level 3: a fine of \$3,000 per violation per incident, in addition to any enforcement mechanism authorized in § 144G.20.

Level 4: a fine of \$5,000 per incident, in addition to any enforcement mechanism authorized in § 144G.20.

In accordance with Minn. Stat. § 144G.20, Subd. 4 (a)(5), the Department of Health imposes fine amounts of either \$1,000 or \$5,000 to licensees who are found to be responsible for maltreatment. The Department of Health imposes a fine of \$1,000 for each substantiated maltreatment violation that consists of abuse, neglect, or financial exploitation according to Minn. Stat. § 626.5572, Subds. 2,

9, 17. The Department of Health also may impose a fine of \$5,000 for each substantiated maltreatment violation consisting of sexual assault, death, or abuse resulting in serious injury.

In accordance with Minn. Stat. § 144G.31, Subd. 4 (a)(5)(b), when a fine is assessed against a facility for substantiated maltreatment, the commissioner shall not also impose an immediate fine under this chapter for the same circumstance.

Therefore, in accordance with Minn. Stat. §§ 144G.01 to 144G.9999, no immediate fines are assessed.

DOCUMENTATION OF ACTION TO COMPLY

Per Minn. Stat. § 144G.30, Subd. 5(c), the licensee must document any action taken to comply with the correction order by the correction order date. A copy of the provider's records documenting those actions may be requested for follow-up evaluations. The licensee is not required to submit a plan of correction for approval.

The correction order documentation should include the following:

- Identify how the area(s) of noncompliance was corrected related to the resident(s)/employee(s) identified in the correction order.
- Identify how the area(s) of noncompliance was corrected for all of the provider's resident(s)/employees that may be affected by the noncompliance.
- Identify what changes to your systems and practices were made to ensure compliance with the specific statute(s).

CORRECTION ORDER RECONSIDERATION PROCESS

In accordance with Minn. Stat. § 144G.32, Subd. 2, you may challenge the correction order issued, including the level and scope, and any fine assessed through the correction order reconsideration process. The request for reconsideration must be in writing and received by the Department of Health within 15 calendar days of the correction order receipt date.

A state licensing order under Minn. Stat. § 144G.91, Subd. 8, Free from Maltreatment is associated with a maltreatment determination by the Office of Health Facility Complaints. If maltreatment is substantiated, you will receive a separate letter with the reconsideration process under Minn. Stat. § 626.557. Please email general reconsideration requests to: **Health.HRD.Appeals@state.mn.us**.

Please address your cover letter for general reconsideration requests to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Free from Maltreatment reconsideration requests should be addressed to:

Reconsideration Unit
Health Regulation Division
Minnesota Department of Health
P.O. Box 64970
85 East Seventh Place
St. Paul, MN 55164-0970

Primus Incorporated

March 17, 2022

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You are encouraged to retain this document for your records. It is your responsibility to share the information contained in this letter and the results of this visit with the President of your organization's Governing Body. If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script, reading "Jessica Gallmeier".

Jessica Gallmeier, Supervisor
Health Regulation Division
State Evaluation Team
85 East Seventh Place, Suite 220
P.O. Box 3879
St. Paul, MN 55101-3879
Email: jess.gallmeier@state.mn.us
Phone: 651-247-0268 Fax: 651-215-9697

HHH

Minnesota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34274	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/23/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7756 DUPONT AVENUE NORTH BROOKLYN PARK, MN 55444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 000	Initial Comments Initial comments *****ATTENTION***** ASSISTED LIVING PROVIDER LICENSING CORRECTION ORDER(S) In accordance with Minnesota Statutes, section 144G.08 to 144G.95, these correction orders are issued pursuant to a survey. Determination of whether violations are corrected requires compliance with all requirements provided at the Statute number indicated below. When Minnesota Statute contains several items, failure to comply with any of the items will be considered lack of compliance. INITIAL COMMENTS: SL#34274015 On, February 22, 2022, through February 23, 2022, the Minnesota Department of Health conducted a survey at the above provider, and the following correction orders are issued. At the time of the survey, there were 3 residents receiving services under the provider's Assisted Living license.	0 000	Minnesota Department of Health is documenting the State Licensing Correction Orders using federal software. Tag numbers have been assigned to Minnesota State Statutes for Assisted Living License Providers. The assigned tag number appears in the far-left column entitled "ID Prefix Tag." The state Statute number and the corresponding text of the state Statute out of compliance is listed in the "Summary Statement of Deficiencies" column. This column also includes the findings which are in violation of the state requirement after the statement, "This Minnesota requirement is not met as evidenced by." Following the surveyors' findings is the Time Period for Correction. PLEASE DISREGARD THE HEADING OF THE FOURTH COLUMN WHICH STATES,"PROVIDER'S PLAN OF CORRECTION." THIS APPLIES TO FEDERAL DEFICIENCIES ONLY. THIS WILL APPEAR ON EACH PAGE. THERE IS NO REQUIREMENT TO SUBMIT A PLAN OF CORRECTION FOR VIOLATIONS OF MINNESOTA STATE STATUTES. The letter in the left column is used for tracking purposes and reflects the scope and level issued pursuant to 144G.31 subd. 1, 2, and 3.	
0 110 SS=F	144G.10 Subdivision 1a Assisted living director license required	0 110		

Minnesota Department of Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Minnesota Department of Health

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0 110	Continued From page 1 Each assisted living facility must employ an assisted living director licensed or permitted by the Board of Executives for Long Term Services and Supports. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the licensed assisted living director (LALD) was listed as the Director of Record for the licensee. This had the potential to affect all the licensee's residents, staff, and visitors. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, at approximately 10:00 a.m., registered nurse (RN)-A identified self as LALD for facility. RN-A obtained an assisted living director license on June 15, 2021. On February 22, 2022, at approximately 10:55 a.m., the Board of Executives for Long-Term Services and Support (BELTSS) website indicated RN-A held a current assisted living director license but was not listed as Director of Record for the licensee. On February 22, 2022, at approximately 11:00 a.m., RN-A acknowledged they were not listed as	0 110		

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0 110	Continued From page 2 the Director of Record for licensee and would contact BELTSS for correction. The licensee's Assisted Living Director policy, dated August 1, 2021, lacked the requirement of the LALD to be registered with BELTSS as the Director of Record for the facility. No further information provided. TIME PERIOD FOR CORRECTION: Two (2) days Corrected February 24, 2022	0 110		
0 250 SS=F	144G.20 Subdivision 1. Conditions (a) The commissioner may refuse to grant a provisional license, refuse to grant a license as a result of a change in ownership, refuse to renew a license, suspend or revoke a license, or impose a conditional license if the owner, controlling individual, or employee of an assisted living facility: (1) is in violation of, or during the term of the license has violated, any of the requirements in this chapter or adopted rules; (2) permits, aids, or abets the commission of any illegal act in the provision of assisted living services; (3) performs any act detrimental to the health, safety, and welfare of a resident; (4) obtains the license by fraud or misrepresentation; (5) knowingly makes a false statement of a material fact in the application for a license or in any other record or report required by this chapter; (6) denies representatives of the department	0 250		

Minnesota Department of Health

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0 250	Continued From page 3 access to any part of the facility's books, records, files, or employees; (7) interferes with or impedes a representative of the department in contacting the facility's residents; (8) interferes with or impedes ombudsman access according to section 256.9742, subdivision 4; (9) interferes with or impedes a representative of the department in the enforcement of this chapter or fails to fully cooperate with an inspection, survey, or investigation by the department; (10) destroys or makes unavailable any records or other evidence relating to the assisted living facility's compliance with this chapter; (11) refuses to initiate a background study under section 144.057 or 245A.04; (12) fails to timely pay any fines assessed by the commissioner; (13) violates any local, city, or township ordinance relating to housing or assisted living services; (14) has repeated incidents of personnel performing services beyond their competency level; or (15) has operated beyond the scope of the assisted living facility's license category. (b) A violation by a contractor providing the assisted living services of the facility is a violation by the facility. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to show they had met the requirements of licensure, by attesting the managerial officials who oversaw the day-to-day operations, had developed and implemented current policies and procedures as required, with records reviewed.	0 250		

Minnesota Department of Health

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0 250	Continued From page 4 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On May 28, 2021, during license application, the licensee's owner attested to have read Minnesota Statute chapter 144G, and Minnesota Rules, chapter 4659 (proposed and not final), governing the provision of assisted living facilities and understood as the licensee she was legally responsible for the management, control, and operations of the facility. During the entrance conference on February 22, 2022, at approximately 9:40 a.m., registered nurse (RN)-A confirmed she was responsible for and participated in the day-to-day operations. RN-A stated the managerial officials were familiar with the Assisted Living current laws and regulations (144G.03, subd. 1-6). However, the following orders were issued; Refer to licensing order at Statute 144G.10 Subd. 1a. The licensee failed to ensure the assisted living director was listed as the director of record for licensee. Refer to licensing order at Statute 144G.40, Subd 2. The licensee failed to provide a Uniform Checklist Disclosure of Services (UDALSA) to all residents.	0 250		

Minnesota Department of Health

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0 250	Continued From page 5 Refer to licensing order at Statute 144G.41, Subd. 1. The licensee failed to develop a staffing plan, as required. Refer to licensing order at Statute 144G.41 Subd. 1. The licensee failed to ensure food was prepared and served according to the Minnesota Food Code. Refer to licensing order at Statute 144G.41 Subd. 1. (13) (i) (A & C). The licensee failed to ensure a menu was prepared a week in advance and provided to the residents. Refer to licensing order at Statute 144G.42, Subd. 6. The licensee failed to ensure an individual abuse prevention plan was developed to include statements of the specific measures to be taken to minimize the risk of abuse. Refer to licensing order at Statute 144G.43 Subd. 8. The licensee failed to ensure the employee record contained all the required content. Refer to licensing order at Statute 144G.42, Subd. 9. The licensee failed to develop and maintain a tuberculosis (TB) prevention and control program. Refer to licensing order at Statute 144G.42 Subd. 10. The licensee failed to ensure it completed a written emergency disaster plan with all required content. Refer to licensing order at Statute 144G.50, Subd. 3. The licensee failed to ensure all residents were provided the opportunity to designate a representative, as required.	0 250		

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0 250	Continued From page 6 Refer to licensing order at Statute 144.50 Subd. 5. The licensee failed to ensure the assisted living contract did not include language waiving the facility's liability for health, safety, or personal property of a resident. Refer to licensing order at Statute 144G.61 Subd. 2. (a). The licensee failed to ensure unlicensed personnel (ULP-B) received the required training/competency testing. Refer to licensing order at Statute 144G.63 Subd. 4. The licensee failed to ensure required dementia care training was completed. Refer to licensing order at Statute 144G.64, (a). The licensee failed to ensure all employees had completed training in dementia care, as required. Refer to licensing order at Statute 144G.70, Subd. 2. The licensee failed to ensure the RN completed assessments of all residents at the frequency required and using the Uniform Assessment Tool, as required. Refer to licensing order at Statute 144G.70 Subd. 4. (f). The licensee failed to ensure the service plan included the required content. Refer to licensing order at Statute 144G.71, Subd. 5. The licensee failed to ensure each resident receiving medication management services had an individualized medication management plan containing all required content. Refer to licensing order at Statute 144G.71 Subd. 7. The licensee failed to ensure unlicensed personnel (ULP-B) demonstrated competency for administering medication.	0 250		

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0 250	Continued From page 7 Refer to licensing order at Statute 144G.71 Subd. 13. The licensee failed to ensure a current written or electronically recorded prescription was obtained for all medications the provider managed. Refer to licensing order at Statute 144G.71 Subd. 20. The licensee failed to discard expired medication. Refer to licensing order at Statute 144G.90 Subd. 1. The licensee failed to provide the process for filing a complaint to their residents. Twenty-two (22) correction orders were issued, which indicated the licensee's understanding of the Minnesota statutes and Rules was limited or not evident for compliance with sections 144G.08 to 144G.9999. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 250		
0 430 SS=F	144G.40 Subd. 2 Uniform checklist disclosure of services (a) All assisted living facilities must provide to prospective residents: (1) a disclosure of the categories of assisted living licenses available and the category of license held by the facility; (2) a written checklist listing all services permitted under the facility's license, identifying all services the facility offers to provide under the assisted living facility contract, and identifying all services allowed under the license that the facility does not provide; and	0 430		

Minnesota Department of Health

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0 430	Continued From page 8 (3) an oral explanation of the services offered under the contract. (b) The requirements of paragraph (a) must be completed prior to the execution of the assisted living contract. (c) The commissioner must, in consultation with all interested stakeholders, design the uniform checklist disclosure form for use as provided under paragraph (a). This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to provide a copy of the uniform checklist disclosure of services with the required content for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On February 23, 2022, at approximately 9:15 a.m., unlicensed personnel (ULP)-B administered medication to R1. R1's diagnosis was schizo-attentive disorder (a mental disorder in which a person experiences a combination of symptoms of delusions, hallucinations, disorganized thoughts, speech behavior and mood disorder).	0 430		

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0 430	Continued From page 9 R1's service plan, dated August 7, 2019, indicated R1 received services including medication administration, socialization, bathing/hygiene/grooming, meal preparation, non-medical transportation, mental health management, and verbal/physical aggression management. R1's record lacked a uniform disclosure of assisted living services and amenities (UDALSA) checklist to include: - a disclosure of the categories of assisted living licenses available and the category of license held by the facility; and - a written checklist listing all services permitted under the facility's license, identifying all services the facility offers to provide under the assisted living facility contract, and identifying all services allowed under the license that the facility does not provide. On February 23, 2022, at approximately 10:40 a.m., registered nurse (RN)-A acknowledged R1 and all other residents who received services under their assisted living license had not received a written checklist listing all services provided under the facility's assisted living license, and the services not provided under the facility's license. The licensee lacked a policy for new resident admission requirements effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 430			

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0 470	Continued From page 10	0 470		
0 470 SS=F	144G.41 Subdivision 1 Minimum requirements (11) develop and implement a staffing plan for determining its staffing level that: (i) includes an evaluation, to be conducted at least twice a year, of the appropriateness of staffing levels in the facility; (ii) ensures sufficient staffing at all times to meet the scheduled and reasonably foreseeable unscheduled needs of each resident as required by the residents' assessments and service plans on a 24-hour per day basis; and (iii) ensures that the facility can respond promptly and effectively to individual resident emergencies and to emergency, life safety, and disaster situations affecting staff or residents in the facility; (12) ensure that one or more persons are available 24 hours per day, seven days per week, who are responsible for responding to the requests of residents for assistance with health or safety needs. Such persons must be: (i) awake; (ii) located in the same building, in an attached building, or on a contiguous campus with the facility in order to respond within a reasonable amount of time; (iii) capable of communicating with residents; (iv) capable of providing or summoning the appropriate assistance; and (v) capable of following directions; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure the staffing plan was posted for residents, staff, and visitors to review as required. This had the potential to affect all three residents, staff, and visitors. This practice resulted in a level two violation (a	0 470		

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0 470	Continued From page 11 violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, at 10:45 a.m., the surveyor did not observe a posted staff schedule in any area of the facility developed by the clinical nurse supervisor to: - include direct-care staff work schedules for each direct-care staff member showing all work shifts, including days and hours worked - identify the direct-care staff member's resident assignments or work location - be posted after redacting direct-care staff member's resident assignments, at the beginning of each work shift in a central location On February 22, 2022, at approximately 11:00 a.m., registered nurse (RN)-A confirmed no staffing schedule was posted in a central location. RN-A stated all schedules are located online. The licensee's Staffing and Scheduling policy, dated August 1, 2021, indicated a daily work schedule must be posted in a central location in facility accessible to staff, residents, volunteers, and the public. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 470		

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0 480	Continued From page 12	0 480		
0 480 SS=F	144G.41 Subd 1 (13) (i) (B) Minimum requirements (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (B) food must be prepared and served according to the Minnesota Food Code, Minnesota Rules, chapter 4626; and This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure food was prepared and served according to the Minnesota Food Code. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings included:	0 480		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
0 480	Continued From page 13 Please refer to the included document titled, Food and Beverage Establishment Inspection Report dated February 22, 2022, for the specific Minnesota Food Code deficiencies. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 480		
0 485 SS=C	144G.41 Subd 1. (13) (i) (A) and (C) Minimum Requirements (13) offer to provide or make available at least the following services to residents: (i) at least three nutritious meals daily with snacks available seven days per week, according to the recommended dietary allowances in the United States Department of Agriculture (USDA) guidelines, including seasonal fresh fruit and fresh vegetables. The following apply: (A) menus must be prepared at least one week in advance, and made available to all residents. The facility must encourage residents' involvement in menu planning. Meal substitutions must be of similar nutritional value if a resident refuses a food that is served. Residents must be informed in advance of menu changes; (C) the facility cannot require a resident to include and pay for meals in their contract; This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to have a menu prepared at least one week in advance and made available to all residents. This had the potential to	0 485		

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0 485	Continued From page 14 affect all three residents of the facility. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, at approximately 10:45 a.m., the surveyor observed a menu plan on the kitchen refrigerator. The menu was not prepared at least one week in advance. On February 22, 2022, at approximately 11:00 a.m., registered nurse (RN)-A stated the refrigerator was the only location the menu was made available to residents. RN-A acknowledged the menu plan on the refrigerator was only for one week, however RN-A stated they review the menu with the residents for the upcoming week prior to posting them. The licensee's Food Service & Menu Planning policy, dated August 1, 2022, indicated menus would be prepared at least one week in advance and made available to all residents. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 485		
0 630 SS=D	144G.42 Subd. 6 Compliance with requirements for reporting ma	0 630		

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0 630	Continued From page 15 (b) The facility must develop and implement an individual abuse prevention plan for each vulnerable adult. The plan shall contain an individualized review or assessment of the person's susceptibility to abuse by another individual, including other vulnerable adults; the person's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to that person and other vulnerable adults. For purposes of the abuse prevention plan, abuse includes self-abuse. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure an individual abuse prevention plan was developed to include review or assessment of the resident's susceptibility to abuse by another individual, including other vulnerable adults; the resident's risk of abusing other vulnerable adults and statements of the specific measures to be taken to minimize the risk of abuse for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 diagnoses included schizoaffective disorder	0 630		

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0 630	Continued From page 16 and bipolar disorder R1's service plan, dated August 7, 2019, indicated R1 received services including mental health management and verbal/physical aggression management. R1's abuse prevention plan, dated August 9, 2021, included the following vulnerabilities: schizoaffective disorder, bipolar disorder, unable to manage finances, concerns with safe smoking, use of unprescribed medications and alcohol, and verbal and physical aggression. R1's abuse prevention plan lacked individualized review or assessment of R1's susceptibility to abuse by another individual, including other vulnerable adults; the R1's risk of abusing other vulnerable adults; and statements of the specific measures to be taken to minimize the risk of abuse to R1 and other vulnerable adults. R1's Incident Report, dated December 27, 2021, indicated R1 wanted to fight their case manager and 911 was called. R1 was handcuffed and taken to hospital. R1 threatened to stab the licensee's employee. On February 23, 2022, at approximately 11:30 a.m., registered nurse (RN)-A acknowledged the content above was missing and stated she will update R1's record. The licensee's Individual Abuse Prevention Plan policy, dated August 1, 2021, indicated the missing content should be included. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	0 630		

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0 650 SS=E	144G.42 Subd. 8 Employee records (a) The facility must maintain current records of each paid employee, each regularly scheduled volunteer providing services, and each individual contractor providing services. The records must include the following information: (1) evidence of current professional licensure, registration, or certification if licensure, registration, or certification is required by this chapter or rules; (2) records of orientation, required annual training and infection control training, and competency evaluations; (3) current job description, including qualifications, responsibilities, and identification of staff persons providing supervision; (4) documentation of annual performance reviews that identify areas of improvement needed and training needs; (5) for individuals providing assisted living services, verification that required health screenings under subdivision 9 have taken place and the dates of those screenings; and (6) documentation of the background study as required under section 144.057. (b) Each employee record must be retained for at least three years after a paid employee, volunteer, or contractor ceases to be employed by, provide services at, or be under contract with the facility. If a facility ceases operation, employee records must be maintained for three years after facility operations cease. This MN Requirement is not met as evidenced by: Surveyor: Crews, Ashley H. Based on observation, interview, and record review, the licensee failed to ensure employee records included all required content for two of	0 650		

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0 650	Continued From page 18 two employees (registered nurse (RN)-A and unlicensed personnel (ULP-B)) with employee records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a pattern scope (when more than a limited number of residents are affected, more than a limited number of staff are involved, or the situation has occurred repeatedly; but is not found to be pervasive). The findings include: RN-A started employment on August 15, 2015, under the comprehensive home care license and began providing assisted living services on August 1, 2021. RN-A's employee record contained an undated and unsigned seven-page document titled Job Description. RN-A's employee record lacked annual performance reviews since starting employment with the licensee. On February 23, 2022, at approximately 9:15 a.m., ULP-B administered medication to R1. ULP-B started employment on May 19, 2020, under the comprehensive home care license and began providing assisted living services on August 1, 2021. ULP-B's employee record contained an undated and unsigned eight-page document titled Job	0 650			

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0 650	Continued From page 19 Description. ULP-B's record lacked annual performance reviews since starting employment with the licensee. On February 23, 2022, at approximately 10:45 a.m., RN-A acknowledged the above employees' records were missing the required content, and stated all these requirements were met, except they misplaced the records in the process of filing. The licensee's Employee Record policy, dated August 1, 2021, indicated all the above missing employee record should be included in the records. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 650		
0 660 SS=F	144G.42 Subd. 9 Tuberculosis prevention and control (a) The facility must establish and maintain a comprehensive tuberculosis infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. The program must include a tuberculosis infection control plan that covers all paid and unpaid employees, contractors, students, and regularly scheduled volunteers. The commissioner shall provide technical assistance regarding implementation of	0 660		

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0 660	Continued From page 20 the guidelines. (b) The facility must maintain written evidence of compliance with this subdivision. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure and maintain a current comprehensive tuberculosis (TB) infection control program according to the most current tuberculosis infection control guidelines issued by the United States Centers for Disease Control and Prevention (CDC), Division of Tuberculosis Elimination, as published in the CDC's Morbidity and Mortality Weekly Report. In addition, the licensee failed to ensure completion of a TB risk assessment, baseline TB screening, and completion of a two-step tuberculin skin test (TST) or TB screening such as a blood test at the time of hire for one of two employees (registered nurse (RN)-A) with records reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, at 1:23 p.m., the surveyor asked for the licensee's TB risk assessment. RN-A stated the information was at another house. On February 23, 2022, at 11:07 a.m., RN-A stated	0 660			

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0 660	Continued From page 21 the licensee did not have a TB risk assessment. RN-A started employment on, August 15, 2015, under the comprehensive home care license and began providing assisted living services on August 1, 2021. RN-A's employee record contained a TB screening dated January 20, 2022, and TB QuantiFERON gold plus dated January 18, 2022. RN-A's employee record lacked evidence of baseline TB screening and two-step TST or TB screening such as a blood test had been completed at the time of hire or prior to providing services to residents. On February 23, 2022, at approximately 11:10 a.m., RN-A acknowledged her TB screening and TB QuantiFERON gold plus were not completed at the time of hire. RN-A also stated the document was misplaced, and therefore she completed another in January 2022. The licensee's Tuberculosis Screening policy, dated August 1, 2021, indicated the facility will maintain a current community TB risk assessment and will update it annually, and staff would be screened and tested for TB prior to the staff being exposed to the clients. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 660			
0 680 SS=F	144G.42 Subd. 10 Disaster planning and emergency preparedness	0 680			

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0 680	Continued From page 22 (a) The facility must meet the following requirements: (1) have a written emergency disaster plan that contains a plan for evacuation, addresses elements of sheltering in place, identifies temporary relocation sites, and details staff assignments in the event of a disaster or an emergency; (2) post an emergency disaster plan prominently; (3) provide building emergency exit diagrams to all residents; (4) post emergency exit diagrams on each floor; and (5) have a written policy and procedure regarding missing tenant residents. (b) The facility must provide emergency and disaster training to all staff during the initial staff orientation and annually thereafter and must make emergency and disaster training annually available to all residents. Staff who have not received emergency and disaster training are allowed to work only when trained staff are also working on site. (c) The facility must meet any additional requirements adopted in rule. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review the licensee failed to have a written emergency disaster preparedness plan with all the required content and failed to post an emergency preparedness (EP) plan prominently. This had the potential to affect all three residents receiving services under the assisted living license. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a	0 680		

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0 680	Continued From page 23 resident's health or safety, but was not likely to cause serious injury, impairment, or death), and is issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, at approximately 11:00 a.m., the surveyor requested to view the licensee's emergency disaster preparedness plan. On February 22, 2022 at approximately 11:07 a.m., the surveyor observed the disaster plan in a locked office. The licensee's emergency disaster preparedness plan lacked evidence of the following required content: - a hazard vulnerability assessment - a comprehensive program to include pandemics - subsistence needs for staff and residents during emergency - a communication plan that included names and contact information for physicians - policies and procedures for medical documentation - EP training program (including documentation of training provided) - EP testing/annual testing requirements On February 22, 2022, at approximately 11:45 a.m., the surveyor requested to view staff training's on emergency plan. On February 23, 2022, at 10:11 a.m., registered nurse (RN)-A stated all training for emergency plans would be located on a document titled	0 680		

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0 680	Continued From page 24 "Policies Reviewed-One Staff," and stated the licensee lacked documentation of emergency drills. The licensee's Emergency Preparedness Plan-Appendix Z Compliance policy, dated August 1, 2021, indicated the EP would include a risk assessment, planning, policies and procedures, communication plan, staff training, and exercises with drills. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 680		
0 780 SS=F	144G.45 Subd. 2 (a) (1) Fire protection and physical environment (a) Each assisted living facility must comply with the State Fire Code in Minnesota Rules, chapter 7511, and: (1) for dwellings or sleeping units, as defined in the State Fire Code: (i) provide smoke alarms in each room used for sleeping purposes; (ii) provide smoke alarms outside each separate sleeping area in the immediate vicinity of bedrooms; (iii) provide smoke alarms on each story within a dwelling unit, including basements, but not including crawl spaces and unoccupied attics; (iv) where more than one smoke alarm is required within an individual dwelling unit or sleeping unit, interconnect all smoke alarms so that actuation of one alarm causes all alarms in the individual dwelling unit or sleeping unit to operate; and	0 780		

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0 780	Continued From page 25 (v) ensure the power supply for existing smoke alarms complies with the State Fire Code, except that newly introduced smoke alarms in existing buildings may be battery operated; This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide smoke alarms that complied with fire protection requirements. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 2, 2022, between 11:40 a.m. and 12:20 p.m., survey staff toured the facility with the registered nurse (RN)-A. During the facility tour, survey staff observed that smoke alarms were not installed on the lower and main stories of the facility. The RN-A and Housing Manager (HM)-C confirmed during the interview at approximately 1:10 p.m. that smoke alarms were not installed in these areas. It was then discussed with the RN-A and HM-C that newly installed smoke alarms must be interconnected so that the actuation of one alarm causes all alarms in the dwelling unit to operate. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 780		

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0 790	Continued From page 26	0 790		
0 790 SS=F	144G.45 Subd. 2 (a) (2)-(3) Fire protection and physical environment (2) install and maintain portable fire extinguishers in accordance with the State Fire Code; (3) install portable fire extinguishers having a minimum 2-A:10-B:C rating within Group R-3 occupancies, as defined by the State Fire Code, located so that the travel distance to the nearest fire extinguisher does not exceed 75 feet, and maintained in accordance with the State Fire Code; and This MN Requirement is not met as evidenced by: Based on observation and interview, the licensee failed to provide fire extinguishers that complied with fire protection requirements. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 2, between 11:40 a.m. and 12:20 p.m., survey staff toured the facility with the registered nurse (RN)-A. During the facility tour, survey staff observed that the fire extinguishers located on the lower and main stories were rated 1A:10BC. The RN-A and Housing Manager (HM)-C confirmed during the interview at approximately	0 790		

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0 790	Continued From page 27 1:10 p.m. that they did not know 2A:10BC rated fire extinguishers were required. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 790		
0 810 SS=F	144G.45 Subd. 2 (b)-(f) Fire protection and physical environment (b) Each assisted living facility shall develop and maintain fire safety and evacuation plans. The plans shall include but are not limited to: (1) location and number of resident sleeping rooms; (2) employee actions to be taken in the event of a fire or similar emergency; (3) fire protection procedures necessary for residents; and (4) procedures for resident movement, evacuation, or relocation during a fire or similar emergency including the identification of unique or unusual resident needs for movement or evacuation. (c) Employees of assisted living facilities shall receive training on the fire safety and evacuation plans upon hiring and at least twice per year thereafter. (d) Fire safety and evacuation plans shall be readily available at all times within the facility. (e) Residents who are capable of assisting in their own evacuation shall be trained on the proper actions to take in the event of a fire to include movement, evacuation, or relocation. The training shall be made available to residents at least once per year. (f) Evacuation drills are required for employees twice per year per shift with at least one	0 810		

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0 810	Continued From page 28 evacuation drill every other month. Evacuation of the residents is not required. Fire alarm system activation is not required to initiate the evacuation drill. This MN Requirement is not met as evidenced by: Based on document review and interview, the licensee failed to provide the required plans and documentation for fire safety and evacuation. This had the potential to directly affect all residents and staff. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On March 2, between 12:25 p.m. and 12:55 p.m., the Housing Manager (HM)-C and RN-A provided documents for review. Documents were reviewed by survey staff on March 2, 2022, between 12:25 p.m. and 1:05 p.m. 1. The Fire Plan located within the Primus Emergency Operations Plan binder dated August 2021 failed to include accurate instructions on fire protection procedures. The plan references a pull station and pull fire alarms which were not identified in the plans or observed during the facility tour. 2. The Fire Emergency Plan within the 1.05 Handling of Emergencies Policy dated 08-01-2021 failed to include accurate instructions on fire protection procedures. The plan references doors on magnetic door holders, fire	0 810			

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0 810	Continued From page 29 doors, and an alarm system wired directly to the fire station. None of these items were identified in the plans or observed during the facility tour. 3. The fire plans did not include the identification of unique or unusual resident needs for movement or evacuation. 4. The plans included a policy on evacuation drills but no completed evacuation drill logs or schedules were included within the documentation. The RN-A and HM-C confirmed during the interview, on March 2, 2022, at approximately 1:15 p.m., that the facility does not have pull stations, magnetic door holders, fire doors, or an alarm system wired to the fire station. The RN-A stated that none of the current residents would need assistance with evacuation and that evacuation drills were performed but have not been documented. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	0 810		
0 950 SS=F	144.50 Subd. 3 Designation of representative (a) Before or at the time of execution of an assisted living contract, an assisted living facility must offer the resident the opportunity to identify a designated representative in writing in the contract and must provide the following verbatim notice on a document separate from the contract: "RIGHT TO DESIGNATE A REPRESENTATIVE FOR CERTAIN PURPOSES. You have the right to name anyone as your	0 950		

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0 950	Continued From page 30 "Designated Representative." A Designated Representative can assist you, receive certain information and notices about you, including some information related to your health care, and advocate on your behalf. A Designated Representative does not take the place of your guardian, conservator, power of attorney ("attorney-in-fact"), or health care power of attorney ("health care agent"), if applicable." (b) The contract must contain a page or space for the name and contact information of the designated representative and a box the resident must initial if the resident declines to name a designated representative. Notwithstanding subdivision 1, paragraph (f), the resident has the right at any time to add, remove, or change the name and contact information of the designated representative. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract included designation of representatives in writing with the required statutory language for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, registered nurse (RN)-A	0 950		

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0 950	Continued From page 31 provided a blank assisted living contract and indicated the contract was used by the licensee for all residents who received services by licensee. The assisted living contract lacked the opportunity to designate a representative and the verbatim "right to designate a representative for certain purposes" notice required at the time of execution of the contract. R1's diagnoses include schizophrenia (mental disorder characterized by delusions, hallucinations, disorganized thoughts, speech, and behavior) and bipolar disorder (mental illness characterized by extreme mood swings). R1's service plan, dated August 7, 2019, indicated R1 received services for medication administration, socialization, bathing and grooming assistance, meal assistance, transportation, and mental health management. R1's record lacked an acknowledgement to have received an assisted living contract. On February 22, 2022, at 1:03 p.m., RN-A confirmed the licensee's contract lacked the opportunity to designate a representative and the verbatim "right to designate a representative for certain purposes" notice. The licensee lacked a policy for assisted living licensure contract requirements, effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 950		

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0 970	Continued From page 32	0 970		
0 970 SS=F	144.50 Subd. 5 Waivers of liability prohibited The contract must not include a waiver of facility liability for the health and safety or personal property of a resident. The contract must not include any provision that the facility knows or should know to be deceptive, unlawful, or unenforceable under state or federal law, nor include any provision that requires or implies a lesser standard of care or responsibility than is required by law. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the assisted living contract did not include language waiving the licensee's liability for health, safety, or personal property of a resident. This had the potential to affect all residents. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: On February 22, 2022, registered nurse (RN)-A provided a blank assisted living contract and indicated the contract was used by the licensee for all residents who received services by licensee. The contract indicated section the licensee will not be liable (compensate for harm or loss) for the health and safety or personal property of a resident.	0 970		

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0 970	Continued From page 33 On February 22, 2022, 1:03 p.m., RN-A acknowledged areas in the contract that included language of waiving the licensee's liability for health, safety, and personal property of a resident. The licensee lacked a policy for assisted living licensure contract requirements, effective August 1, 2021. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	0 970		
01370 SS=D	144G.61 Subd. 2 Training and evaluation of unlicensed personn (a) Training and competency evaluations for all unlicensed personnel must include the following: (1) documentation requirements for all services provided; (2) reports of changes in the resident's condition to the supervisor designated by the facility; (3) basic infection control, including blood-borne pathogens; (4) maintenance of a clean and safe environment; (5) appropriate and safe techniques in personal hygiene and grooming, including: (i) hair care and bathing; (ii) care of teeth, gums, and oral prosthetic devices; (iii) care and use of hearing aids; and (iv) dressing and assisting with toileting; (6) training on the prevention of falls; (7) standby assistance techniques and how to	01370		

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01370	Continued From page 34 perform them; (8) medication, exercise, and treatment reminders; (9) basic nutrition, meal preparation, food safety, and assistance with eating; (10) preparation of modified diets as ordered by a licensed health professional; (11) communication skills that include preserving the dignity of the resident and showing respect for the resident and the resident's preferences, cultural background, and family; (12) awareness of confidentiality and privacy; (13) understanding appropriate boundaries between staff and residents and the resident's family; (14) procedures to use in handling various emergency situations; and (15) awareness of commonly used health technology equipment and assistive devices. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure training and competency evaluations were completed for all required skill areas, prior to providing services, for one of one unlicensed personnel ((ULP)-B) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include:	01370		

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01370	Continued From page 35 On February 23, 2022, at approximately 9:15 a.m., ULP-B administered medication to R1. ULP-B started employment on May 19, 2020, under the comprehensive home care license and began providing assisted living services on August 1, 2021. ULP-B's record lacked the following training and competency evaluations - appropriate and safe techniques in personal hygiene and grooming, including: (i) hair care and bathing (ii) care of teeth, gums, and oral prosthetic devices (iii) care and use of hearing aids (iv) dressing and assisting with toileting - standby assistance techniques and how to perform them - awareness of commonly used health technology equipment and assistive devices - basic knowledge of body functioning and changes in body functioning, injuries, or other observed changes that must be reported to appropriate personnel - recognizing physical, emotional, cognitive, and developmental needs of the client On February 23, 2022, at approximately 10:45 a.m., registered nurse (RN)-A acknowledged training and competency evaluations were missing in ULP-B's employee record. The licensee's Competency Training Evaluations policy, dated August 1, 2021, indicated the above missing content would be included in training prior to performing tasks. No further information was provided.	01370			

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01370	Continued From page 36	01370		
01480 SS=C	144G.63 Subd. 3 Orientation to resident Staff providing assisted living services must be oriented specifically to each individual resident and the services to be provided. This orientation may be provided in person, orally, in writing, or electronically. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure staff providing assisted living services were oriented to each individual resident and the services to be provided for one of one unlicensed personnel (ULP)-B with personnel file reviewed. This practice resulted in a level one violation (a violation that has no potential to cause more than a minimal impact on the resident and does not affect health or safety) and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all the residents). The findings include: On February 23, 2022, at approximately 9:15 a.m., ULP-B administered medication to R1. ULP-B started employment on May 19, 2020, under the comprehensive home care license and began providing assisted living services on August 1, 2021. ULP-B's personnel file lacked	01480		

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01480	Continued From page 37 documentation of orientation to each individual resident and their needs prior to providing services. On February 23, 2022, at approximately 10:00 a.m., ULP-B stated was oriented to licensee residents during orientation by shadowing another ULP for a week. On February 23, 2022, at approximately 12:30 p.m., registered nurse (RN)-A stated, during "huddle" (a quick shift change meeting when the nurse reviews new or changed resident information with staff on that shift), the resident information would be provided to staff working, but also stated no documentation for the review is maintained. The licensee's Orientation and Training policy, effective August 1, 2021, indicated personnel will be trained in proper methods to perform the tasks or procedures for each resident, but missed to include orientation provided in person, orally, in writing, or electronically. No further information provided. TIME PERIOD FOR CORRECTION: Twenty-one (21) days	01480		
01490 SS=D	144G.63 Subd. 4 Training required relating to dementia All direct care staff and supervisors providing direct services must demonstrate an understanding of the training specified in section 144G.64. This MN Requirement is not met as evidenced	01490		

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01490	Continued From page 38 by: Based on interview and record review, the licensee failed to ensure required dementia care training was completed for one of one employee (registered nurse (RN)-A) with employee record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: RN-A started employment on August 15, 2015, under the comprehensive home care license and began providing assisted living services on August 1, 2021. RN-A employee record lacked at least eight hours of initial dementia training within 120 working hours of the employment start date including: (1) an explanation of Alzheimer's disease and other dementias; (2) assistance with activities of daily living; (3) problem solving with challenging behaviors; (4) communication skills; and (5) person-centered planning and service delivery. On February 23, 2022, at approximately 10:10 a.m., RN-A acknowledged her record was missing the required dementia care training. The licensee's Orientation & Training (Dementia	01490		

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01490	Continued From page 39 Training) policy, dated August 1, 2021, indicated the missing dementia training topics above should be completed within 120 hours of employment start date. No further information was provided. TIME PERIOD FOR CORRECTION: Fourteen (14) days	01490		
01620 SS=D	144G.70 Subd. 2 Initial reviews, assessments, and monitoring (c) Resident reassessment and monitoring must be conducted no more than 14 calendar days after initiation of services. Ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. (d) For residents only receiving assisted living services specified in section 144G.08, subdivision 9, clauses (1) to (5), the facility shall complete an individualized initial review of the resident's needs and preferences. The initial review must be completed within 30 calendar days of the start of services. Resident monitoring and review must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the date of the last review. (e) A facility must inform the prospective resident of the availability of and contact information for long-term care consultation services under section 256B.0911, prior to the date on which a prospective resident executes a contract with a facility or the date on which a prospective resident moves in, whichever is earlier. This MN Requirement is not met as evidenced	01620		

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01620	Continued From page 40 by: Based on interview and record review, the licensee failed to ensure the registered nurse (RN) completed a reassessment not to exceed 90 days for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: R1 started services on August 17, 2019. R1's diagnoses included schizophrenia (mental disorder characterized by delusions, hallucinations, disorganized thoughts, speech and behavior) and bipolar (mental illness characterized by extreme mood swings). R1's service plan, dated August 7, 2019, indicated R1 received services including medication administration, socialization, bathing and grooming assistance, meal assistance, transportation, and mental health management. R1's record included a 90-day assessment completed on August 13, 2021, and November 12, 2021. R1's 90-day reassessment exceeded 90 calendar days from the date of the last review. On February 23, 2022, at approximately 12:10 p.m., RN-A acknowledged R1's 90-day reassessment exceeded 90 days from the	01620		

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01620	Continued From page 41 previous assessment, and stated this happened because the assessment date fell on a weekend. The licensee's Assessments, Reviews & Monitoring policy, dated August 1, 2021, indicated ongoing resident reassessment and monitoring must be conducted as needed based on changes in the needs of the resident and cannot exceed 90 calendar days from the last date of the assessment. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01620		
01650 SS=F	144G.70 Subd. 4 (f) Service plan, implementation and revisions to (f) The service plan must include: (1) a description of the services to be provided, the fees for services, and the frequency of each service, according to the resident's current assessment and resident preferences; (2) the identification of staff or categories of staff who will provide the services; (3) the schedule and methods of monitoring assessments of the resident; (4) the schedule and methods of monitoring staff providing services; and (5) a contingency plan that includes: (i) the action to be taken if the scheduled service cannot be provided; (ii) information and a method to contact the facility; (iii) the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including	01650		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 34274	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/23/2022
NAME OF PROVIDER OR SUPPLIER PRIMUS INCORPORATED		STREET ADDRESS, CITY, STATE, ZIP CODE 7756 DUPONT AVENUE NORTH BROOKLYN PARK, MN 55444		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
01650	Continued From page 42 identification of and information as to who has authority to sign for the resident in an emergency; and (iv) the circumstances in which emergency medical services are not to be summoned consistent with chapters 145B and 145C, and declarations made by the resident under those chapters. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to ensure the service plan included the required content for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has the potential to affect a large portion or all of the residents). The findings include: R1's diagnoses included schizophrenia (mental disorder characterized by delusions, hallucinations, disorganized thoughts, speech and behavior) and bipolar disorder (mental illness characterized by extreme mood swings). R1's service plan, dated August 7, 2019, indicated R1 received services including medication administration, socialization, bathing/hygiene/grooming, meal preparation, non-medical transportation, mental health management, and verbal/physical aggression	01650		

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01650	Continued From page 43 management. R1's service plan lacked the following required content: - the frequency of each service to be provided; - the identification of staff or categories of staff who will provide the services; and - the names and contact information of persons the resident wishes to have notified in an emergency or if there is a significant adverse change in the resident's condition, including identification of and information as to who has authority to sign for the resident in an emergency. On February 23, 2022, registered nurse (RN)-A acknowledged the service plan was missing required content, and stated none of the other residents will have the missing content. The licensee's Service Plan policy, dated August 1, 2021, indicated a service plan will include all the missing content. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	01650		
01730 SS=F	144G.71 Subd. 5 Individualized medication management plan (a) For each resident receiving medication management services, the assisted living facility must prepare and include in the service plan a written statement of the medication management services that will be provided to the resident. The facility must develop and maintain a current individualized medication management record for each resident based on the resident's assessment that must contain the following:	01730		

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01730	Continued From page 44 (1) a statement describing the medication management services that will be provided; (2) a description of storage of medications based on the resident's needs and preferences, risk of diversion, and consistent with the manufacturer's directions; (3) documentation of specific resident instructions relating to the administration of medications; (4) identification of persons responsible for monitoring medication supplies and ensuring that medication refills are ordered on a timely basis; (5) identification of medication management tasks that may be delegated to unlicensed personnel; (6) procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arises with medication management services; and (7) any resident-specific requirements relating to documenting medication administration, verifications that all medications are administered as prescribed, and monitoring of medication use to prevent possible complications or adverse reactions. (b) The medication management record must be current and updated when there are any changes. (c) Medication reconciliation must be completed when a licensed nurse, licensed health professional, or authorized prescriber is providing medication management. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to develop an individualized medication management record with the required content and failed to complete annual reassessment for one of one resident (R1) with record reviewed.	01730		

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01730	Continued From page 45 This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: On February 23, 2022, at approximately 9:15 a.m., ULP-B administered medication to R1. R1's service plan, dated August 7, 2019, indicated R1 received services including medication administration, socialization, bathing/hygiene/grooming, meal preparation, non-medical transportation, mental health management, and verbal/physical aggression management. R1's unsigned medication list, dated November 30, 2021, indicated R1 received olanzapine tablet 20 milligram (mg) at hours of sleep, benzotropine tablet 1 mg by mouth at bedtime, and hydroxyzine hcl 50 mg tablet two tablet by mouth as needed. R1's medication administration record (MAR), dated February 2022, indicated R1 received gabapentin capsule 300 mg three capsules by mouth three times daily, haloperidol tablet 10 mg one tablet by mouth once daily, and mirtazapine 15 mg by mouth at bedtime daily. R1's individual medication management plan, dated August 7, 2019, lacked the following required content:	01730		

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01730	Continued From page 46 - a statement describing the medication management services that will be provided - identification of persons responsible for monitoring medication supplies and ensuring that medication refills are ordered on a timely basis - identification of medication management tasks that may be delegated to unlicensed personnel - procedures for staff notifying a registered nurse or appropriate licensed health professional when a problem arises with medication management services. On February 23, 2022, at approximately 12:15 p.m., registered nurse (RN)-A acknowledged the individual medication management plan lacked required content and was not updated annually to reflect current resident's medication needs. RN-A also stated all other residents will be missing the same content identified in R1's plan. The licensee's Medication Management Assessment, Monitoring & Reassessment policy, dated August 1, 2021, indicated the RN will complete a face to face assessment with residents to review all medications but lacked the content included in individualized medication management plan. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01730			
01750 SS=D	144G.71 Subd. 7 Delegation of medication administration When administration of medications is delegated to unlicensed personnel, the assisted living facility must ensure that the registered nurse has:	01750			

Minnesota Department of Health

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01750	Continued From page 47 (1) instructed the unlicensed personnel in the proper methods to administer the medications, and the unlicensed personnel has demonstrated the ability to competently follow the procedures; (2) specified, in writing, specific instructions for each resident and documented those instructions in the resident's records; and (3) communicated with the unlicensed personnel about the individual needs of the resident. This MN Requirement is not met as evidenced by: Based on observation, interview, and record review, the licensee failed to ensure prior to delegating the nursing task of medication administration, the unlicensed personnel (ULP) were able to demonstrate the ability to competently follow the procedure for one of one employee (ULP-B) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety) and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved, or the situation has occurred only occasionally). The findings include: On February 23, 2022, at approximately 9:15 a.m., ULP-B set up 900 milligrams (mg) of gabapentin, and 10 mg of olanzapine for R1. On February 23, 2022, at approximately 9:20 a.m., R1 spoke with a raised voice and took the medication cup with medication from ULP-B. R1 walked to the sink and grabbed a glass of water. ULP-B remained in the dining area with back	01750		

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01750	Continued From page 48 towards R1. R1 attempted to take medication however, one pill fell out of R1's mouth and went down the sink drain. ULP-B was unable to identify which medication went down the sink drain. ULP-B started employment on May 19, 2020, under the comprehensive home care license and began providing assisted living services on August 1, 2021. ULP-B's employee record contained a medication administration competency, dated May 21, 2020. On February 23, 2022, at approximately 9:25 a.m., ULP-B stated he does not always watch R1 take medication due to R1's aggressive behaviors. ULP-B stated he would contact a nurse if an incident like this occurred to update and get further instruction. On February 23, 2022, at approximately 9:26 a.m., the surveyor asked RN-A if it is normal not to watch residents take their medications. RN-A stated staff are to watch residents take their medications however, this situation was unique due to behaviors. The licensee's Medication & Treatment - Administration & Delegation policy, dated August 1, 2021, indicated the registered nurse must instruct the ULP in the proper methods with respect to each resident to administer the medications or perform treatment/therapy, and the ULP has demonstrated the ability to competently follow the procedures. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7)	01750		

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01750	Continued From page 49 days	01750		
01820 SS=D	144G.71 Subd. 13 Prescriptions There must be a current written or electronically recorded prescription as defined in section 151.01, subdivision 16a, for all prescribed medications that the assisted living facility is managing for the resident. This MN Requirement is not met as evidenced by: Based on observation, interview and record review, the licensee failed to ensure a current written or electronically recorded prescription was obtained for all medications the provider managed for one of one resident (R1) with record reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On February 23, 2022, at approximately 9:15 a.m., ULP-B administered medication to R1. R1 was admitted on August 1, 2019. R1's service plan, dated August 7, 2019, indicated R1 received services including medication administration, socialization,	01820		

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01820	Continued From page 50 bathing/hygiene/grooming, meal preparation, non-medical transportation, mental health management, and verbal/physical aggression management. R1's medication administration record (MAR), dated February 2022, indicated R1 received gabapentin capsule 300 milligrams (mg) three capsules by mouth three times daily, haloperidol tablet 10 mg one tablet by mouth once daily, and mirtazapine 15 mg by mouth at bedtime daily. On February 23, 2022, at approximately 10:50 a.m., registered nurse (RN)-A acknowledged R1's record lacked a written or electronically recorded prescription for all medications the provider managed. The licensee's Medication & Treatment- Administration & Delegation policy, dated August 1, 2021, indicated the licensee will obtain current prescriber orders on file for all medications managed. No further information was provided. TIME PERIOD FOR CORRECTION: Seven (7) days	01820			
01890 SS=D	144G.71 Subd. 20 Prescription drugs A prescription drug, prior to being set up for immediate or later administration, must be kept in the original container in which it was dispensed by the pharmacy bearing the original prescription label with legible information including the expiration or beyond-use date of a time-dated drug.	01890			

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01890	Continued From page 51 This MN Requirement is not met as evidenced by: Based on observation, interview, and record review the licensee failed to discard expired medication for one of three residents (R2) with medication storage reviewed. This practice resulted in a level two violation (a violation that did not harm a resident's health or safety but had the potential to have harmed a resident's health or safety, but was not likely to cause serious injury, impairment, or death), and was issued at an isolated scope (when one or a limited number of residents are affected or one or a limited number of staff are involved or the situation has occurred only occasionally). The findings include: On February 23, 2022, at approximately 8:25 a.m., the surveyor observed R2's tobramycin ophthalmic solution 3 percent (%) with an expiration date of January 2022, in the medication storage cabinet. R2's MD Orders, dated November 19, 2021, indicated R2 did not have a current order for tobramycin ophthalmic solution 3%. On February 23, 2022, at approximately 8:25 a.m., registered nurse (RN)-A confirmed R2's tobramycin ophthalmic solution 3% was expired. RN-A stated the eye drop was discontinued by R2's provider and was not administered to R2. The licensee's Medication Disposal policy, dated August 1, 2021, indicated the licensee shall dispose of medications that are discontinued or expired.	01890			

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01890	Continued From page 52 No further information provided TIME PERIOD FOR CORRECTION: Seven (7) days	01890		
02240 SS=F	144G.90 Subdivision 1 Assisted living bill of rights; notification (a) An assisted living facility must provide the resident a written notice of the rights under section 144G.91 before the initiation of services to that resident. The facility shall make all reasonable efforts to provide notice of the rights to the resident in a language the resident can understand. (b) In addition to the text of the assisted living bill of rights in section 144G.91, the notice shall also contain the following statement describing how to file a complaint or report suspected abuse: "If you want to report suspected abuse, neglect, or financial exploitation, you may contact the Minnesota Adult Abuse Reporting Center (MAARC). If you have a complaint about the facility or person providing your services, you may contact the Office of Health Facility Complaints, Minnesota Department of Health. You may also contact the Office of Ombudsman for Long-Term Care or the Office of Ombudsman for Mental Health and Developmental Disabilities." (c) The statement must include contact information for the Minnesota Adult Abuse Reporting Center and the telephone number, website address, e-mail address, mailing address, and street address of the Office of Health Facility Complaints at the Minnesota Department of Health, the Office of Ombudsman for Long-Term Care, and the Office of Ombudsman for Mental Health and Developmental Disabilities. The statement must	02240		

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02240	Continued From page 53 include the facility's name, address, e-mail, telephone number, and name or title of the person at the facility to whom problems or complaints may be directed. It must also include a statement that the facility will not retaliate because of a complaint. (d) A facility must obtain written acknowledgment from the resident of the resident's receipt of the assisted living bill of rights or shall document why an acknowledgment cannot be obtained. Acknowledgment of receipt shall be retained in the resident's record. This MN Requirement is not met as evidenced by: Based on interview and record review, the licensee failed to provide the process for filing a complaint for one of one resident (R1) with record reviewed. This practice resulted in a level one violation (a violation that has not potential to cause more than a minimal impact on the resident and does not affect health or safety), and was issued at a widespread scope (when problems are pervasive or represent a systemic failure that has affected or has potential to affect a large portion or all of the residents). The findings include: The licensee transitioned from a Comprehensive Home Care license to an Assisted Living license on August 1, 2021. R1 was admitted on August 1, 2019. R1's record lacked information or process on how to make a complaint. On February 23, 2022, at approximately 12:30	02240		

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02240	Continued From page 54 p.m., registered nurse (RN)-A acknowledged none of the residents received information on how to make a complaint because the licensee was unaware of the requirement. The licensee's Compliant/Grievance policy, dated August 1, 2021, indicated the licensee will ensure complaints are resolved in timely manner for residents but lacked verbiage for providing information to residents. No further information was provided. TIME PERIOD FOR CORRECTION: Twenty-One (21) days	02240		

Type: Full
Date: 02/22/22
Time: 11:24:11
Report: 7958221034

Food and Beverage Establishment Inspection Report

Page 1

Location:

Primus Incorporated
7756 Dupont Avenue North
Brooklyn Park, MN55444
Hennepin County, 27

Establishment Info:

ID #: 0038818
Risk:
Announced Inspection: No

License Categories:

Expires on: / /

Operator:

Phone #: 7637323729
ID #:

The violations listed in this report include any previously issued orders and deficiencies identified during this inspection. Compliance dates are shown for each item.

The following orders were issued during this inspection.

4-700 Sanitizing Equipment and Utensils

4-703.11B ** Priority 1 **

MN Rule 4626.0905B Sanitize food contact surfaces of equipment and utensils after cleaning by using mechanical hot water operations that achieve a utensil surface temperature of 160 degrees F (71 degrees C) and are set up and maintained in accordance with the specifications of NSF International and the manufacturer's data plate.

UTENSIL SURFACE TEMP INSIDE DISH MACHINE MEASURED AT ONLY 144.8 DEGS, ALSO TEM CONFIRMED TO BE LESS THAN 150 DEGS USING A THERMOLABEL. DISH MACHINE MUST REACH AT LEAST 160 DEGS AS REQ. BY ABOVE RULE.

Comply By: 02/22/22

4-500 Equipment Maintenance and Operation

4-501.11AB

MN Rule 4626.0735AB All equipment and components must be in good repair and maintained and adjusted in accordance with manufacturer's specifications.

DISH MACHINE DOES NOT REACH AT LEAST 160 DEGS AS NOTED IN THIS REPORT. HAVE IT REPAIRED SO IT REACHES REQ. SANITIZING TEMP OF AT LEAST 160 DEGS.

Comply By: 02/22/22

6-200 Physical Facility Design and Construction

6-201.11A

MN Rule 4626.1335A Design, construct, and install floors, floor coverings, walls, wall coverings, and ceilings to be smooth and easily cleanable.

ONE REFRIGERATOR IS IN GARAGE THAT HAS UNFINISHED WALLS & CEILING THAT ARE NOT CLEANABLE. EITHER FINISH GARAGE WALLS & CEILING SO SURFACES ARE

Type: Full
Date: 02/22/22
Time: 11:24:11
Report: 7958221034
Primus Incorporated

Food and Beverage Establishment Inspection Report

Page 2

CLEANABLE OF MOVE REFRIGERATOR INTO LOWER LEVEL OFFICE AREA.

Comply By: 02/22/22

6-500 Physical Facility Maintenance/Operation and Pest Control

6-501.12A

MN Rule 4626.1520A Clean and maintain all physical facilities clean.

THERE IS A HEAVY ACCUMULATION OF DUST ON KITCHEN CEILING DIRECTLY ABOVE KITCHEN STOVE. CLEAN DUST FROM CEILING AS REQ. BY ABOVE RULE.

Comply By: 02/22/22

Surface and Equipment Sanitizers

Ambient air temperature: = at 38 Degrees Fahrenheit

Location: Frigidare sidebyside refrigerator

Violation Issued: No

Ambient air temperature: = at 41 Degrees Fahrenheit

Location: Thomson refrigerator

Violation Issued: No

Ambient air temperature: = at 3 Degrees Fahrenheit

Location: Frigidare side by side freezer

Violation Issued: No

Ambient air temperature: = at 29 Degrees Fahrenheit

Location: LG refrigerator

Violation Issued: No

Utensils surface temperatu: = at 144.8 Degrees Fahrenheit

Location: Dish machine

Violation Issued: Yes

Total Orders	In This Report	Priority 1	Priority 2	Priority 3
		1	0	3

INSPECTION WAS CONDUCTED BY GEORGE WAHL IN CONJUNCTION WITH A HEALTH REGULATIONS DIVISION EVALUATION. DISCUSSED WITH TAIWO OBAZELUWA AFOLAYAN, FACILITY DIRECTOR AT THE FACILITY, THE FOOD SERVICE PROVIDED TO RESIDENTS OF THIS FACILITY. MAXIMUM NUMBER OF RESIDENTS THAT ARE EVER AT THIS FACILITY AT THE SAME TIME IS FOUR. SHE STATED THAT ALL MEALS ARE PREPARED AND PROVIDED FOR SAME-DAY SERVICE AND CONFIRMED THAT MEALS ARE NOT EVER PREPARED IN ADVANCE & THEN FROZEN OR HELD COLD FOR SERVICE AT A LATER DATE.

THIS FACILITY HAS A TRADITIONAL HOUSEHOLD KITCHEN. CEILING HAS A PAINTED TEXTURED FINISH. ALL APPLIANCES ARE HOUSEHOLD APPLIANCES INCLUDING THE DISH WASHER WHICH DOES HAVE A HIGH TEMPERATURE SANITIZING CYCLE, SEE NOTE BELOW.

NOTE.

AT THIS TIME, THE DISH MACHINE DOES NOT REACH THE PROPER SANITIZING TEMPERATURE AND NEEDS TO BE REPAIRED AS NOTED IN WRITTEN ORDERS CONTAINED

Type: Full
Date: 02/22/22
Time: 11:24:11
Report: 7958221034
Primus Incorporated

Food and Beverage Establishment Inspection Report

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IN THIS REPORT.

THIS REPORT WAS EMAILED TO THE LEAD NURSE EVALUATOR IN CHARGE OF THE HRD EVALUATION OF THIS FACILITY.

NOTE: Plans and specifications must be submitted for review and approval prior to new construction, remodeling or alterations.

I acknowledge receipt of the Minnesota Department of Health inspection report number 7958221034 of 02/22/22.

Certified Food Protection Manager: _____

Certification Number: _____ Expires: ____ / ____ / ____

Inspection report reviewed with person in charge and emailed.

Signed: _____

Taiwo Obazeluwa Afolayan
Facility Director

Signed: _____

George Wahl, #7958
REHS
MDH - Freeman Building
651-201-4188
george.wahl@state.mn.us